

Say hello to our Downtown SF Partnership Cleaning and Community Engagement Ambassadors.



DOWNTOWN SF

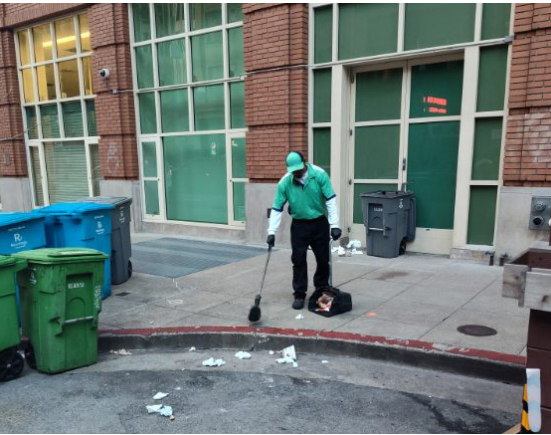
PARTNERSHIP

STREET REPORT

CLEAN AND SAFE | March 2024

The information, data, and photos in this report are based on services provided by the Downtown-SF Partnership Cleaning and Community Engagement Ambassadors and the Special Projects team. The data in this report is recorded in an application called StatView.

STREET REPORT | CLEANING SNAPSHOT



Let's Talk Trash!



of trash removed in the month of March

10,700 lbs.

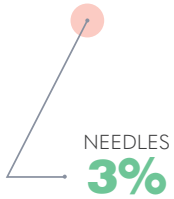
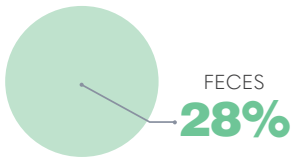
PREVIOUS MONTH:
February
14,350

MONTH OVER MONTH
29%

PREVIOUS YEAR:
March 2023
7,975

YEAR OVER YEAR
34%

High Priority Cleaning Tasks by Percentage



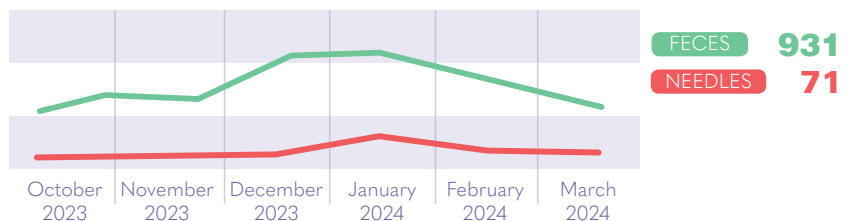
Total cleaning tasks completed

Cleaning Tasks	CURRENT MONTH: March	PREVIOUS MONTH: February	MONTH OVER MONTH February 2024 to March 2024	PREVIOUS YEAR: March 2023	YEAR OVER YEAR March 2023 to March 2024	YTD
Bags of Trash Collected	428	744	-42%	319	34%	6,663
Pan & Broom Sweeps - Block Faces Completed	6,268	7,611	-17%	3,941	68%	72,799
Graffiti Tags Abated	431	440	-2%	261	-59%	5,015
Hazardous Needles	16	17	-5%	35	-54%	506
Hazardous Waste - Feces	171	199	-14%	118	45%	1,645
Oversized Debris Collected	189	177	-7%	129	46%	3,028
Trash Can Wipe Downs	251	211	18%	34	638%	2,350

Graffiti Tags Abated



Hazardous Waste



STREET REPORT | POWER WASHING

The Downtown SF Partnership regularly power washes and steam cleans the sidewalks throughout the 43-square block district. View the latest power washing schedule at DowntownSF.org.



Blocks YTD Total
1,024

CURRENT MONTH:
March
115

PREVIOUS MONTH:
February
149

MONTH OVER MONTH
-29%



1.5 hrs
Average Block
Completion Time

STREET REPORT | REQUESTS FOR SERVICES

In Fall 2022, the Downtown SF Partnership and SF311 partnered on a pilot project allowing Downtown SF Cleaning Ambassadors to complete and close out service requests made to SF311 via the "Connected Worker App".



62

Requests made in **311** completed by
Downtown SF Partnership



6

Cleaning tasks escalated to **311**

57

Cleaning incidents reported to
Downtown SF Partnership
Dispatch

24

Quality of life incidents reported to
Downtown SF Partnership Dispatch



Cleaning Request Response Time:
WITHIN **30 min**



Graffiti Removal Request
Response Time:
24 hours



Congratulations!

John Smith

John Smith is the March Ambassador of the Month. With a year of service at DTSF, John has swiftly ascended the ranks, starting as a cleaning ambassador and advancing to the role of Special Projects Ambassador. You can often find him pressure-washing the streets or painting over graffiti in the Financial District and Jackson Square.

Keep up the great work John.



STREET REPORT | QUALITY OF LIFE



833

total quality of life issues addressed for the month of **March**.

MONTH OVER MONTH

February 2024 to March 2024

-43%

YEAR OVER YEAR

March 2023 to March 2024

401%



30 min

Response Time

Quality of Life Incidents by Percentage

WELLNESS CHECKS IS

63%

of all quality of life incidents.



SIT/LIE ADVISEMENT IS

34%

of all quality of life incidents.



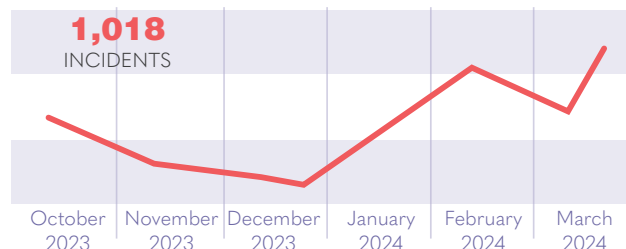
NOISE DISTURBANCE IS

3%

of all quality of life incidents.

Safety & Quality of Life Incidents	CURRENT MONTH: March	PREVIOUS MONTH: February	MONTH OVER MONTH February 2024 to March 2024	PREVIOUS YEAR: March 2023	YEAR OVER YEAR March 2023 to March 2024	YTD
Aggressive Panhandling	2	3	-33%	0	100%	13
Noise/ Disturbance	18	18	0%	1	1,700%	38
Open Drug Use	17	20	-15%	0	100%	41
Public Intoxication	3	1	200%	0	100%	7
Sit/Lie Advisement	408	189	115%	165	147%	843
Wellness Checks	385	349	10%	4	9,525%	806

Total Quality of Life Incidents



STREET REPORT | COMMUNITY ENGAGEMENT

Need directions? We'll be your guide!

Downtown SF Partnership provided directions to 95 district visitors during the month of March.

Task	CURRENT MONTH: March	PREVIOUS MONTH: February	MONTH OVER MONTH February 2024 to March 2024	PREVIOUS YEAR: March 2023	YEAR OVER YEAR March 2023 to March 2024	YTD
Business Checks	315	247	▲ 27%	15	▲ 133%	667
Directions	166	121	▲ 37%	167	▼ -0.59%	428
Interactions	123	375	▼ -67%	133	▼ -7%	683



STREET REPORT | BEFORE & AFTER

Before



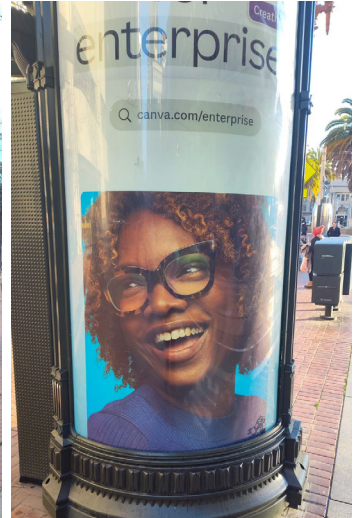
After



Before



After



Before



After



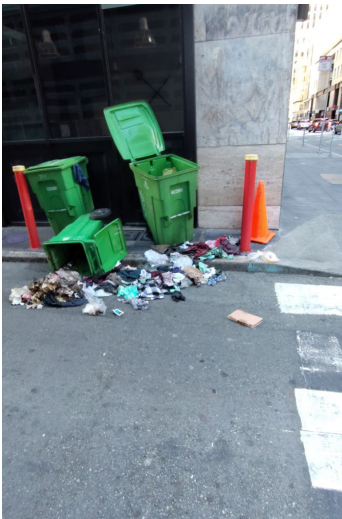
Before



After



Before



After



Before



After



Aggressive Panhandling

Panhandling while making unwanted physical contact, following, making repeated requests, yelling, or blocking the path of passers-by.

Assault

Assault according to state and federal law, witnessed by an ambassador.

Business Checks

Contact with a merchant or property owner to either;

- A) Conduct periodic visits to merchants to provide materials and check in on businesses.
- B) Respond to a merchant request for service.

Directions

Directions provided by Ambassadors to any person requesting information.

Interaction

Any contact with a person who may be experiencing homelessness.

Noise/Disturbance

Individuals behaving in a verbally threatening or aggressive manner towards unwilling recipients, such as yelling at, threatening, or slandering in public.

Public Intoxication

Individual(s) that is/are publicly intoxicated, as determined by law enforcement on the scene.

Referrals Made

Referral to service provider for clothing, food or shelter.

Sit/Lie Violations

Restricts sitting or lying on sidewalks citywide 7am - 11 pm (City and County of San Francisco Proposition L Ordinance)

Trespassing

San Francisco Municipal Police Code Section 25 provides that no person shall willfully remain upon any private property or business premises after being notified to leave by the owner.

Vandalism

Destruction or defacing of public or private property.

Wellness Checks

Verbal or visual check to ensure an individual's safety and well-being.



STREET REPORT | REQUEST SERVICES

Did You Know?

There's 3 ways to request cleaning and safety services.



Call:
Dispatch [415-829-3878](tel:415-829-3878)



Visit:
DowntownSF.org/request-services



Email:
Service@DowntownSF.org



Hours of Operation:
[6 am to 8pm Daily](#)



Be In The Know!

Sign up for our e-newsletter at
DowntownSF.org



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PARTNERSHIP