

DOWNTOWN SF

PARTNERSHIP

Monthly Operations Report

July 2026



191,050

Positive Public Interactions

35,650

Pounds of Trash Removed

7,118

Pan and Broom Block Faces

July was a strong month across the district, led by a sharp rise in trash collection. The team logged **191,050** positive public interactions, **35,650** lbs of trash removed, **7,118** pan and broom block faces, and **1,349** graffiti tags abated.

- Cleaning activity rose across the board month-over-month, with oversized debris **increasing 47%**, hazardous needles **up 41%**, bags of trash collected **up 37%**, and trash can wipe-downs **up 28%**.

Safety and engagement metrics stayed strong as well, reflecting continued ambassador visibility and foot traffic across the district.

- Sit/Lie advisements **increased 14%** from June to 1,145 (up 25% year-over-year).
- In community engagement, ambassadors logged 2,452 directions and 849 business checks, alongside the 191,050 positive public interactions.



Cleaning Snapshot

35,650

Pounds of Trash Removed

7,118

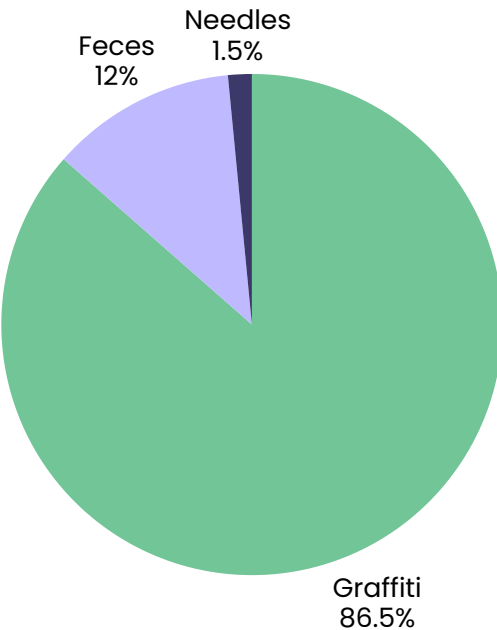
Pan and Broom Block Faces

1,349

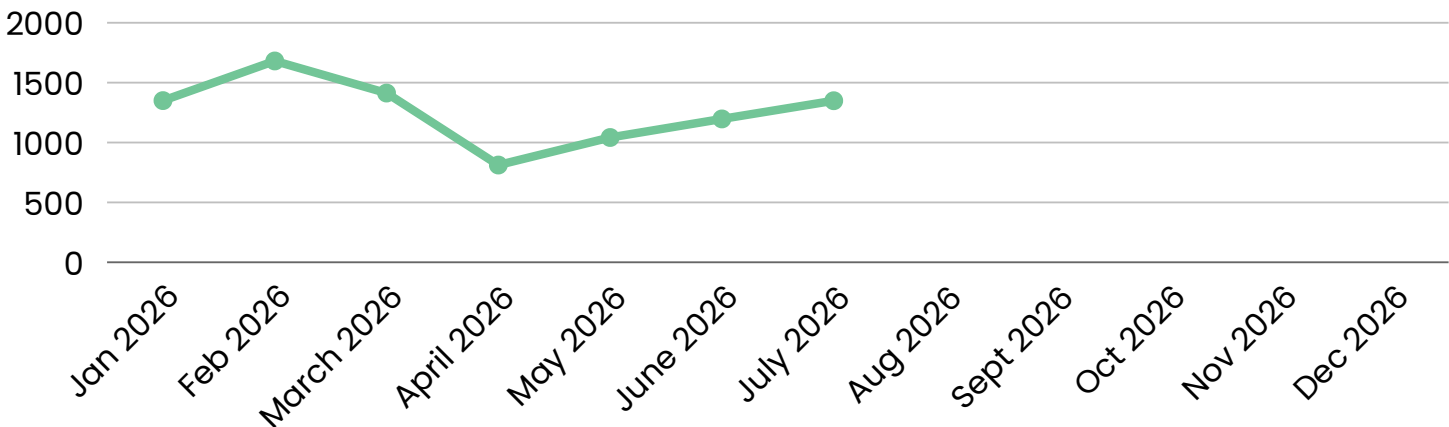
Graffiti Tags Abated

CLEANING TASKS	Jul 2026	Jun 2026	Monthly % Change	Jul 2025	Yearly % Change	YTD
Pounds of Trash Removed	35,650	26,000	37%	14,750	142%	150,750
Bags of Trash Collected	1,426	1,040	37%	590	142%	6,030
Pan and Broom Block Faces	7,118	6,081	17%	5,124	39%	48,714
Graffiti Tags Abated	1,349	1,197	13%	1,131	19%	8,844
Needles Removed	24	17	41%	19	26%	179
Feces Abatement	186	174	7%	168	11%	1,380
Oversized Debris	2,077	1,414	47%	403	415%	7,152
Trash Cans Wiped Down	559	438	28%	167	235%	3,618

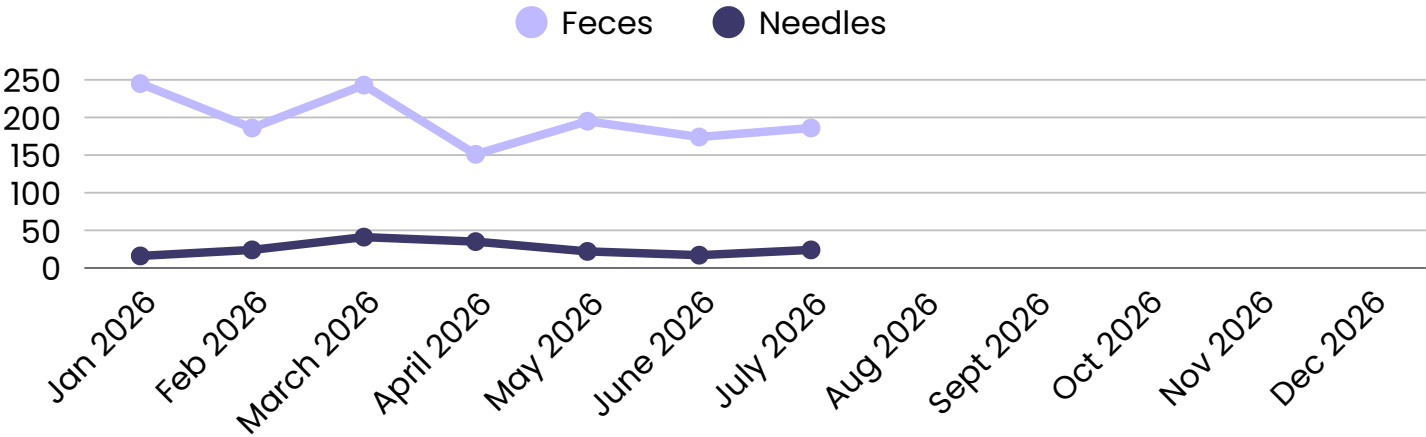
High Priority Cleaning Tasks by Percentage



Graffiti Removal (8,844 Total YTD)



Hazardous Waste (1,559 Total YTD)



Pan and Broom Block Faces (7,118 Tasks)



Graffiti Tags Abated (1,349 Tasks)



Oversized Debris (2,077 Tasks)



Power Washing Snapshot

228

Blocks Pressure Washed

7.35

Daily Tasks

PRESSURE WASHING TASKS	Jul 2026	Jun 2026	Monthly % Change	Jul 2025	Yearly % Change	YTD
Blocks Pressure Washed	228	146	56%	122	87%	1,277



Request for Services

43

Total 311 Requests
Completed by Downtown SF

9

Total Cleaning Tasks
Escalated to 311

57

Cleaning Incidents Reported
to Downtown SF Partnership
Dispatch

31

Quality of Life Incidents
Reported to Downtown SF
Partnership Dispatch

1.86 Hours

Cleaning Response Time

6.90 Hours

Graffiti Removal Request
Response Time



1,145

Sit/Lie Advisements

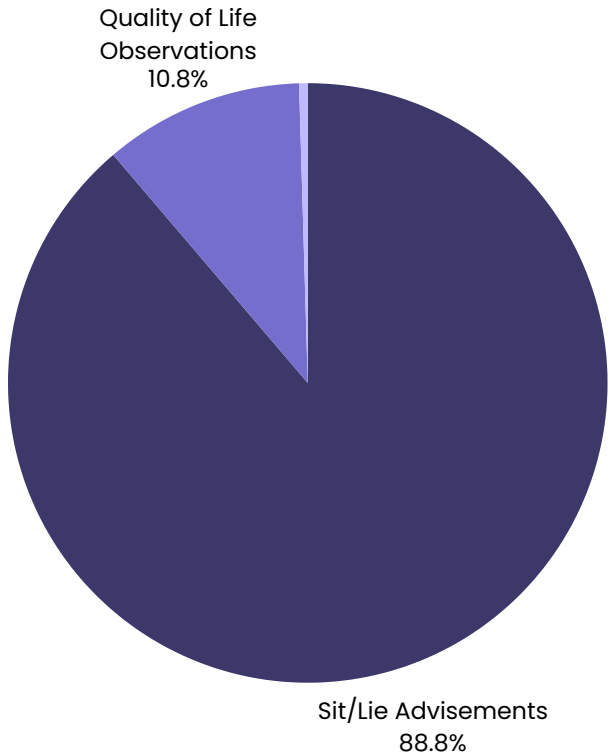
139

Quality of Life Observations

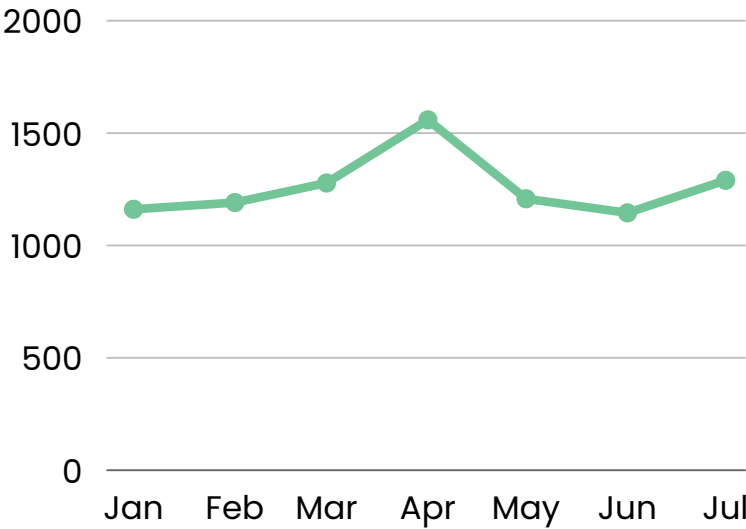
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Drug Activity Observations

Safety & Quality of Life Incidents	Jul 2026	Jun 2026	Monthly % Change	Jul 2025	Yearly % Change	YTD
Drug Activity	6	5	20%	32	-81%	48
Sit/Lie Violations	1,145	1,002	14%	915	25%	7,517
Quality of Life	139	138	1%	92	51%	1,267



Total Quality of Life Incidents (8,832 Total YTD)



Community Engagement

191,050

Interactions

2,452

Directions

849

Business Checks

Community Engagement	Jul 2026	Jun 2026	Monthly % Change	Jul 2025	Yearly % Change	YTD
Business Checks	849	689	23%	507	68%	4,061
Directions	2,452	2,322	6%	753	226%	19,267
Interactions	191,050	180,083	6%	3,127	6,010%	912,350



Business Checks

Market Street Safety Corridor Program Stats

179,487

Interactions

1,675

Directions Provided

324

Sit/Lie Violations

Quality of Life Stats

Safety & Quality of Life Incidents	Current Month (July 2026)	Last Month (June 2026)	Month-over-Month % Change	Previous Year (July 2025)	Year-over-Year	YTD
Open Drug Use	10	13	-23%	1	900%	49
Sit/Lie Violations	324	257	26%	3	10,700%	1,641
Quality Of Life (or Wellness Check)	37	62	-40%	4	825%	799

Community Engagement Stats

Community Engagement	Current Month (July 2026)	Last Month (June 2026)	Month-over-Month % Change	Previous Year (July 2025)	Year-over-Year	YTD
Directions Provided	1,675	1,657	1%	32	5,134%	11,666
Interactions	179,487	172,214	4%	1,299	13,717%	834,618
311 or SFPD Non-Emergency Calls	8	3	167%	8	0%	31
911 Calls	3	3	0%	0	100%	34

Market Street Safety Corridor Program Stats

179,487

Interactions

1,675

Directions Provided

324

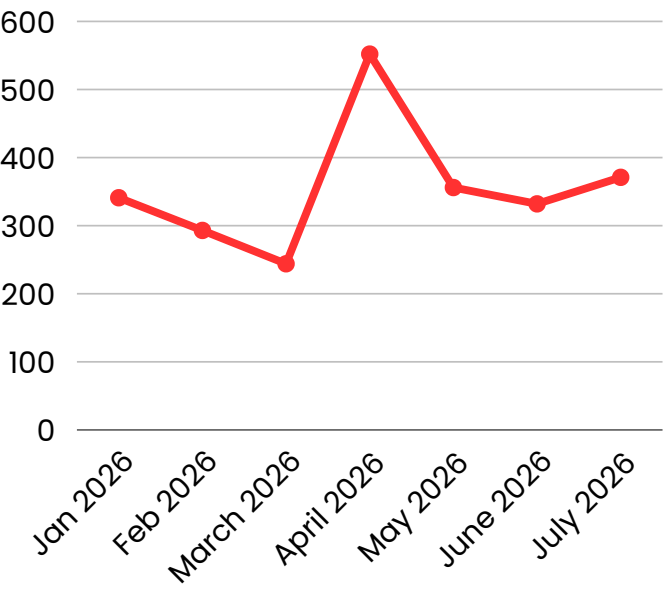
Sit/Lie Violations

The Market Street Ambassador Program is a public-private initiative designed to improve safety and the commuter experience at key downtown San Francisco transit hubs. Launched as a proof of concept in Summer 2025 at Embarcadero and Montgomery Stations, the program combines coordinated public safety deployments (SFPD, BART Police, SF Sheriff, and SFFD), private-sector-funded ambassadors stationed at street-level entrances, enhanced cleaning by city and community partners, and on-site outreach by homeless and crisis response teams.

Operating weekdays during peak hours, the initiative focuses on de-escalation, wayfinding, and improving overall conditions around BART/MUNI entrances and the Market Street Corridor.



Total Quality of Life Incidents (371)





EMPLOYEE OF THE MONTH

DELBERT BARNETT

Congratulations to Mr. Delbert Barnett, our July Ambassador of the Month! Mr. Barnett embodies what it means to be a dedicated and hardworking ambassador. Day in and day out, he consistently takes on some of the most challenging assignments without hesitation and always approaches his work with a positive attitude. No task is too big, and he never shies away from hard work.

Whether he's assisting with district priorities or keeping Market Street clean and welcoming, Delbert leads by example. He can often be found on Market Street with a smile on his face, treating everyone he encounters with professionalism, respect, and kindness.

Definitions

Aggressive Panhandling

Panhandling while making unwanted physical contact, following, making repeated requests, yelling, or blocking the path of passers-by.

Assault

Assault according to state and federal law, witnessed by an ambassador.

Business Checks

Contact with a merchant or property owner to either: A) Conduct periodic visits to merchants to provide materials and check in on businesses, or B) Respond to a merchant request for service.

Directions

Directions provided by Ambassadors to any person requesting information.

Interaction

Any contact with a person who may be experiencing homelessness.

Noise/Disturbance

Individuals behaving in a verbally threatening or aggressive manner towards unwilling recipients, such as yelling at, threatening, or slandering in public.

Public Intoxication

Individual(s) that is/are publicly intoxicated, as determined by law enforcement on the scene.

Referrals Made

Referral to service provider for clothing, food or shelter.

Sit/Lie Violations

Restricts sitting or lying on sidewalks citywide 7 AM – 11 PM (City and County of San Francisco Proposition L Ordinance).

Trespassing

San Francisco Municipal Police Code Section 25 provides that no person shall willfully remain upon any private property or business premises after being notified to leave by the owner.

Vandalism

Destruction or defacing of public or private property.

Wellness Checks

Verbal or visual check to ensure an individual's safety and well-being.



Request Services



Email: service@downtownSF.org



Visit: DowntownSF.org/request-services



Call Dispatch: **415-829-3878**



Hours of Operation: **6 AM – 8 PM Daily**



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