



Downtown Mesa Association

Dear Downtown Mesa Property Owner,

In order to keep Downtown Mesa beautiful and vibrant, the Downtown Mesa Association has initiated a new graffiti removal program. The DMA is now available to assist business and property owners with graffiti removal on their private property.

With this program, when you report graffiti on your building or property to the DMA you have two options for removal:

1. DMA Clean Team will cover the graffiti with white paint. We have this paint in stock; this method is a quick fix and not always the ideal solution. This service will be performed free of charge and will be completed within 24 hours.

DMA Clean Team may deem the graffiti would be easier to remove via another standard removal technique, including but not limited to: use of solvents, pressure washing, or sandblasting, to name a few examples. The Clean team will contact you, tell you the method they would like to use and get your permission to perform this service, also within 24 hours. This service is also free of charge.

2. If you can provide paint that matches the marred area or if you would like the DMA to conduct a color matching process, obtain the paint and then cover the graffiti with the right color (sometimes it may need to cover a larger area), the DMA Clean Team will use that paint to cover the graffiti. This service is provided at a rate of \$28 per hour and the cost of the paint if we obtain it. If the paint can be secured in a timely manner DMA will also provide this service within 24 hours.

Any business or property owner has the option to remove the graffiti with their own methods, such as hiring a paint company, and not utilize the DMA Clean Team services.

If you are interested in DMA removing your graffiti, please fill out the attached *Graffiti Removal Authorization and Waiver*. This form must be filled out and returned to the DMA before we can perform services on private property. Once you fill it out and return it to the DMA and your preferences will be added to our Database.

If you need to report graffiti, please fill out the request for at <https://downtownmesa.com/about/hospitality-and-clean-program/maintenance-request> to inform our clean team.

Thank you for your time and attention

A handwritten signature in black ink that reads "Nancy L. Hormann".

Nancy Hormann
President & Executive Director



Graffiti Removal Authorization and Waiver

Date: _____

Owner or Property Manager Contact: _____

Phone number: _____ Email: _____

Properties Addresses:

(Please list all
addresses owned
or managed)

_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

The individual signing this document hereby represents that he or she is the owner of the property or is acting as an authorized agent for the owner of the property. The individual signing below hereby understands and acknowledges that:

(a) The Downtown Mesa Association, and their third party agents and assignees, shall use standard graffiti removal techniques (this may include use of solvents, pressure washing, sandblasting, or paint over) available in the industry;

(b) The individual hereby waives any right or claim the agent, property manager or owner of the above-mentioned property may have against the Downtown Mesa Association, their third party agents and assignees, and their representatives, officers, directors, employees, agents, successors and assigns arising out of, in connection with, or in any way related to the removal of graffiti from the above-referenced property;

(c) The Downtown Mesa Association, and their third party agents and assignees, make no guarantee or warranties with regard to the quality of their workmanship, or the quality of the products used to remove the graffiti from the above property.

Select one of the following options below:

I would like for DMA to provide the standard graffiti removal technique for the covering of the graffiti.

I will provide the matching paint to the DMA staff for the covering of the graffiti & agree to the fee of \$28 an hour to complete.

I do not want DMA to remove the graffiti and I will be responsible for the removal.

Printed Name: _____

Signature: _____