

Say hello to our Downtown SF Partnership Cleaning and Community Engagement Ambassadors.



DOWNTOWN SF

PARTNERSHIP

STREET REPORT

CLEAN AND SAFE | March 2023

The information, data, and photos in this report are based on services provided by the Downtown SF Partnership Cleaning and Community Engagement Ambassadors and the Special Projects team. The data in this report is recorded in an application called StatView.

STREET REPORT | CLEANING SNAPSHOT



Let's Talk Trash!



of trash removed in the month of March

7,975 lbs.

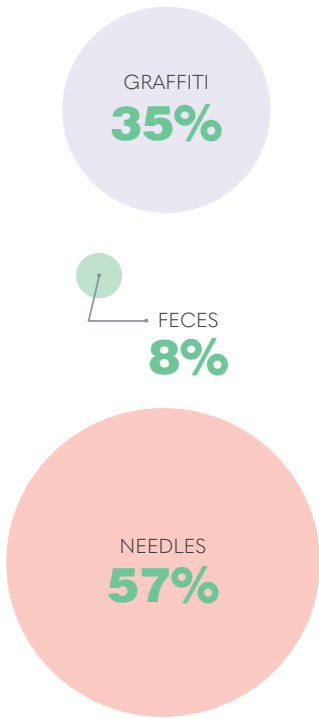
PREVIOUS MONTH:
February
7,375

MONTH OVER MONTH
4%

PREVIOUS YEAR:
March 2022
6,900

YEAR OVER YEAR
15%

High Priority Cleaning Tasks by Percentage



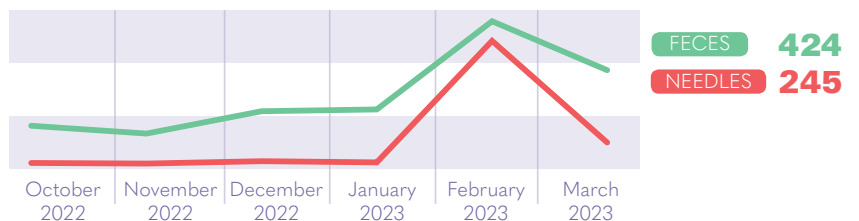
Total cleaning tasks completed

Cleaning Tasks	CURRENT MONTH: March	PREVIOUS MONTH: February	MONTH OVER MONTH February 2023 to March 2023	PREVIOUS YEAR: March 2022	YEAR OVER YEAR March 2022 to March 2023	YTD
Bags of Trash Collected	319	295	▲ 8%	276	▲ 15%	923
Pan & Broom Sweeps - Block Faces Completed	3,941	4,555	▼ -13%	8,290	▼ -52%	9,100
Graffiti Tags Abated	261	123	▲ 112%	488	▼ -46%	892
Hazardous Needles	35	203	▼ -82%	29	▲ 21%	270
Hazardous Waste - Feces	118	31	▲ 280%	118	▼ 0%	235
Oversized Debris Collected	129	22	▲ 486%	4	▲ 3,125%	151
Trash Can Wipe Downs	34	25	▲ 36%	125	▼ -73%	66

Graffiti Tags Abated

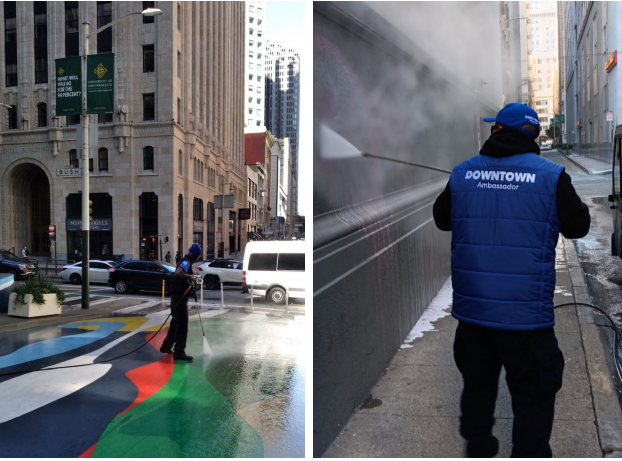


Hazardous Waste



STREET REPORT | POWER WASHING

The Downtown SF Partnership regularly power washes and steam cleans the sidewalks throughout the 43-square block district. View the latest power washing schedule at DowntownSF.org.



Blocks YTD Total

372

CURRENT MONTH:

March

87

PREVIOUS MONTH:

February

95

MONTH OVER MONTH

-8%



1.5 hrs

Average Block
Completion Time

STREET REPORT | REQUESTS FOR SERVICES

In Fall 2022, the Downtown SF Partnership and SF311 partnered on a pilot project allowing Downtown SF Cleaning Ambassadors to complete and close out service requests made to SF311 via the "Connected Worker App".



80

Requests made in **311** completed by
Downtown SF Partnership



21

Cleaning tasks escalated to **311**

87

Cleaning incidents reported to
Downtown SF Partnership
Dispatch

39

Quality of life incidents reported to
Downtown SF Partnership Dispatch



Cleaning Request Response Time:

WITHIN **30 min**



Graffiti Removal Request
Response Time:

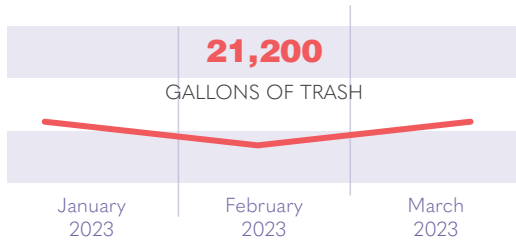
24 hours

STREET REPORT | SPECIAL INITIATIVES

Bigbelly

Downtown SF Partnership has 35 'smart', solar-powered trash compaction units throughout the district to mitigate against trash rummaging.

Gallons of Trash Collected



STREET REPORT | AMBASSADOR OF THE MONTH



Congratulations!

This month's Ambassador of the Month is **Marydora Makwangwala**, who resides in the Easy Bay. Marydora has a unique role with DowntownSF Partnership, she is currently our dispatcher and weekend supervisor. Ms. Makwangwala is quick to answer the phone and loves taking care of any cleaning matters we have in our district. Thank you Marydora, keep up the fantastic work.

STREET REPORT | QUALITY OF LIFE



166

total quality of life issues addressed for the month of **March**.

MONTH OVER MONTH

February 2023 to March 2023

-30%

YEAR OVER YEAR

March 2022 to March 2023

-26%



30 min

Response Time

Quality of Life Incidents by Percentage

SIT/LIE ADVISEMENT IS

99% Plus

of all quality of life incidents.

WELLNESS CHECKS IS

0%

of all quality of life incidents.

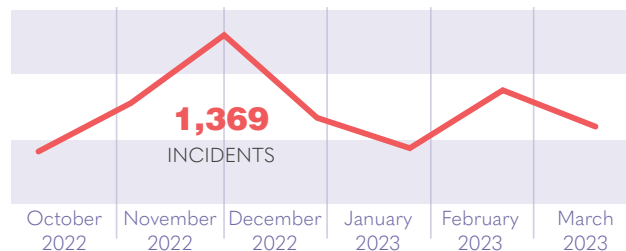
OPEN DRUG USE IS

0%

of all quality of life incidents.

Safety & Quality of Life Incidents	CURRENT MONTH: March	PREVIOUS MONTH: February	MONTH OVER MONTH February 2023 to March 2023	PREVIOUS YEAR: March 2022	YEAR OVER YEAR March 2022 to March 2023	YTD
Aggressive Panhandling	0	0	0%	0	0%	0
Noise/ Disturbance	1	1	0%	1	0%	2
Open Drug Use	0	5	▼ -100%	0	0%	5
Public Intoxication	0	0	0%	4	▼ -100%	0
Sit/Lie AdviseMENT	165	232	▼ -28%	225	▼ -26%	524
Wellness Checks	0	0	▲ 0%	80	▼ -100%	0

Total Quality of Life Incidents



STREET REPORT | COMMUNITY ENGAGEMENT

Need directions? We'll be your guide!

Downtown SF Partnership provided directions to 167 district visitors during the month of March.

Task	CURRENT MONTH: March	PREVIOUS MONTH: February	MONTH OVER MONTH February 2023 to March 2023	PREVIOUS YEAR: March 2022	YEAR OVER YEAR March 2022 to March 2023	YTD
Business Checks	15	6	▲ 150%	96	▼ -84%	39
Directions	167	224	▼ -25%	194	▼ -13%	500
Interactions	133	462	▼ -71%	160	▼ -16%	707



STREET REPORT | BEFORE & AFTER

Before



After



Before



After



Before



After



Before



After



Before



After



Before



After



Aggressive Panhandling

Panhandling while making unwanted physical contact, following, making repeated requests, yelling, or blocking the path of passers-by.

Assault

Assault according to state and federal law, witnessed by an ambassador.

Business Checks

Contact with a merchant or property owner to either;

- A) Conduct periodic visits to merchants to provide materials and check in on businesses.
- B) Respond to a merchant request for service.

Directions

Directions provided by Ambassadors to any person requesting information.

Interaction

Any contact with a person who may be experiencing homelessness.

Noise/Disturbance

Individuals behaving in a verbally threatening or aggressive manner towards unwilling recipients, such as yelling at, threatening, or slandering in public.

Public Intoxication

Individual(s) that is/are publicly intoxicated, as determined by law enforcement on the scene.

Referrals Made

Referral to service provider for clothing, food or shelter.

Sit/Lie Violations

Restricts sitting or lying on sidewalks citywide 7am - 11 pm (City and County of San Francisco Proposition L Ordinance)

Trespassing

San Francisco Municipal Police Code Section 25 provides that no person shall willfully remain upon any private property or business premises after being notified to leave by the owner.

Vandalism

Destruction or defacing of public or private property.

Wellness Checks

Verbal or visual check to ensure an individual's safety and well-being.



STREET REPORT | REQUEST SERVICES

Did You Know?

There's 3 ways to request cleaning and safety services.



Call:
Dispatch [415-829-3878](tel:415-829-3878)



Visit:
DowntownSF.org/request-services



Email:
Service@DowntownSF.org



Hours of Operation:
[6 am to 8pm Daily](#)



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DowntownSF.org



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