

Say hello to our Downtown SF Partnership Cleaning and Community Engagement Ambassadors.



# DOWNTOWN SF

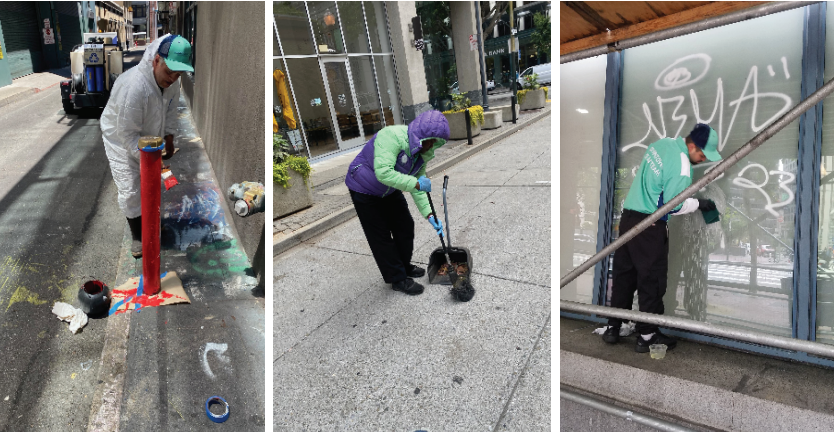
## PARTNERSHIP

# STREET REPORT

CLEAN AND SAFE | July 2023

The information, data, and photos in this report are based on services provided by the Downtown SF Partnership Cleaning and Community Engagement Ambassadors and the Special Projects team. The data in this report is recorded in an application called StatView.

# STREET REPORT | CLEANING SNAPSHOT



## Let's Talk Trash!



of trash removed in the month of July

# 10,275 lbs.

PREVIOUS MONTH:

**June**  
**7,725**

MONTH OVER MONTH

**33%**

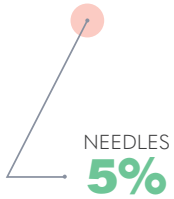
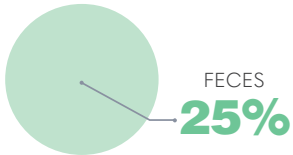
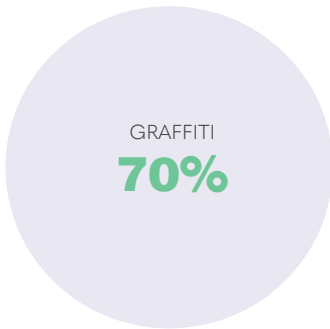
PREVIOUS YEAR:

**July 2022**  
**5,575**

YEAR OVER YEAR

**84%**

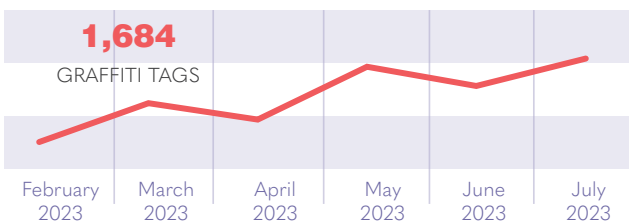
### High Priority Cleaning Tasks by Percentage



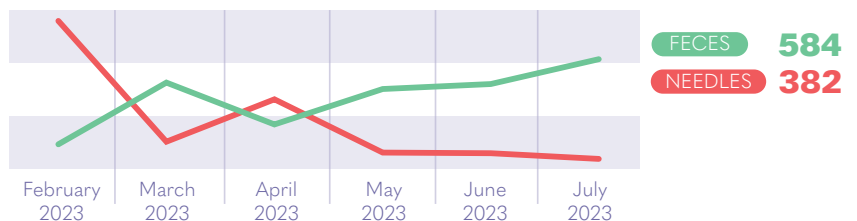
### Total cleaning tasks completed

Cleaning Tasks	CURRENT MONTH: July	PREVIOUS MONTH: June	MONTH OVER MONTH June 2023 to June 2023	PREVIOUS YEAR: July 2022	YEAR OVER YEAR July 2022 to July 2023	YTD
Bags of Trash Collected	411	309	7%	223	84%	1,841
Pan & Broom Sweeps - Block Faces Completed	6,039	5,024	-3%	1,883	220%	23,372
Graffiti Tags Abated	408	315	-17%	288	41%	1,788
Hazardous Needles	11	19	-5%	8	37%	406
Hazardous Waste - Feces	151	116	6%	62	143%	519
Oversized Debris Collected	163	209	574%	7	6514%	458
Trash Can Wipe Downs	215	224	14%	106	88%	577

### Graffiti Tags Abated



### Hazardous Waste





## STREET REPORT | POWER WASHING

The Downtown SF Partnership regularly power washes and steam cleans the sidewalks throughout the 43-square block district. View the latest power washing schedule at [DowntownSF.org](http://DowntownSF.org).



Blocks YTD Total

**552**

CURRENT MONTH:

July  
**126**

PREVIOUS MONTH:

June  
**144**

MONTH OVER MONTH

**-12%**



**1.5 hrs**

Average Block  
Completion Time

## STREET REPORT | REQUESTS FOR SERVICES

In Fall 2022, the Downtown SF Partnership and SF311 partnered on a pilot project allowing Downtown SF Cleaning Ambassadors to complete and close out service requests made to SF311 via the "Connected Worker App".



**45**

Requests made in **311** completed by  
Downtown SF Partnership



**4**

Cleaning tasks escalated to **311**

**73**

Cleaning incidents reported to  
Downtown SF Partnership  
Dispatch

**16**

Quality of life incidents reported to  
Downtown SF Partnership Dispatch



Cleaning Request Response Time:

WITHIN **30 min**



Graffiti Removal Request  
Response Time:

**24 hours**

# AMBASSADOR OF THE MONTH



## Congratulations!

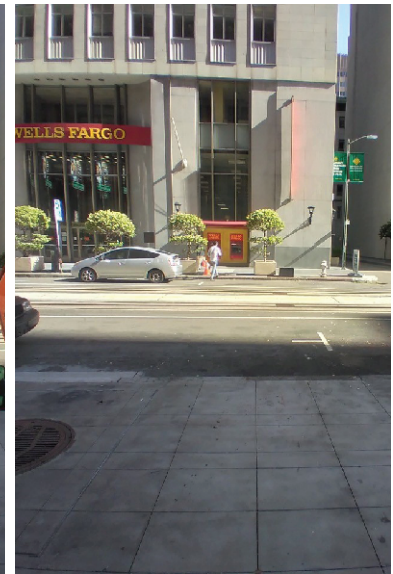
### Julien Brooks

**Julien Brooks** is our July 2023 Ambassador of the Month. Julien has been with the Downtown SF Partnership for two short months but has already shown his leadership and he is one of our top Community Engagement ambassadors. Mr. Brooks is a Bay Area native who was born and raised in Berkeley, California. Julien loves interacting with the public and meeting new people. Congratulations on being named the July Ambassador of the Month.

Before



After





# STREET REPORT | QUALITY OF LIFE



**234**

total quality of life issues addressed for the month of July.

MONTH OVER MONTH

June 2023 to July 2023

**136%**

YEAR OVER YEAR

July 2022 to July 2023

**-5%**



**30 min**

Response Time

## Quality of Life Incidents by Percentage

SIT/LIE ADVISEMENT IS

**96% Plus**

of all quality of life incidents.

WELLNESS CHECKS IS

**2%**

of all quality of life incidents.

NOISE

DISTURBANCE IS

**2%**

of all quality of life incidents.

Safety & Quality of Life Incidents	CURRENT MONTH: July	PREVIOUS MONTH: June	MONTH OVER MONTH June 2023 to July 2023	PREVIOUS YEAR: July 2022	YEAR OVER YEAR July 2022 to July 2023	YTD
Aggressive Panhandling	3	2	▲ 50%	0	▲ 100%	7
Noise/ Disturbance	2	5	▼ -60%	0	▲ 100%	14
Open Drug Use	13	12	▲ 8%	0	▲ 100%	32
Public Intoxication	1	20	▼ -92%	1	▲ 1,900%	21
Sit/Lie AdviseMENT	203	386	▼ -40%	227	▲ 70%	1459
Wellness Checks	6	18	▼ -66%	26	▼ -30%	54

## Total Quality of Life Incidents



# STREET REPORT | COMMUNITY ENGAGEMENT

Need directions? We'll be your guide!

Downtown SF Partnership provided directions to 95 district visitors during the month of July.

Task	CURRENT MONTH: July	PREVIOUS MONTH: June	MONTH OVER MONTH June 2023 to July 2023	PREVIOUS YEAR: July 2022	YEAR OVER YEAR July 2022 to July 2023	YTD
Business Checks	39	40	-2%	67	-41%	175
Directions	95	168	-43%	97	-2%	1392
Interactions	111	179	-36%	69	60%	2224





# STREET REPORT | BEFORE & AFTER

Before



After



Before



After



Before



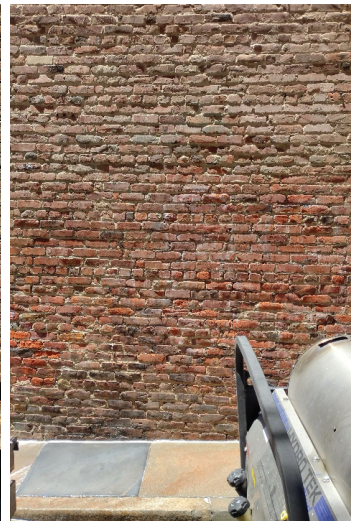
After



Before



After



Before



After



Before



After





**Aggressive Panhandling**

Panhandling while making unwanted physical contact, following, making repeated requests, yelling, or blocking the path of passers-by.

**Assault**

Assault according to state and federal law, witnessed by an ambassador.

**Business Checks**

Contact with a merchant or property owner to either;

- A) Conduct periodic visits to merchants to provide materials and check in on businesses.
- B) Respond to a merchant request for service.

**Directions**

Directions provided by Ambassadors to any person requesting information.

**Interaction**

Any contact with a person who may be experiencing homelessness.

**Noise/Disturbance**

Individuals behaving in a verbally threatening or aggressive manner towards unwilling recipients, such as yelling at, threatening, or slandering in public.

**Public Intoxication**

Individual(s) that is/are publicly intoxicated, as determined by law enforcement on the scene.

**Referrals Made**

Referral to service provider for clothing, food or shelter.

**Sit/Lie Violations**

Restricts sitting or lying on sidewalks citywide 7am - 11 pm (City and County of San Francisco Proposition L Ordinance)

**Trespassing**

San Francisco Municipal Police Code Section 25 provides that no person shall willfully remain upon any private property or business premises after being notified to leave by the owner.

**Vandalism**

Destruction or defacing of public or private property.

**Wellness Checks**

Verbal or visual check to ensure an individual's safety and well-being.





# STREET REPORT | REQUEST SERVICES

## Did You Know?

There's 3 ways to request cleaning and safety services.



Call:  
Dispatch [415-829-3878](tel:415-829-3878)



Visit:  
[DowntownSF.org/request-services](https://DowntownSF.org/request-services)



Email:  
[Service@DowntownSF.org](mailto:Service@DowntownSF.org)



Hours of Operation:  
[6 am to 8pm Daily](#)



## Be In The Know!

Sign up for our e-newsletter at  
[DowntownSF.org](https://DowntownSF.org)



**DOWNTOWN SF** ▲  
PARTNERSHIP