

DOWNTOWN SF

PARTNERSHIP

Monthly Operations Report

June 2026



180,083

Positive Public Interactions

26,000

Pounds of Trash Removed

6,081

Pan and Broom Block Faces

June continued the upward trend in trash collection, with **26,000 lbs** in June, an **increase of 8%** from 24,000 lbs in May. The team logged 180,083 positive public interactions, 26,000 lbs of trash removed, 6,081 pan and broom block faces, and 1,197 graffiti tags abated.

Activity was mixed month-over-month. Graffiti tags abated rose 15%, oversized debris jumped 112%, and trash can wipe-downs rose 7%, while pan and broom block faces fell 21%, hazardous needles dropped 23%, and feces abatement dipped 11%. Year-over-year the gains were broad: trash collected up 96%, oversized debris up 312%, and trash can wipe-downs up 288%.

Sit/Lie advisements eased 9% from May to 1,002 in June, and increased 4% year-over-year. Drug activity held flat at 5 observations, down 71% year-over-year. Quality of life observations rose to 138, up 33% month-over-month and 24% year-over-year.

In community engagement, ambassadors logged 2,322 directions and 689 business checks in June, alongside the 180,083 positive public interactions, reflecting continued ambassador visibility and foot traffic across the district.



Cleaning Snapshot

26,000

Pounds of Trash Removed

6,081

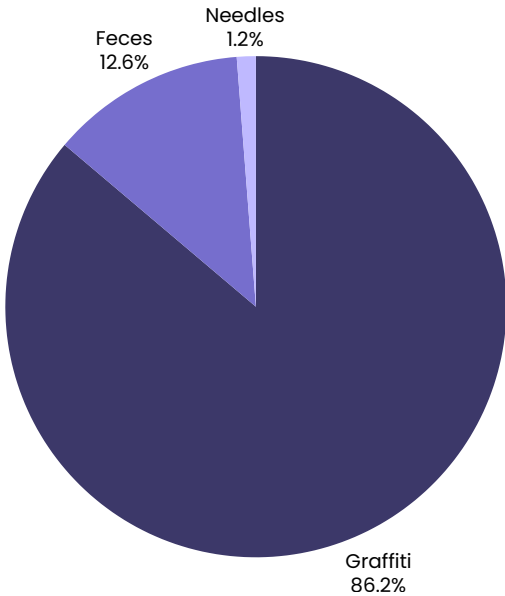
Pan and Broom Block Faces

1,197

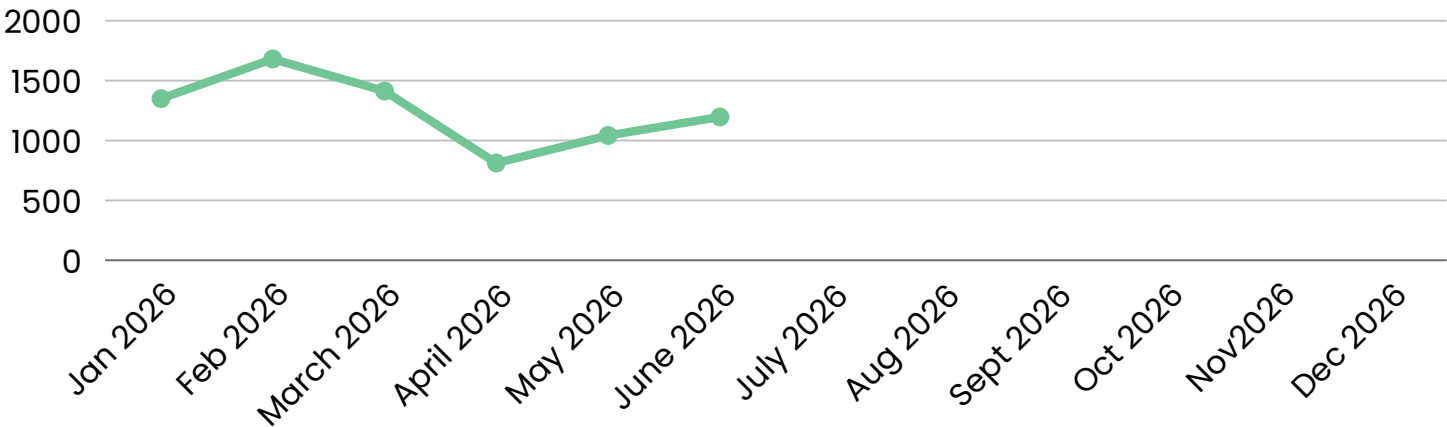
Graffiti Tags Abated

CLEANING TASKS	Jun 2026	May 2026	Monthly % Change	Jun 2025	Yearly % Change	YTD
Pounds of Trash Removed	26,000	24,000	8.00%	13,250	96.00%	115,100
Pan and Broom Block Faces	6,081	7,671	-21.00%	4,160	46.00%	41,596
Graffiti Tags Abated	1,197	1,042	15.00%	757	58.00%	7,495
Bags of Trash Collected	1,040	960	8.00%	530	96.00%	4,604
Needles Removed	17	22	-23.00%	9	89.00%	155
Feces Abatement	174	195	-11.00%	91	91.00%	1,194
Oversized Debris	1,414	667	112.00%	343	312.00%	5,075
Trash Cans Wiped Down	438	411	7.00%	113	288.00%	3,059

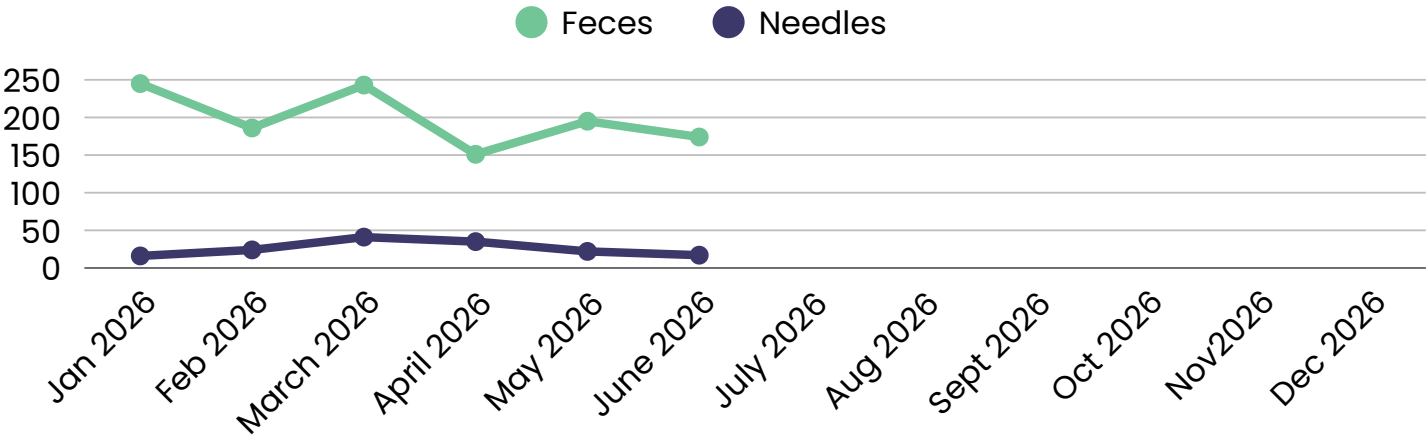
High Priority Cleaning Tasks by Percentage



Graffiti Removal (7,495 Total YTD)



Hazardous Waste (1,349 Total YTD)



Pan and Broom Block Faces (6,081 Tasks)



Graffiti Tags Abated (1,197 Tasks)



Oversized Debris (1,414 Tasks)



Power Washing Snapshot

146

Blocks Pressure Washed

4.87

Daily Tasks

PRESSURE WASHING TASKS	Jun 2026	May 2026	MONTH-OVER-MONTH % CHANGE	BLOCK YTD TOTAL
Blocks Pressure Washed	146	121	21.00%	1,049



Request for Services

42

Total 311 Requests
Completed by Downtown SF

9

Total Cleaning Tasks
Escalated to 311

43

Cleaning incidents reported
to Downtown SF Partnership
Dispatch

27

Quality of Life Incidents
Reported to Downtown SF
Partnership Dispatch

1.93 Hours

Cleaning Response Time

3.98 Hours

Graffiti Removal Request
Response Time



1,002

Sit/Lie Advisements

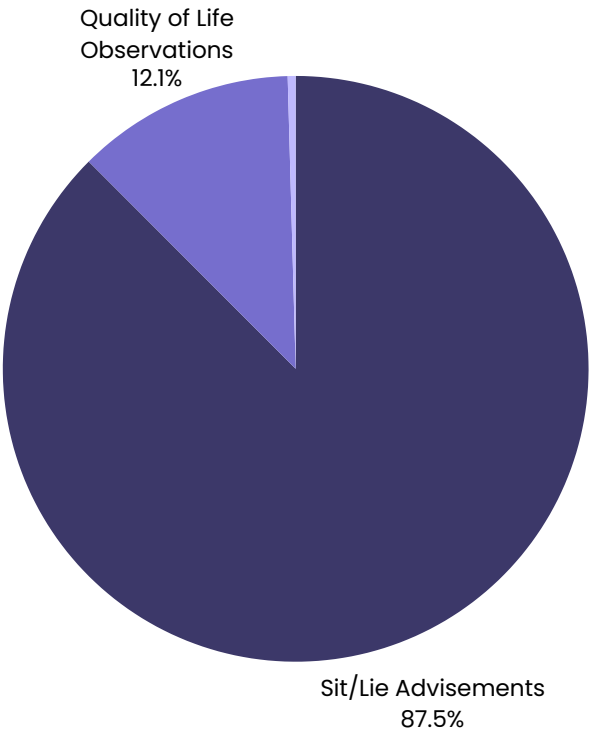
138

Quality of Life Observations

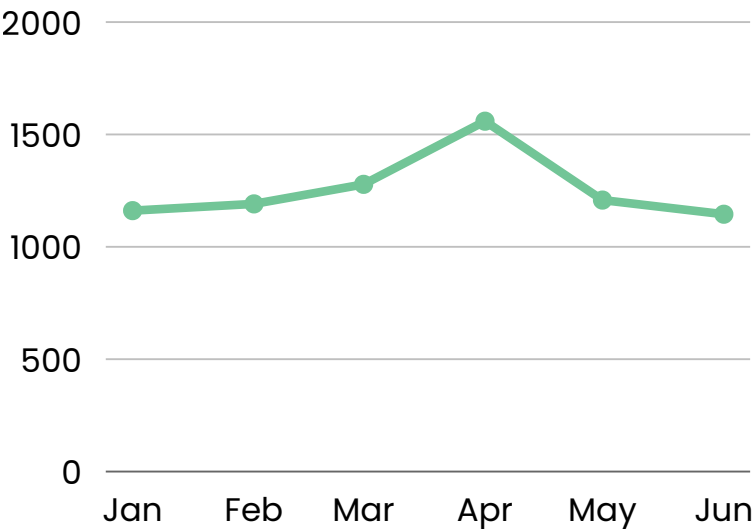
5

Drug Activity Observations

Safety & Quality of Life Incidents	Jun 2026	May 2026	Monthly % Change	Jun 2025	Yearly % Change	YTD
Drug Activity	5	5	0.00%	17	-71.00%	42
Sit/Lie Violations	1,002	1,099	-9.00%	961	4.00%	6,372
Quality of Life	138	104	33.00%	111	24.00%	1,128



Total Quality of Life Incidents
(7,542 YTD)



Community Engagement

180,083

Interactions

2,322

Directions

689

Business Checks

Community Engagement	Jun 2026	May 2026	Monthly % Change	Jun 2025	Yearly % Change	YTD
Business Checks	689	575	20.00%	370	86.00%	3,212
Directions	2,322	3,980	-42%	425	446.00%	16,815
Interactions	180,083	150,678	20.00%	381	47166.00%	721,300



Market Street Safety Corridor Program Stats

172,214

Interactions

1,657

Directions Provided

257

Sit/Lie Violations

Quality of Life Stats

SAFETY & QUALITY OF LIFE INCIDENTS	Jun 2026	May 2026	MONTH-OVER-MONTH % CHANGE	Previous Year (June 2025)	YEAR-OVER-YEAR	YTD
Open Drug Use	13	8	63.00%	N/A	N/A	39
Sit/Lie Violations	257	294	-13.00%	N/A	N/A	1,317
Quality Of Life (or Wellness Check)	62	54	15.00%	N/A	N/A	762

Community Engagement Stats

Community Engagement	Jun 2026	May 2026	MONTH-OVER-MONTH % CHANGE	Previous Year (June 2025)	YEAR-OVER-YEAR	YTD
Directions Provided	1,657	3,403	-51%	N/A	N/A	9,991
Interactions	172,214	144,634	19.00%	N/A	N/A	655,131
311 or SFPD Non-Emergency Calls	3	6	-50.00%	N/A	N/A	23
911 Calls	3	2	50.00%	N/A	N/A	31

Market Street Safety Corridor Program Stats

172,214

Interactions

1,657

Directions Provided

257

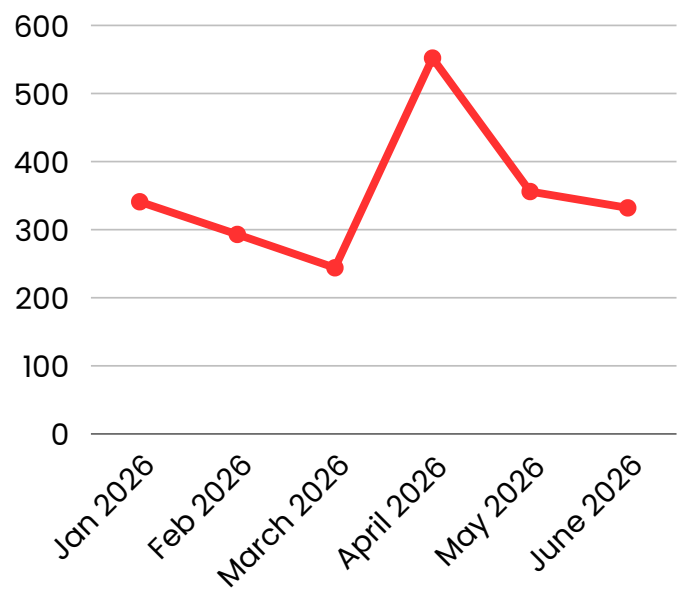
Sit/Lie Violations

The Market Street Ambassador Program is a public-private initiative designed to improve safety and the commuter experience at key downtown San Francisco transit hubs. Launched as a proof of concept in Summer 2025 at Embarcadero and Montgomery Stations, the program combines coordinated public safety deployments (SFPD, BART Police, SF Sheriff, and SFFD), private-sector-funded ambassadors stationed at street-level entrances, enhanced cleaning by city and community partners, and on-site outreach by homeless and crisis response teams.

Operating weekdays during peak hours, the initiative focuses on de-escalation, wayfinding, and improving overall conditions around BART/MUNI entrances and the Market Street Corridor.



Total Quality of Life Incidents (332)





EMPLOYEE OF THE MONTH

ANGEL CARDENAS

Congratulations to Angel Cardenas, our June Ambassador of the Month! Angel was recently promoted to our Market Street Safety Ambassador team and has hit the ground running. He consistently brings a positive attitude to work, always has a smile on his face, and genuinely enjoys helping members of the public.

Since the World Cup began, visitors from around the world have praised Mr. Cardenas for his outstanding customer service, professionalism, and the positive energy he brings to Downtown San Francisco every day.

Angel, thank you for your dedication and commitment to providing exceptional service. Keep up the great work—this recognition is truly well deserved!

Definitions

Aggressive Panhandling

Panhandling while making unwanted physical contact, following, making repeated requests, yelling, or blocking the path of passers-by.

Assault

Assault according to state and federal law, witnessed by an ambassador.

Business Checks

Contact with a merchant or property owner to either: A) Conduct periodic visits to merchants to provide materials and check in on businesses, or B) Respond to a merchant request for service.

Directions

Directions provided by Ambassadors to any person requesting information.

Interaction

Any contact with a person who may be experiencing homelessness.

Noise/Disturbance

Individuals behaving in a verbally threatening or aggressive manner towards unwilling recipients, such as yelling at, threatening, or slandering in public.

Public Intoxication

Individual(s) that is/are publicly intoxicated, as determined by law enforcement on the scene.

Referrals Made

Referral to service provider for clothing, food or shelter.

Sit/Lie Violations

Restricts sitting or lying on sidewalks citywide 7am – 11 pm (City and County of San Francisco Proposition L Ordinance).

Trespassing

San Francisco Municipal Police Code Section 25 provides that no person shall willfully remain upon any private property or business premises after being notified to leave by the owner.

Vandalism

Destruction or defacing of public or private property.

Wellness Checks

Verbal or visual check to ensure an individual's safety and well-being.



Request Services



Email: service@downtownSF.org



Visit: DowntownSF.org/request-services



Call Dispatch: **415-829-3878**



Hours of Operation: **6 AM – 8 PM Daily**



Sign Up for Newsletter at DowntownSF.org

DOWNTOWN SF

PARTNERSHIP

Powered by

Jia