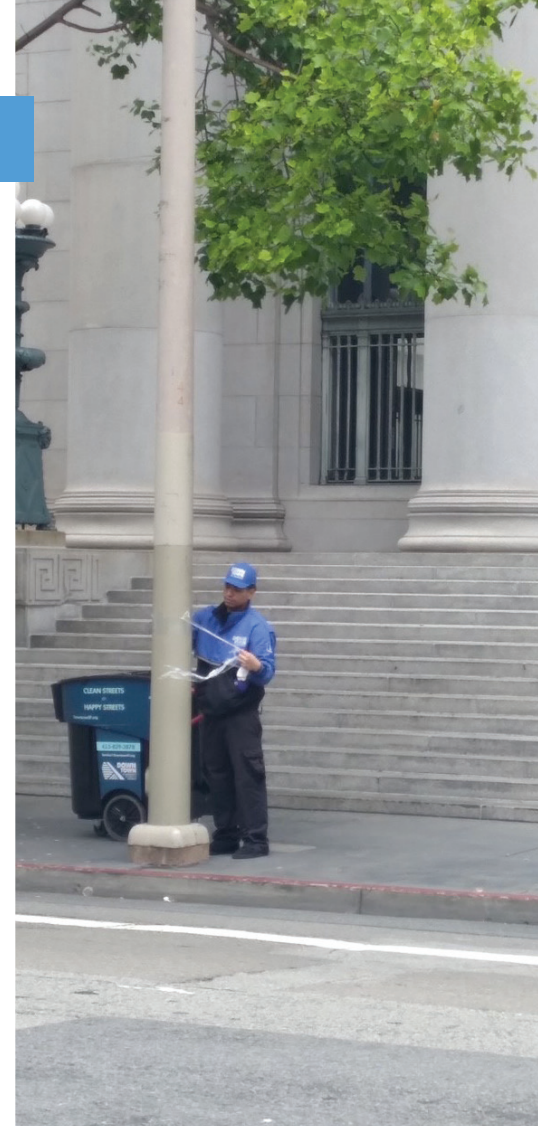


Greetings Downtown SF! Say hello to our Community Benefit District Team.



DOWN TOWN SAN FRANCISCO

STREET REPORT

CLEAN AND SAFE | May 2022

The information, data, and photos contained in this report are outcomes from Ambassadors providing ongoing cleaning and safety services to Downtown SF, the community benefit district serving the Financial District and Jackson Square. The period is the covered for the month of May. The information obtained in this report is recorded by Streetplus in a platform called Statview.



Let's Talk Trash!



of trash removed in the month of May.

8,100 lbs.

PREVIOUS MONTH:

April
7,675

MONTH OVER MONTH

6%

PREVIOUS YEAR:

May 2021
8,225

YEAR OVER YEAR

-2%

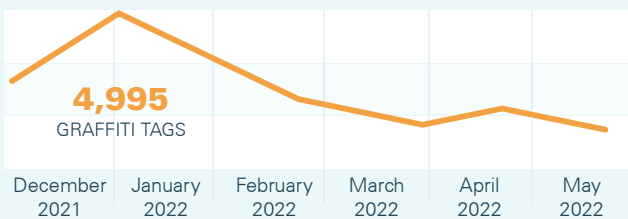
High Priority Cleaning Tasks by Percentage



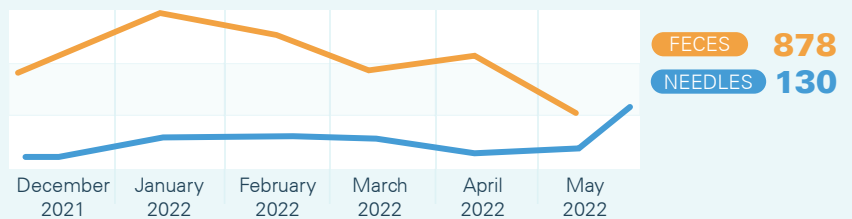
Total cleaning tasks completed

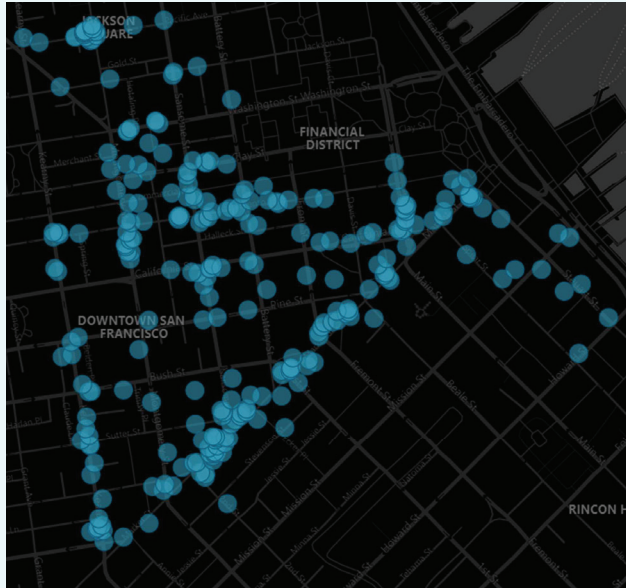
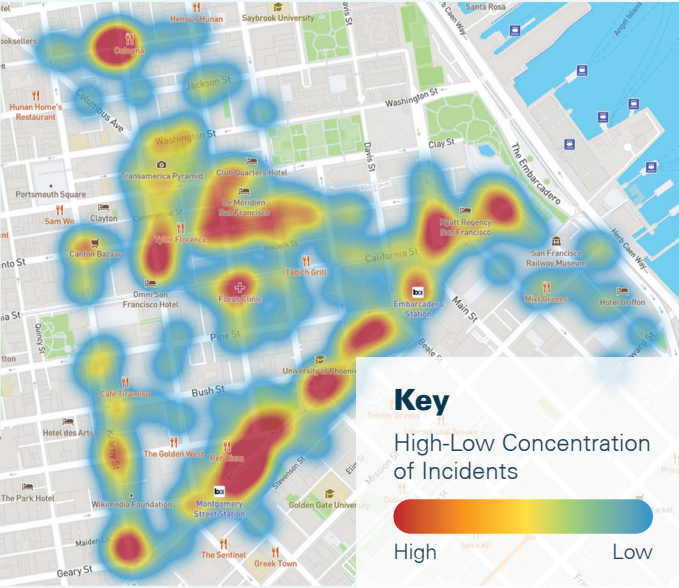
Cleaning Tasks	CURRENT MONTH: May	PREVIOUS MONTH: April	MONTH OVER MONTH April 2022 to May 2022	CURRENT YEAR: May 2022	PREVIOUS YEAR: May 2021	YEAR OVER YEAR May 2021 to May 2022	YTD
Bags of Trash Collected	324	307	6%	324	329	-2%	1,541
Pan & Broom Sweeps - Block Faces Completed	4,364	6,434	-32%	4364	4,957	-12%	36,431
Graffiti Tags Abated	435	662	-34%	435	250	74%	4,037
Hazardous Needles	16	12	33%	16	124	-87%	120
Hazardous Waste - Feces	57	135	-58%	57	127	-55%	587
Oversized Debris Collected	0	1	-100%	0	109	-100%	12
Trash Can Wipe Downs	10	68	-85%	10	201	-95%	534

Graffiti Tags Abated



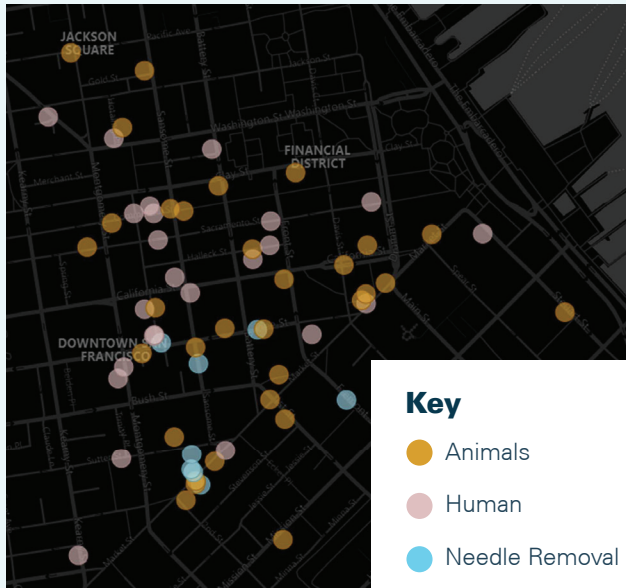
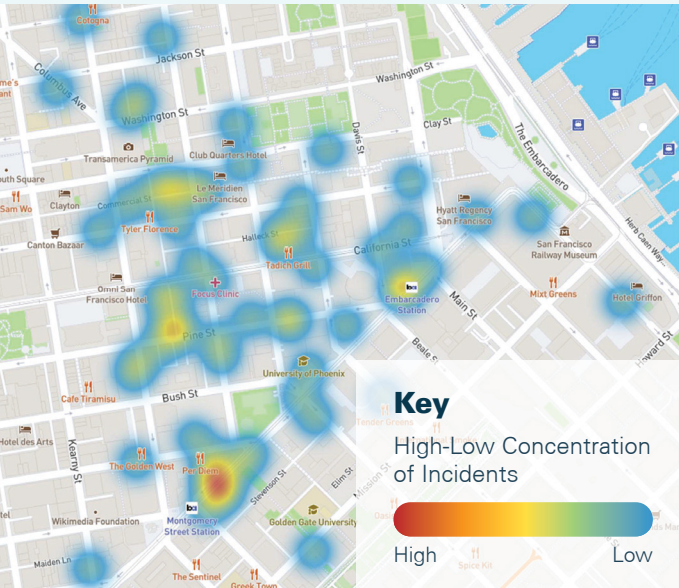
Hazardous Waste





Graffiti Heat Maps

The maps above illustrate graffiti tags abated by Downtown SF on private and public property within. Graffiti tags are removed within 24 hours of being reported. Downtown SF may remove graffiti under 10ft high.



Hazardous Waste Heat Maps

The maps above illustrate hazardous waste such as needles and feces removed throughout the district. Hazardous waste are removed within 30min after being reported.

Downtown SF regularly power washes and steam cleans the sidewalks throughout the 43-square block district. View the latest power washing schedule here at DowntownSF.org.



Blocks YTD Total

1,345

CURRENT MONTH:

May
88

PREVIOUS MONTH:

April
122

MONTH OVER MONTH

-28%



1.5 hrs
Average Block
Completion Time

In Fall 2021, Downtown SF and 311 partnered on a pilot to allow Downtown SF Ambassadors to complete and close out requests made via 311 on the "Connected Worker App." The goal of this pilot is to increase efficiencies and response times between the two agencies.



69

Requests made in **311** completed
by **Downtown SF**



8

Cleaning tasks escalated to **311**

70 **Cleaning incidents** reported
to Downtown SF Dispatch

32 **Quality of life incidents** reported
to Downtown SF Dispatch



Cleaning Request Response Time:
WITHIN **30 min**

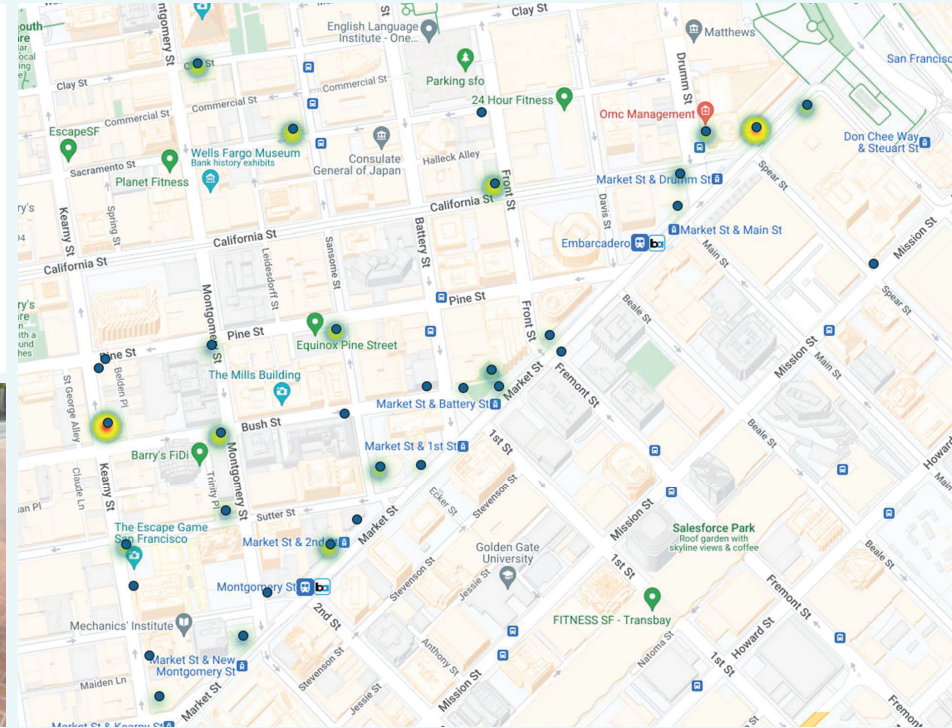
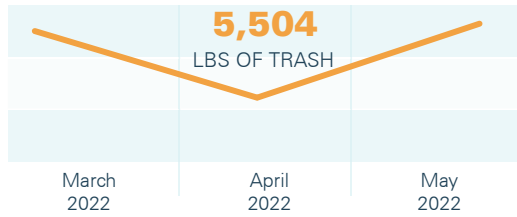


Graffiti Removal Request
Response Time:
24 hours

Bigbelly

Downtown SF has 35 solar compacted smart trash receptacles throughout the district to mitigate against trash rummaging.

Pounds of Trash Collected



Barbary Coast Project

With some trial and error, we have found a solution on how to brighten up the Barbary Coast Plaques. The journey for a cleaner, safer, and beautified Downtown SF continues.





471

total quality of life issues addressed for the month of **May**.

MONTH OVER MONTH

April 2022 to May 2022

12%

YEAR OVER YEAR

May 2021 to May 2022

12%



30 min

Response Time

Quality of Life Incidents by Percentage

Sit/Lie Advisement is

84%

of all quality of life incidents.

Noise/Disturbance is

1%

of all quality of life incidents.

Aggressive Panhandling is

1%

of all quality of life incidents.

Public Intoxication is

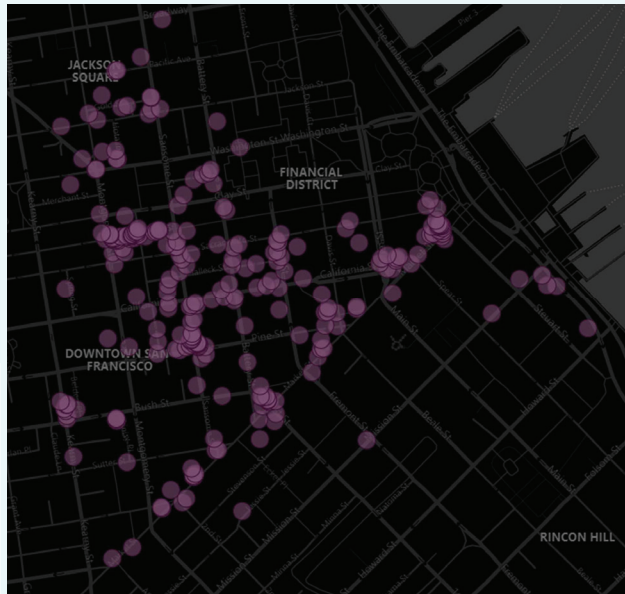
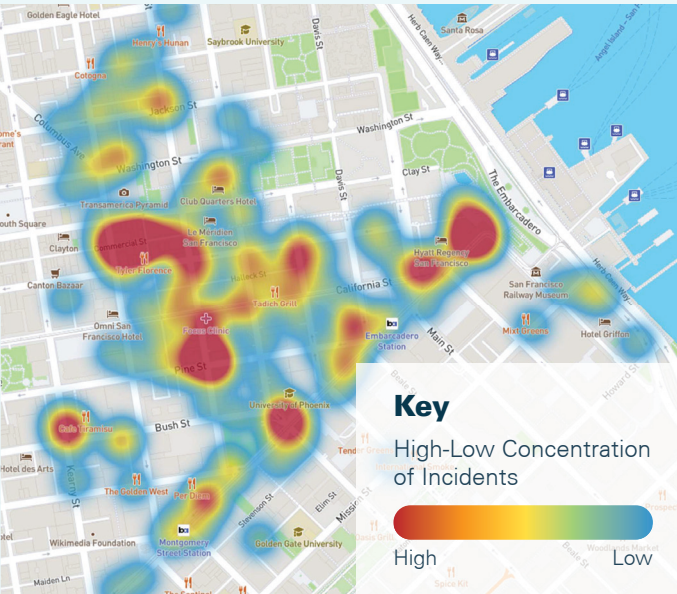
2%

of all quality of life incidents.

Safety & Quality of Life Incidents	CURRENT MONTH: May	PREVIOUS MONTH: April	MONTH OVER MONTH April 2022 to May 2022	CURRENT YEAR: May 2022	PREVIOUS YEAR: May 2021	YEAR OVER YEAR May 2021 to May 2022	YTD
Aggressive Panhandling	2	0	0%	2	0	0%	2
Noise/Disturbance	5	0	0%	5	0	0%	11
Open Drug Use	5	0	0%	5	0	0%	5
Public Intoxication	7	0	0%	7	0	0%	12
Sit/Lie Advisement	328	270	21%	328	8	4000%	1096
Wellness Checks	42	65	-35%	42	0	0%	249

Total Quality of Life Incidents





Quality of Life Heat Maps

The maps above illustrate where concentrations of various quality of life issues are being reported and mitigated by Downtown SF. Escalated incidents are reported to SFPD. 911 should always be dialed in case of an emergency.



Congratulations!

Go Brandon! Go Brandon! **Brandon Infante** is this May's Ambassador of the Month. Brandon has been working with Streetplus for a little over nine months and is one of the team's allstars!

Need directions? We'll be your guide!

Downtown SF provided directions to 212 District visitors during the month of May.

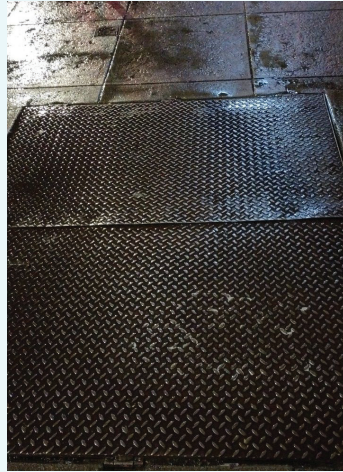
Task	CURRENT MONTH: May	PREVIOUS MONTH: April	MONTH OVER MONTH April 2021 to May 2022	CURRENT YEAR: May 2022	PREVIOUS YEAR: May 2021	YEAR OVER YEAR May 2021 to May 2022	YTD
Business Checks	252	144	▲ 75%	252	96	▲ 163%	570
Directions	212	203	▲ 4%	212	403	▼ -47%	962
Interactions	76	54	▲ 41%	76	126	▼ -40%	290
Referrals Made	2	1	▲ 100%	2	0	0%	12



Before



After



Before



After



Before



After



Before



After



Before



After



Before



After



Are you ready to paint the town red (and blue and yellow and green)? We're ahead of you. Local artist, Talavera-Ballon, is working to turn Battery Bridge, the pedestrian plaza between Market and Bush St, into one of the first ever on-street murals in SF.

This 1900 square foot street mural will bring the natural beauty of Drake's Bay to SF's urban center. The varying shades used in the piece invoke the stunning landscape created by the Pacific Ocean, forests, farmlands, marshes, and shrub-lands that make up the estuary along the Point Reyes National Seashore. Follow us on Facebook, Instagram, or Twitter for regular updates on the project that will soon be at your feet!



Aggressive Panhandling

Panhandling while making unwanted physical contact, following, making repeated requests, yelling, or blocking the path of passers-by.

Assault

Assault according to state and federal law, witnessed by an ambassador.

Business Checks

Contact with a merchant or property owner to either;

- A) Periodic visits to merchants to provide materials and check in on businesses.
- B) Respond to a merchant request for service.

Directions

Directions provided by Ambassadors to any that request information.

Interaction

Any contact with a person who may be experiencing homelessness.

Noise/Disturbance

Individuals behaving in a verbally threatening, or aggressive manner toward unwilling recipients. Yelling at, threatening, or slandering in public.

Public Intoxication

Individual that is publicly intoxicated. As determined by law enforcement on scene.

Referrals Made

Referral to service provider for Clothing, Food or Shelter.

Sit/Lie Violations

Restricts sitting or lying on sidewalks citywide 7am - 11 pm (City and County of San Francisco Proposition L Ordinance)

Trespassing

San Francisco Municipal Police Code Section 25 provides that no person shall willfully remain upon any private property or business premises after being notified to leave by the owner.

Vandalism

Destruction, or defacing of public or private property.

Wellness Checks

Verbal or visual check to ensure an individual's safety and well-being.

Did You Know?

There's 4 ways to request cleaning and safety services.



Call:
Dispatch **415-829-3878**



Email:
Service@DowntownSF.org



Text:
'Service' to 21000



Visit:
DowntownSF.org/request-services



Hours of Operation:
6 am to 8pm Daily



Be In The Know!

Sign up for our e-newsletter at
DowntownSF.org