

DOWNTOWN SF

PARTNERSHIP

Monthly Operations Report

August 2026



150,124

Positive Public Interactions

32,175

Pounds of Trash Removed

6,561

Pan and Broom Block Faces

August settled into a steadier pace after July's peak. The team logged 150,124 positive public interactions, 32,175 lbs of trash removed, 6,561 pan and broom block faces, and 1,054 graffiti tags abated.

- Hazardous needle recovery **increased 58%** month-over-month, trash can wipe-downs increased 49%, and pressure washing held level at 228 blocks.

Response times and merchant outreach both moved in the right direction.

- Cleaning response time fell to 0.51 hours and graffiti removal response time to 1.32 hours, sharp improvements on July's 1.86 and 6.90.
- Business checks **increased 9%** to 928, up 198% year-over-year.



Cleaning Snapshot

32,175

Pounds of Trash Removed

6,561

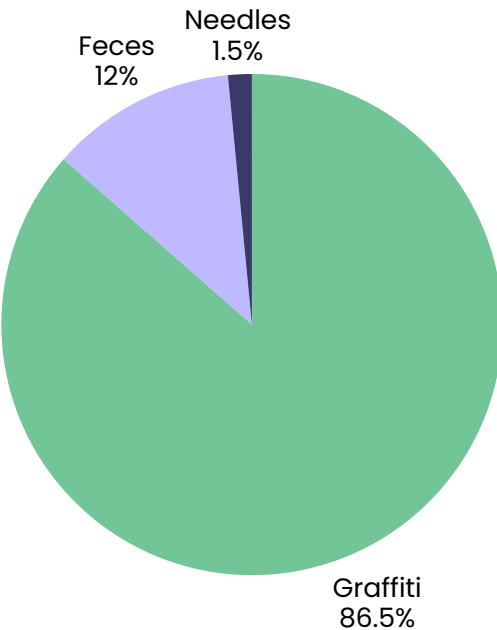
Pan and Broom Block Faces

1,054

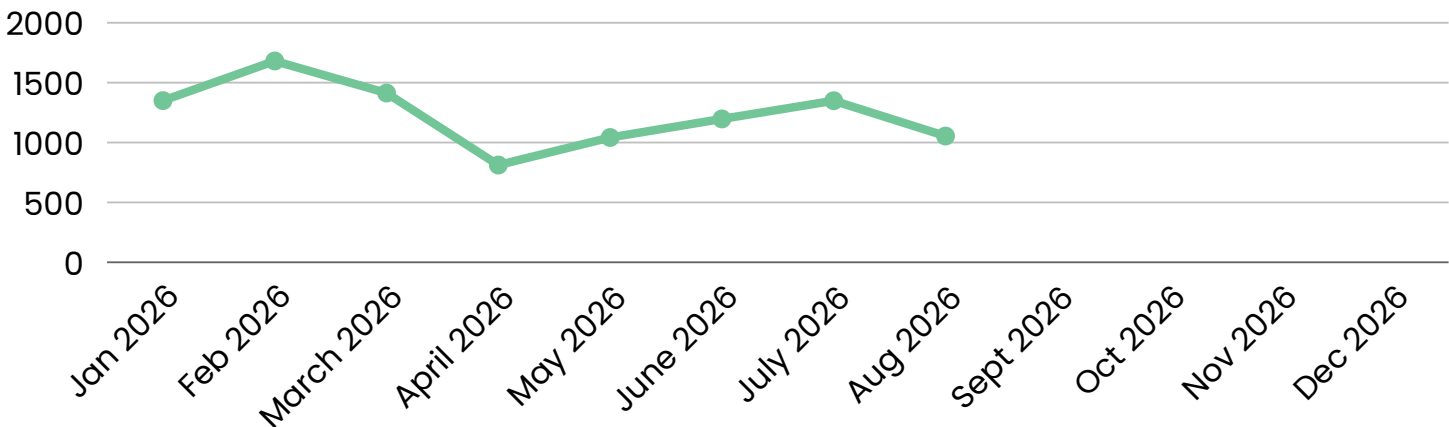
Graffiti Tags Abated

CLEANING TASKS	Aug 2026	Jul 2026	Monthly % Change	Aug 2025	Yearly % Change	YTD
Pounds of Trash Removed	32,175	35,650	-10%	13,675	135%	182,925
Bags of Trash Collected	1,287	1,426	-10%	547	135%	7,317
Pan and Broom Block Faces	6,561	7,118	-8%	4,178	57%	55,275
Graffiti Tags Abated	1,054	1,349	-22%	1,304	-19%	9,898
Needles Removed	38	24	58%	13	192%	217
Feces Abatement	170	186	-9%	137	24%	1,550
Oversized Debris	2,063	2,077	-1%	381	441%	9,215
Trash Cans Wiped Down	832	559	49%	203	310%	4,450

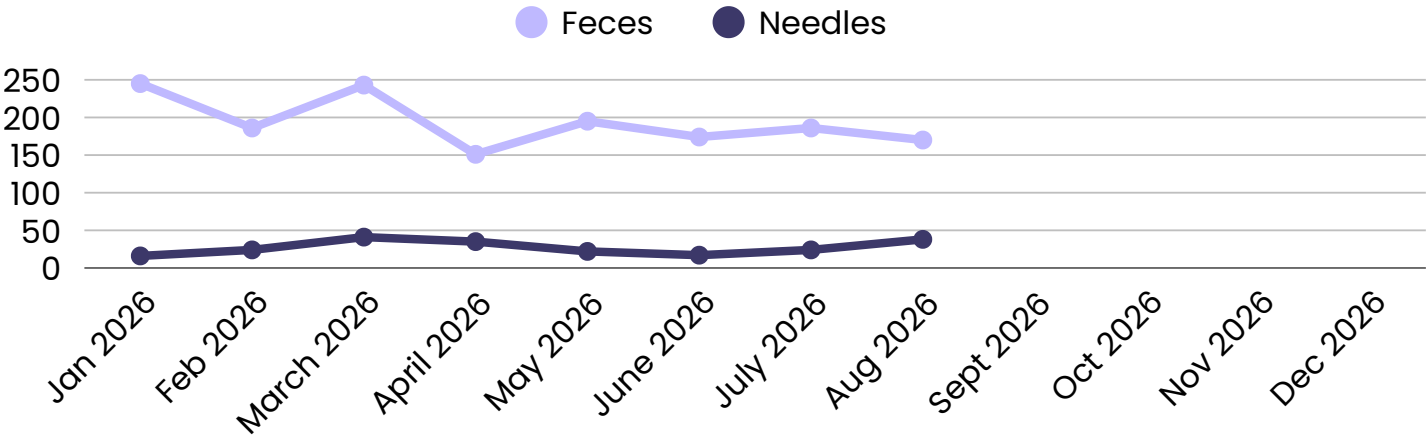
High Priority Cleaning Tasks by Percentage



Graffiti Removal (9,898 Total YTD)



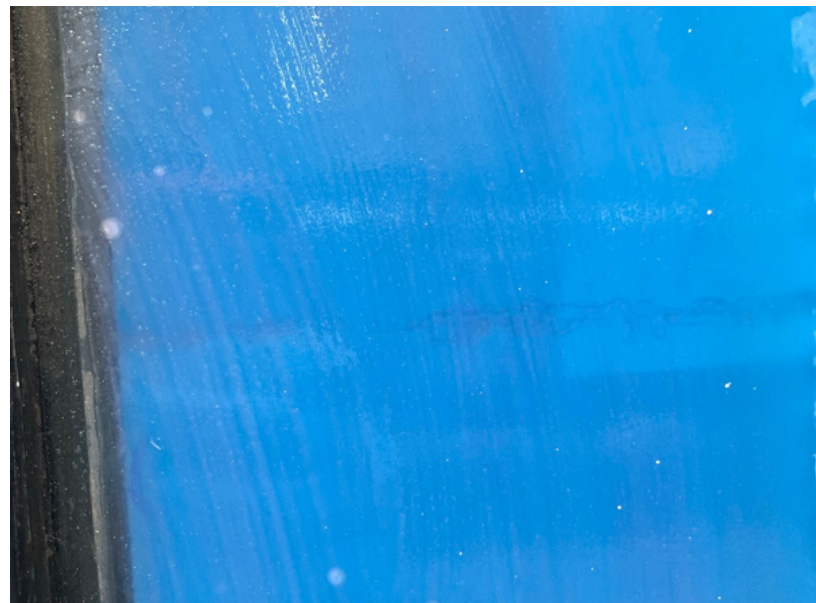
Hazardous Waste (1,767 Total YTD)



Pan and Broom Block Faces (6,561 Tasks)



Graffiti Tags Abated (1,054 Tasks)



Oversized Debris (2,063 Tasks)



Power Washing Snapshot

228

Blocks Pressure Washed

7.35

Daily Tasks

PRESSURE WASHING TASKS	Aug 2026	Jul 2026	Monthly % Change	Aug 2025	Yearly % Change	YTD
Blocks Pressure Washed	228	228	0%	38	Increase 500%	1,505



Request for Services

70

Total 311 Requests
Completed by Downtown SF

10

Total Cleaning Tasks
Escalated to 311

73

Cleaning Incidents Reported
to Downtown SF Partnership
Dispatch

7

Quality of Life Incidents
Reported to Downtown SF
Partnership Dispatch

0.51 Hours

Cleaning Response Time

1.32 Hours

Graffiti Removal Request
Response Time



814

Sit/Lie Advisements

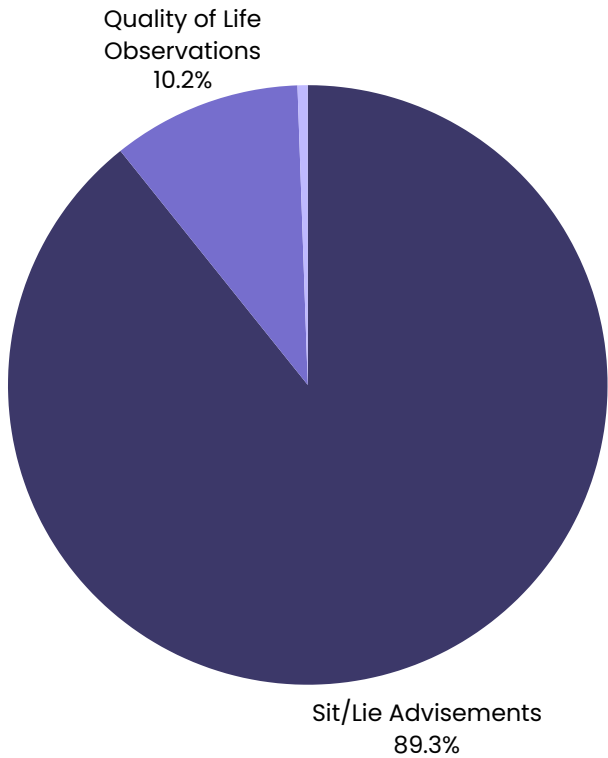
93

Quality of Life Observations

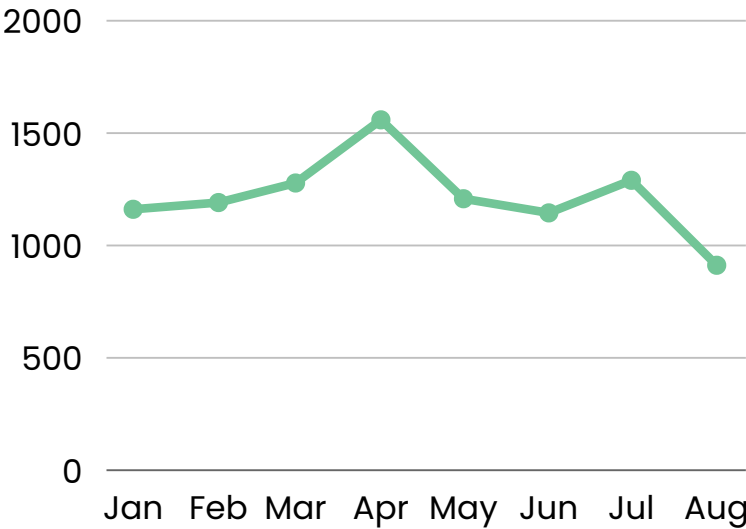
5

Drug Activity Observations

Safety & Quality of Life Incidents	Aug 2026	Jul 2026	Monthly % Change	Aug 2025	Yearly % Change	YTD
Drug Activity	5	6	-17%	48	-90%	53
Sit/Lie Violations	814	1,145	-29%	750	9%	8,331
Quality of Life	93	139	-33%	170	-45%	1,360



Total Quality of Life Incidents
(9,744 Total YTD)



Community Engagement

150,124

Interactions

1,751

Directions

928

Business Checks

Community Engagement	Aug 2026	Jul 2026	Monthly % Change	Aug 2025	Yearly % Change	YTD
Business Checks	928	849	9%	311	198%	4,989
Directions	1,751	2,452	-29%	1,554	13%	21,018
Interactions	150,124	191,050	-21%	21,168	609%	1,062,474



Market Street Safety Corridor Program Stats

141,749

Interactions

1,232

Directions Provided

289

Sit/Lie Violations

Quality of Life Stats

Safety & Quality of Life Incidents	Aug 2026	Jul 2026	Monthly % Change	Aug 2025	Year-over-Year	YTD
Open Drug Use	5	10	-50%	30	-83%	54
Sit/Lie Violations	289	324	-11%	32	803%	1,930
Quality Of Life / Wellness Check	33	37	-11%	59	-44%	832

Community Engagement Stats

Community Engagement	Aug 2026	Jul 2026	Monthly % Change	Aug 2025	Year-over-Year	YTD
Directions Provided	1,232	1,675	-26%	727	69%	12,898
Interactions	141,749	179,487	-21%	18,741	656%	976,367
311 or SFPD Non-Emergency Calls	3	8	-63%	6	-50%	34
911 Calls	10	3	233%	0	100%	44

Market Street Safety Corridor Program Stats

141,749

Interactions

1,232

Directions Provided

289

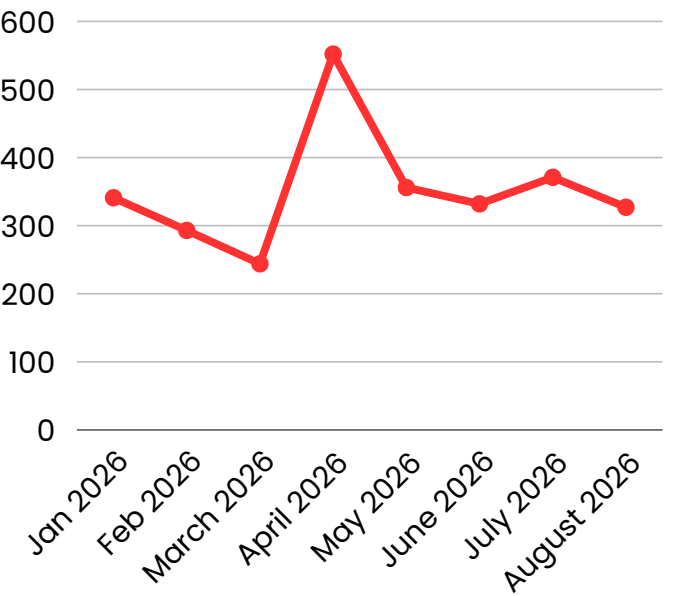
Sit/Lie Violations

The Market Street Ambassador Program is a public-private initiative designed to improve safety and the commuter experience at key downtown San Francisco transit hubs. Launched as a proof of concept in Summer 2025 at Embarcadero and Montgomery Stations, the program combines coordinated public safety deployments (SFPD, BART Police, SF Sheriff, and SFFD), private-sector-funded ambassadors stationed at street-level entrances, enhanced cleaning by city and community partners, and on-site outreach by homeless and crisis response teams.

Operating weekdays during peak hours, the initiative focuses on de-escalation, wayfinding, and improving overall conditions around BART/MUNI entrances and the Market Street Corridor.



Total Quality of Life Incidents (327)





EMPLOYEE OF THE MONTH

DARIUS STEARNE

Darius has demonstrated tremendous leadership and consistently proven himself to be one of our top BART Ambassadors. His dedication, positive attitude, and commitment to providing exceptional service make him a valuable member of our team.

You can often find Mr. Stearne on Market Street, greeting the public with a huge smile as they enter the Financial District. He represents DSFP with professionalism, enthusiasm, and a genuine willingness to help those around him.

Darius, thank you for your hard work, leadership, and commitment to making a positive impact in the community. Congratulations on being named our August Ambassador of the Month!

Definitions

Aggressive Panhandling

Panhandling while making unwanted physical contact, following, making repeated requests, yelling, or blocking the path of passers-by.

Assault

Assault according to state and federal law, witnessed by an ambassador.

Business Checks

Contact with a merchant or property owner to either: A) Conduct periodic visits to merchants to provide materials and check in on businesses, or B) Respond to a merchant request for service.

Directions

Directions provided by Ambassadors to any person requesting information.

Interaction

Any contact with a person who may be experiencing homelessness.

Noise/Disturbance

Individuals behaving in a verbally threatening or aggressive manner towards unwilling recipients, such as yelling at, threatening, or slandering in public.

Public Intoxication

Individual(s) that is/are publicly intoxicated, as determined by law enforcement on the scene.

Referrals Made

Referral to service provider for clothing, food or shelter.

Sit/Lie Violations

Restricts sitting or lying on sidewalks citywide 7 AM – 11 PM (City and County of San Francisco Proposition L Ordinance).

Trespassing

San Francisco Municipal Police Code Section 25 provides that no person shall willfully remain upon any private property or business premises after being notified to leave by the owner.

Vandalism

Destruction or defacing of public or private property.

Wellness Checks

Verbal or visual check to ensure an individual's safety and well-being.



Request Services



Email: service@downtownSF.org



Visit: DowntownSF.org/request-services



Call Dispatch: **415-829-3878**



Hours of Operation: **6 AM – 8 PM Daily**



Sign Up for Newsletter at DowntownSF.org

DOWNTOWN SF

PARTNERSHIP

Powered by

Jia