

Say hello to our Downtown SF Partnership Cleaning and Community Engagement Ambassadors.



DOWNTOWN SF

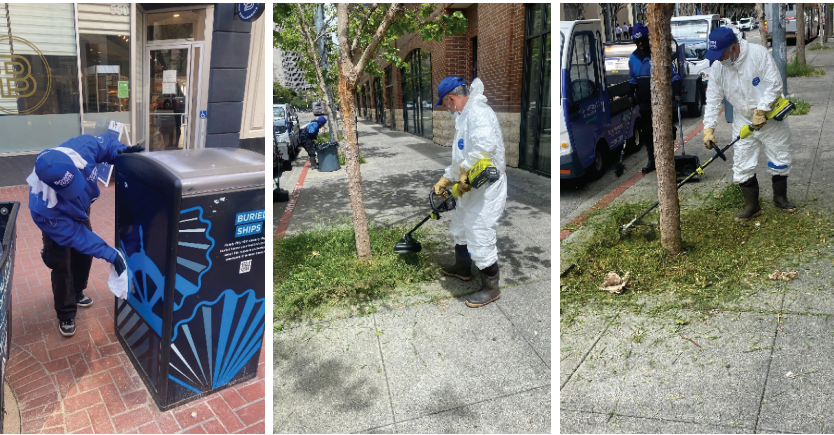
PARTNERSHIP

STREET REPORT

CLEAN AND SAFE | May 2023

The information, data, and photos in this report are based on services provided by the Downtown SF Partnership Cleaning and Community Engagement Ambassadors and the Special Projects team. The data in this report is recorded in an application called StatView.

STREET REPORT | CLEANING SNAPSHOT



Let's Talk Trash!



of trash removed in the month of May

7,175 lbs.

PREVIOUS MONTH:

April
8,275

MONTH OVER MONTH

-13%

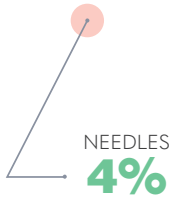
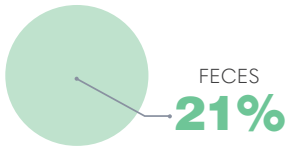
PREVIOUS YEAR:

May 2022
8,100

YEAR OVER YEAR

-11%

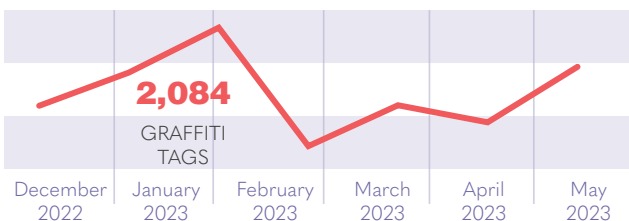
High Priority Cleaning Tasks by Percentage



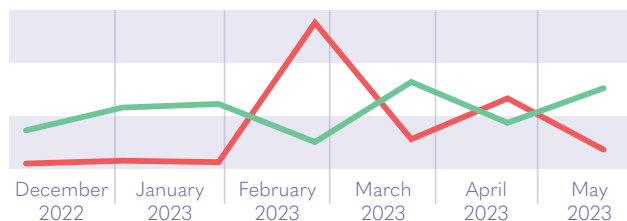
Total cleaning tasks completed

Cleaning Tasks	CURRENT MONTH: May	PREVIOUS MONTH: April	MONTH OVER MONTH April 2023 to May 2023	PREVIOUS YEAR: May 2022	YEAR OVER YEAR May 2022 to May 2023	YTD
Bags of Trash Collected	287	331	-13%	307	-6%	1,532
Pan & Broom Sweeps - Block Faces Completed	5,164	4,084	26%	6,434	-42%	18,348
Graffiti Tags Abated	381	200	90%	662	-69%	1,473
Hazardous Needles	20	97	79%	12	66%	387
Hazardous Waste - Feces	109	59	-84%	135	-19%	403
Oversized Debris Collected	31	67	-54%	1	3,000%	249
Trash Can Wipe Downs	195	92	112%	68	186%	353

Graffiti Tags Abated



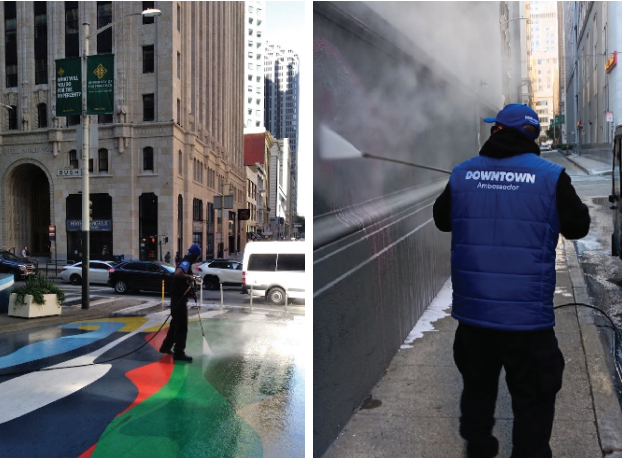
Hazardous Waste



FECES 532
NEEDLES 358

STREET REPORT | POWER WASHING

The Downtown SF Partnership regularly power washes and steam cleans the sidewalks throughout the 43-square block district. View the latest power washing schedule at DowntownSF.org.



Blocks YTD Total

552

CURRENT MONTH:

May
108

PREVIOUS MONTH:

April
72

MONTH OVER MONTH

50%



1.5 hrs

Average Block
Completion Time

STREET REPORT | REQUESTS FOR SERVICES

In Fall 2022, the Downtown SF Partnership and SF311 partnered on a pilot project allowing Downtown SF Cleaning Ambassadors to complete and close out service requests made to SF311 via the "Connected Worker App".



51

Requests made in **311** completed by
Downtown SF Partnership



3

Cleaning tasks escalated to **311**

68

Cleaning incidents reported to
Downtown SF Partnership
Dispatch

22

Quality of life incidents reported to
Downtown SF Partnership Dispatch



Cleaning Request Response Time:

WITHIN **30 min**



Graffiti Removal Request
Response Time:

24 hours

AMBASSADOR OF THE MONTH



Congratulations!

Aldo Wallace

Aldo Wallace has been working with the Downtown SF Partnership for just two short months, but in that short time has proven himself as an irreplaceable member of the team. Aldo grew up in Hawaii and came to San Francisco looking for a change. Mr. Wallace had previous janitorial experience and thought working with Downtown SF would be the perfect fit. Aldo, thank you for your hard work, I hope you enjoy your bonus.

Before

After



STREET REPORT | QUALITY OF LIFE



187

total quality of life issues addressed for the month of **May**.

MONTH OVER MONTH

April 2023 to May 2023

2%

YEAR OVER YEAR

May 2022 to May 2023

-60%



30 min

Response Time

Quality of Life Incidents by Percentage

SIT/LIE ADVISEMENT IS **90% Plus** of all quality of life incidents.

WELLNESS CHECKS IS

8%

of all quality of life incidents.

NOISE

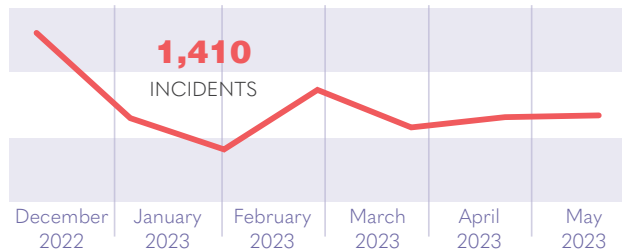
DISTURBANCE IS

2%

of all quality of life incidents.

Safety & Quality of Life Incidents	CURRENT MONTH: May	PREVIOUS MONTH: April	MONTH OVER MONTH April 2023 to May 2023	PREVIOUS YEAR: May 2022	YEAR OVER YEAR May 2022 to May 2023	YTD
Aggressive Panhandling	2	0	▲ 100%	2	0%	2
Noise/ Disturbance	5	0	▲ 100%	5	0%	7
Open Drug Use	2	0	▲ 100%	5	▼ -60%	7
Public Intoxication	0	0	0%	7	▼ -100%	0
Sit/Lie AdviseMENT	173	173	0%	328	▼ -47%	870
Wellness Checks	15	11	▲ 36%	42	▼ -64%	30

Total Quality of Life Incidents



STREET REPORT | COMMUNITY ENGAGEMENT

Need directions? We'll be your guide!

Downtown SF Partnership provided directions to 125 district visitors during the month of May.

Task	CURRENT MONTH: May	PREVIOUS MONTH: April	MONTH OVER MONTH April 2023 to May 2023	PREVIOUS YEAR: May 2022	YEAR OVER YEAR May 2022 to May 2023	YTD
Business Checks	40	28	▲ 42%	252	▼ -84%	135
Directions	125	252	▼ -50%	212	▼ -41%	1129
Interactions	274	476	▼ -42%	76	▲ 260%	1934



STREET REPORT | BEFORE & AFTER

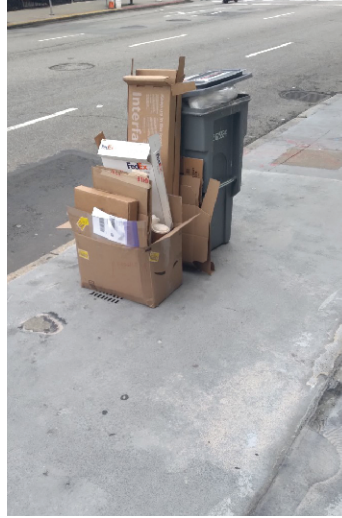
Before



After



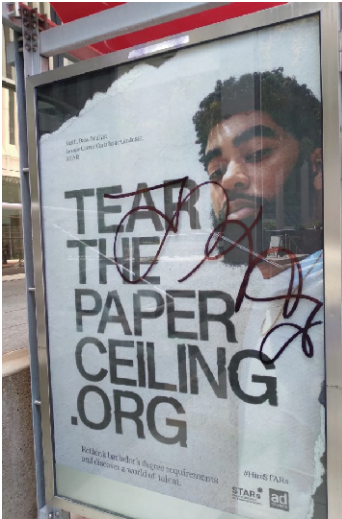
Before



After



Before



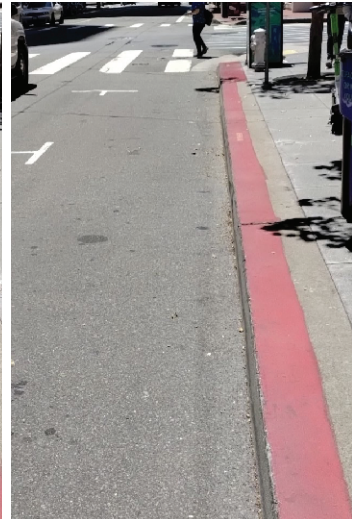
After



Before



After



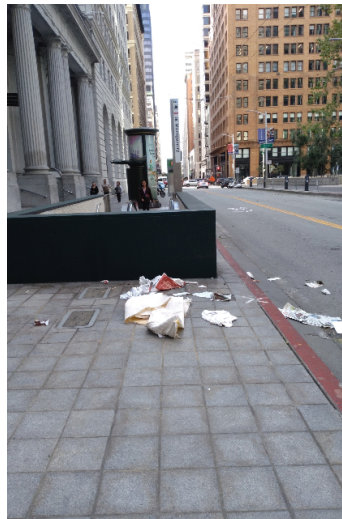
Before



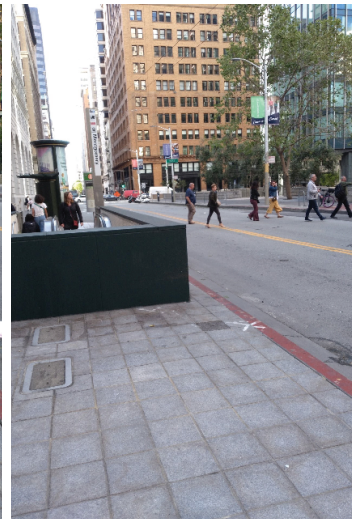
After



Before



After



Aggressive Panhandling

Panhandling while making unwanted physical contact, following, making repeated requests, yelling, or blocking the path of passers-by.

Assault

Assault according to state and federal law, witnessed by an ambassador.

Business Checks

Contact with a merchant or property owner to either;

- A) Conduct periodic visits to merchants to provide materials and check in on businesses.
- B) Respond to a merchant request for service.

Directions

Directions provided by Ambassadors to any person requesting information.

Interaction

Any contact with a person who may be experiencing homelessness.

Noise/Disturbance

Individuals behaving in a verbally threatening or aggressive manner towards unwilling recipients, such as yelling at, threatening, or slandering in public.

Public Intoxication

Individual(s) that is/are publicly intoxicated, as determined by law enforcement on the scene.

Referrals Made

Referral to service provider for clothing, food or shelter.

Sit/Lie Violations

Restricts sitting or lying on sidewalks citywide 7am - 11 pm (City and County of San Francisco Proposition L Ordinance)

Trespassing

San Francisco Municipal Police Code Section 25 provides that no person shall willfully remain upon any private property or business premises after being notified to leave by the owner.

Vandalism

Destruction or defacing of public or private property.

Wellness Checks

Verbal or visual check to ensure an individual's safety and well-being.



STREET REPORT | REQUEST SERVICES

Did You Know?

There's 3 ways to request cleaning and safety services.



Call:
Dispatch [415-829-3878](tel:415-829-3878)



Visit:
DowntownSF.org/request-services



Email:
Service@DowntownSF.org



Hours of Operation:
[6 am to 8pm Daily](#)



Be In The Know!

Sign up for our e-newsletter at
DowntownSF.org



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PARTNERSHIP