

CEO Report

Kathleen Eriksen





Downtown Traffic Safety Taskforce





DTP Connects

Storefront Vinyl Program



+



41 S 6th Avenue



Before



After



Legendary Customer Service Training



Marilyn Doherty



★★★★★ a week ago

I had to go to Superior Court on Wednesday May 29th at 1:00. I parked at a handicap meter but found it did not work. I did not have time to move my car to a new location as I didn't want to be late

Sheila who works for you stopped and not only helped me but called Harold Harris, safety supervisor to bring a cart to drive me to the entrance as it was a long distance and very hot. Sheila also kept an eye on my car to make sure I didn't get a ticket as it wouldn't take my payment

Harold gave me his card to call when I was leaving so he could bring his cart

I don't think I would have made it without their help.

Thanks to both of them for going out of their way to help me. Excellent customer service

Recent Review and Feedback for Legendary Customer Service

Name (*): James Davidson

Email Address (*): [REDACTED]@gmail.com

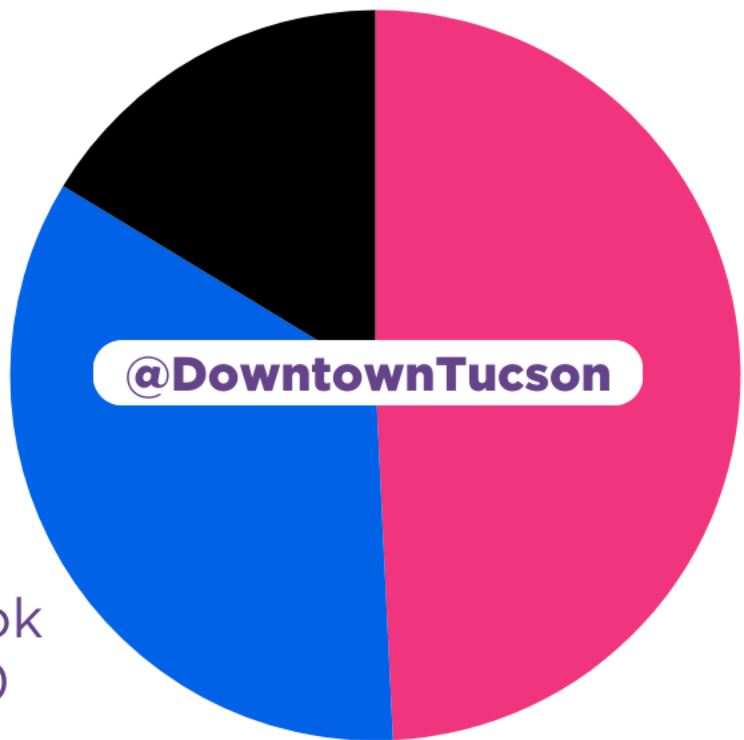
Telephone: [REDACTED] 3628

Message (*): I would like to formally recognize Antoine Smith for his help and assistance the morning of May 9th. I am from Canada and here on business and at 6:30am was convinced I had parked in a red zone and my car had been towed. As he passed I asked for help and he stopped and provided excellent service. He first helped me with directions to Park Tucson to find out where my car would be. After he left me, did a quick look around the block and found that I had actually parked it on a different street and then found me this time. I cannot explain how grateful I am for his help in a time of panic on my part. Please share this message. This is a story I will share about the kind people in this community. Thank you.

Source: <https://downtowntucson.org/about/contact>

Social Media

X (Twitter)
23,300



Instagram
70,300

Facebook
49,200



Total Impressions

12.2M



Total Followers

143K

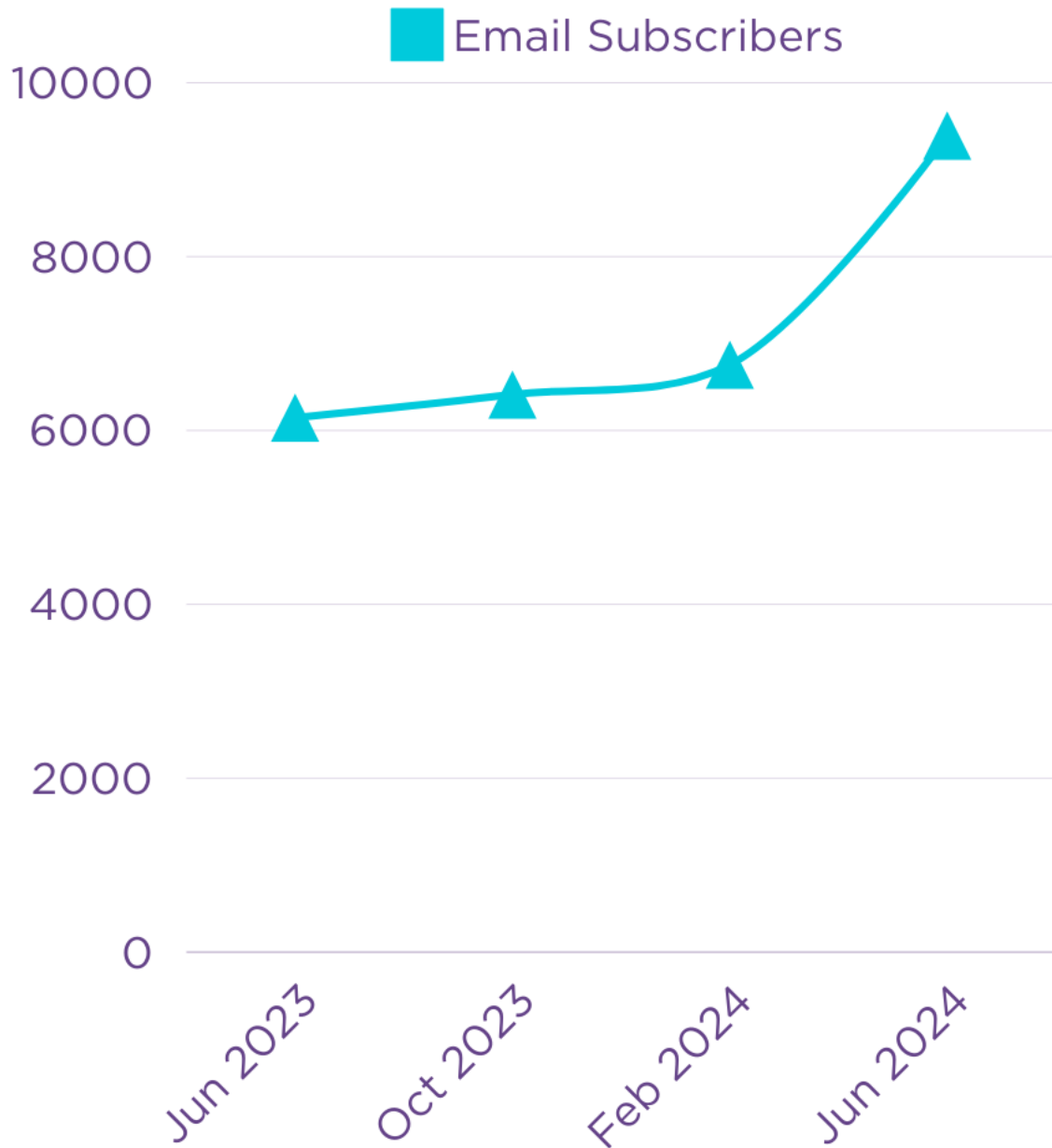


Total Increase

+13.2K



10.2%



Email Marketing

Total Subscribers

9.3K 

+3.2K Total Increase
34.5%



Shop Downtown Rack Card



1972 Barber & Shave Parlor
300 E Congress St.



Chela's Latin Cuisine
256 E Congress St.



Coy Creative
300 E Congress St.



Goddess Garage
300 E Congress St.

**NEW
DOWNTOWN
BUSINESSES**
SINCE APRIL 1



House of Oye
267 S Stone Ave.



La Estrella Bakery
141 S Stone Ave.



Raspaderia El Sahuaro
245 E Congress St.



Sonora Moonshine Co.
124 E Broadway Blvd.



Sparrows & Sombreros
300 E Congress St.



The Grand at Gibson Court
33 S 6th Ave.



The Sound Post: Tucson Folk Center
267 S Stone Ave.