

Market

Say hello to our Downtown SF Partnership Cleaning and Community Engagement Ambassadors.



DOWNTOWN SF

PARTNERSHIP

STREET REPORT

CLEAN AND SAFE | September 2023

The information, data, and photos in this report are based on services provided by the Downtown SF Partnership Cleaning and Community Engagement Ambassadors and the Special Projects team. The data in this report is recorded in an application called StatView.

STREET REPORT | CLEANING SNAPSHOT



Let's Talk Trash!



of trash removed in the month of September

15,375 lbs.

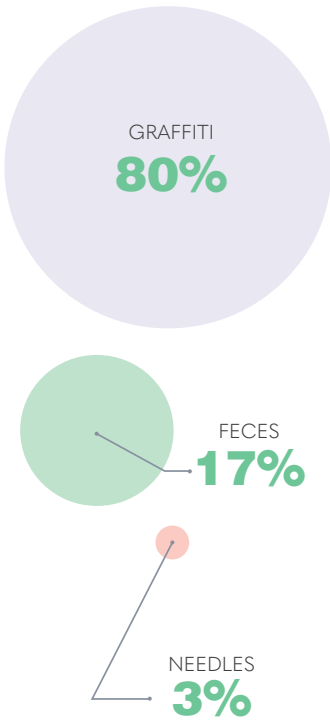
PREVIOUS MONTH:
August
9,875

MONTH OVER MONTH
55%

PREVIOUS YEAR:
September 2022
7,725

YEAR OVER YEAR
104%

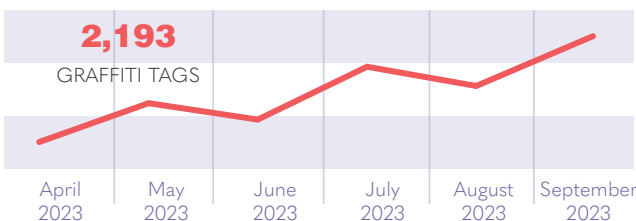
High Priority Cleaning Tasks by Percentage



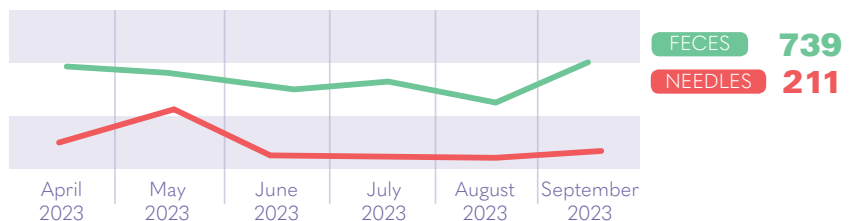
Total cleaning tasks completed

Cleaning Tasks	CURRENT MONTH: September	PREVIOUS MONTH: August	MONTH OVER MONTH August 2023 to September 2023	PREVIOUS YEAR: September 2022	YEAR OVER YEAR September 2022 to September 2023	YTD
Bags of Trash Collected	615	395	▲ 55%	309	▲ 99%	2,851
Pan & Broom Sweeps - Block Faces Completed	7,677	5,831	▲ 31%	2,184	▲ 1251%	36,880
Graffiti Tags Abated	550	336	▲ 62%	409	▲ 34%	2,727
Hazardous Needles	15	14	▲ 7%	0	▲ 100%	435
Hazardous Waste - Feces	122	102	▲ 19%	53	▲ 130%	743
Oversized Debris Collected	552	311	▲ 77%	3	▲ 18,300%	1,321
Trash Can Wipe Downs	443	212	▲ 108%	167	▲ 165%	1,232

Graffiti Tags Abated



Hazardous Waste



STREET REPORT | POWER WASHING

The Downtown SF Partnership regularly power washes and steam cleans the sidewalks throughout the 43-square block district. View the latest power washing schedule at DowntownSF.org.



Blocks YTD Total

691

CURRENT MONTH:

September
139

PREVIOUS MONTH:

August
126

MONTH OVER MONTH

10%



1.5 hrs

Average Block
Completion Time

STREET REPORT | REQUESTS FOR SERVICES

In Fall 2022, the Downtown SF Partnership and SF311 partnered on a pilot project allowing Downtown SF Cleaning Ambassadors to complete and close out service requests made to SF311 via the "Connected Worker App".



78

Requests made in **311** completed by
Downtown SF Partnership



17

Cleaning tasks escalated to **311**

40

Cleaning incidents reported to
Downtown SF Partnership
Dispatch

16

Quality of life incidents reported to
Downtown SF Partnership Dispatch



Cleaning Request Response Time:

WITHIN **30 min**



Graffiti Removal Request
Response Time:

24 hours



Congratulations!

Eldrianna Persons

Eldrianna Persons is the September Ambassador of the Month. Eldrianna has been with us for a short two months and has already established herself as a top ambassador for The Downtown SF Partnership. Ms. Persons is a Bay Area native who grew up in Oakland CA.

Eldrianna likes to listen to music and read books in her free time. When you see her in the field, please greet her with congratulations for winning the Ambassador of the Month award.



STREET REPORT | QUALITY OF LIFE



320

total quality of life issues addressed for the month of **September**.

MONTH OVER MONTH

August 2023 to September 2023

27%

YEAR OVER YEAR

September 2022 to September 2023

11%



30 min

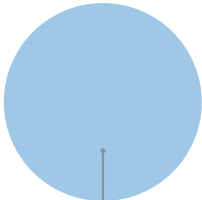
Response Time

Quality of Life Incidents by Percentage

SIT/LIE ADVISEMENT IS

69% Plus

of all quality of life incidents.



WELLNESS CHECKS IS

30%

of all quality of life incidents.



NOISE DISTURBANCE IS

1%

of all quality of life incidents.

Safety & Quality of Life Incidents	CURRENT MONTH: September	PREVIOUS MONTH: August	MONTH OVER MONTH August 2023 to September 2023	PREVIOUS YEAR: September 2022	YEAR OVER YEAR September 2022 to September 2023	YTD
Aggressive Panhandling	11	4	▲ 175%	0	▲ 100%	19
Noise/ Disturbance	1	1	0%	0	▲ 100%	14
Open Drug Use	10	4	▲ 150%	0	▲ 100%	33
Public Intoxication	1	1	0%	1	▲ 10%	22
Sit/Lie AdviseMENT	141	101	▲ 39%	227	▼ -39%	1,498
Wellness Checks	18	44	▼ -59%	26	▼ -30%	136

Total Quality of Life Incidents



STREET REPORT | COMMUNITY ENGAGEMENT

Need directions? We'll be your guide!

Downtown SF Partnership provided directions to 95 district visitors during the month of September.

Task	CURRENT MONTH: August	PREVIOUS MONTH: July	MONTH OVER MONTH July 2023 to August 2023	PREVIOUS YEAR: August 2022	YEAR OVER YEAR August 2022 to August 2023	YTD
Business Checks	19	40	-52%	19	0	237
Directions	223	125	78%	43	418%	1,375
Interactions	469	476	-1%	225	275%	2,229



STREET REPORT | BEFORE & AFTER

Before



After



Before



After



Before



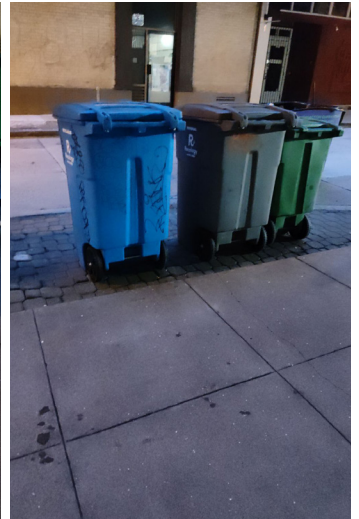
After



Before



After



Before



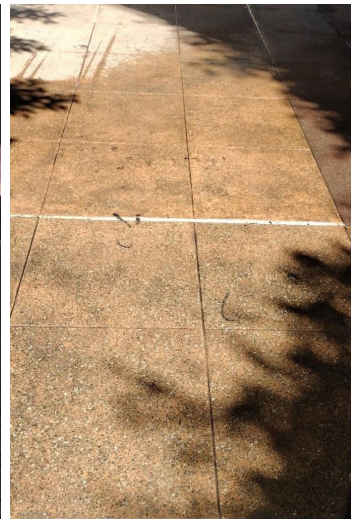
After



Before



After



Aggressive Panhandling

Panhandling while making unwanted physical contact, following, making repeated requests, yelling, or blocking the path of passers-by.

Assault

Assault according to state and federal law, witnessed by an ambassador.

Business Checks

Contact with a merchant or property owner to either;

- A) Conduct periodic visits to merchants to provide materials and check in on businesses.
- B) Respond to a merchant request for service.

Directions

Directions provided by Ambassadors to any person requesting information.

Interaction

Any contact with a person who may be experiencing homelessness.

Noise/Disturbance

Individuals behaving in a verbally threatening or aggressive manner towards unwilling recipients, such as yelling at, threatening, or slandering in public.

Public Intoxication

Individual(s) that is/are publicly intoxicated, as determined by law enforcement on the scene.

Referrals Made

Referral to service provider for clothing, food or shelter.

Sit/Lie Violations

Restricts sitting or lying on sidewalks citywide 7am - 11 pm (City and County of San Francisco Proposition L Ordinance)

Trespassing

San Francisco Municipal Police Code Section 25 provides that no person shall willfully remain upon any private property or business premises after being notified to leave by the owner.

Vandalism

Destruction or defacing of public or private property.

Wellness Checks

Verbal or visual check to ensure an individual's safety and well-being.



STREET REPORT | REQUEST SERVICES

Did You Know?

There's 3 ways to request cleaning and safety services.



Call:
Dispatch [415-829-3878](tel:415-829-3878)



Visit:
DowntownSF.org/request-services



Email:
Service@DowntownSF.org



Hours of Operation:
[6 am to 8pm Daily](#)



Be In The Know!

Sign up for our e-newsletter at
DowntownSF.org



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