

Downtown Tucson Partnership Heat Safety Plan | Summer 2024

Purpose:

This Heat Safety Plan is developed in compliance with Ordinance No. 12100 to protect the health and safety of the Downtown Tucson Partnership (DTP) Clean and Safe Ambassadors working outdoors. It outlines preventative and proactive measures to mitigate heat-related illnesses and injuries.

Scope:

This plan applies to all Clean and Safe Ambassadors working on the streets of Downtown Tucson.

1. Water Availability

- All ambassadors are provided with water jugs, which can be refilled with sanitized cool drinking water available free of charge at our shop.

2. Breaks for Hydration and Rest

- Ambassadors are required to take a 15-minute break indoors in an air-conditioned environment for every 45 minutes they work outdoors in extreme heat.
- Ambassadors have access to a list of downtown businesses that allow breaks in air-conditioned or shaded areas.
- Frequent breaks for hydration are highly encouraged.
- During breaks for heat respite, ambassadors can watch the DTP's Summer Learning Series. This series provides training on DTP and downtown resources, covering topics such as restaurant points of interest, parking information, and more. This training aims to enhance customer service skills and improve overall customer satisfaction.

3. Cooling Measures

- Cooling towels are provided for neck and other body areas.
- Wide-brimmed hats with neck flaps are supplied to protect from direct sunlight.
- LMNT electrolyte supplements are available in the shop to help maintain hydration.

4. Air-Conditioned Access

- Ambassadors have access to air conditioning in designated downtown businesses.
- In cases where vehicles (not including open-air golf carts) are used, they are equipped with air conditioning.

5. Acclimatization Practices

- New or reassigned ambassadors undergo a period of acclimatization to adapt to working in the outdoor environment.

6. Training

- All ambassadors receive training within one week of being deployed outdoors. Training covers:
 - Environmental and personal risk factors for heat illness.
 - Prevention strategies.
 - Recognition and reporting of heat illness symptoms.
 - First aid measures.
 - Procedures for reporting to emergency medical personnel.

7. Signage

- Signage is posted in our shop in both English and Spanish with information on:
 - Recognizing and reporting heat illness symptoms.
 - Administering first aid.
 - Reporting heat-related issues to OSHA/ADOSH.

8. Notification

- All ambassadors are notified in writing about their heat protection rights under this plan during onboarding and provided with the information in their preferred language.
- The notification is also posted in the workplace.

Compliance

This Heat Safety Plan is developed in response to and in compliance with the City of Tucson Ordinance No. 12100, aimed at preventing heat-related illnesses and injuries among outdoor workers.

Review and Updates

This plan will be reviewed periodically and updated as necessary to ensure ongoing compliance and effectiveness in protecting our ambassadors from heat-related risks.

Contact Information

For any questions or concerns regarding this Heat Safety Plan, please contact us at info@downtowntucson.org.

By following this Heat Safety Plan, the Downtown Tucson Partnership ensures the safety and well-being of our Clean and Safe Ambassadors while complying with the new city ordinance.