

**FREQUENTLY ASKED QUESTIONS**  
**5<sup>th</sup> Annual Taste of Carlsbad Village**  
**October 13, 2022**  
**5pm to 8pm**

**1) Where do I pick up my passport in advance?**

**PASSPORT PICKUP LOCATIONS**

If you have purchased a Food Only or Food + Sip Stop ticket, you can pick up your Passport prior to the event to avoid waiting in line. The following date and times are available, in addition to the day of the event.

WEDNESDAY, OCTOBER 12<sup>th</sup>

8:00am to 11:00am - First Team Real Estate

2:30pm to 7:00pm - First Team Real Estate (Across from Farmers' Market)

THURSDAY, OCTOBER 13<sup>th</sup>

8:00am to 11:00am - First Team Real Estate

3:00pm to close - Visitor's Center (not available for VIP Experience ticket holders)

First Team Real Estate is located at 500 Grand Avenue.

Visitor's Center is located at 400 Carlsbad Village Drive.

**VIP EXPERIENCE TICKET HOLDERS**

VIP Experience ticket holders can pick up their passports early at First Team Real Estate on Wednesday and Thursday. However, they have a VIP-Only Reception at Barrio Glassworks (3060 Roosevelt St.) starting at 4:30pm with sparkling wine from Wilson Creek Winery & Vineyards and sweet treats from Lola's Kitchen. This is where you can pick up your passport and your swag bag as well. Reserved parking for VIP Experience ticket holders only is available here as well.

The VIP Reception is open from 4:30-6:00pm. If you are unable to pick up your passport and materials during this time, please head to the Visitor's Center at 400 Carlsbad Village Drive after 6:00pm as your materials will be transferred there.

**2) I am going with a friend. Can I pick up their Passport?**

Yes. But, you MUST have their email confirmation and QR code to do so. We do not check names, but we do check people in using the QR code. Have that printed out or on your phone ready to be scanned.

**3) I cannot go. Can I get a refund?**

No. At this time we cannot process a refund.

**4) I cannot go. Can I give my ticket to someone else?**

Yes. You do not need to let us know that you have transferred a ticket to someone else. As long as that person has the QR Code for your ticket purchase available to scan, they will be able to take over your ticket. Just make sure they have the QR code either printed out or on their phone, ready to be scanned.

**5) I have a VIP Experience ticket. What do I need to know?**

In addition to the VIP-Only Reception, swag bag, and reserved parking, half a dozen designated Sip Stops will be serving top shelf beverages for VIP Experience ticket holders only. A few will also have special sweet treats just for VIP's.