Say hello to our Downtown SF Partnership Cleaning and Community Engagement Ambassadors.

DOWNTOWN SF▲
PARTNERSHIP

STREET REPORT

CLEAN AND SAFE | November 2023

The information, data, and photos in this report are based on services provided by the Downtown SF Partnership Cleaning and Community Engagement Ambassadors and the Special Projects team. The data in this report is recorded in an application called StatView.

STREET REPORT | CLEANING SNAPSHOT

Let's Talk Trash!

of trash removed in the month of November

17,950 lbs.

PREVIOUS MONTH:
October
15,375

MONTH OVER MONTH
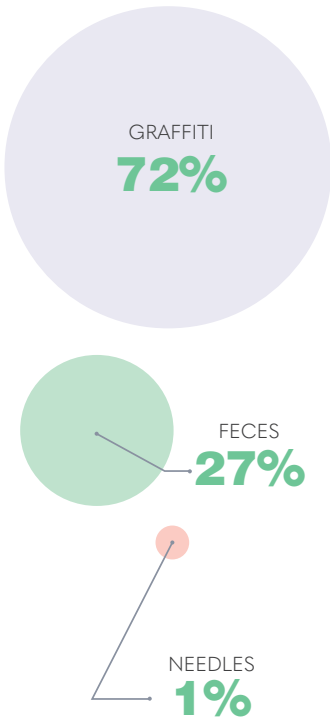**17%**

PREVIOUS YEAR:
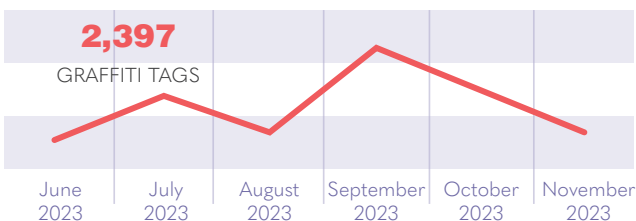**November 2022**
10,275

YEAR OVER YEAR
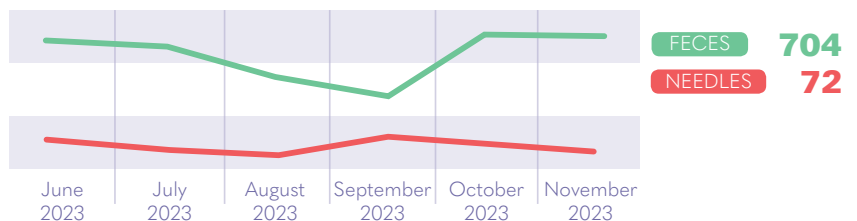**67%**

High Priority Cleaning Tasks by Percentage

GRAFFITI
72%

FECES
27%

NEEDLES
1%

Total cleaning tasks completed

Cleaning Tasks	CURRENT MONTH: November	PREVIOUS MONTH: October	MONTH OVER MONTH October 2023 to November 2023	PREVIOUS YEAR: November 2022	YEAR OVER YEAR November 2022 to November 2023	YTD
Bags of Trash Collected	718	615	▲ 16%	411	▲ 74%	4,352
Pan & Broom Sweeps - Block Faces Completed	3,995	5,925	▼ -32%	1,018	▲ 229%	46,800
Graffiti Tags Abated	385	457	▼ -15%	409	▼ -5%	3,569
Hazardous Needles	6	4	▲ 50%	0	▲ 100%	445
Hazardous Waste - Feces	122	129	▼ -5%	60	▲ 103%	994
Oversized Debris Collected	355	463	▼ -23%	3	▲ 11,733%	2,119
Trash Can Wipe Downs	133	272	▼ -51%	167	▼ -20%	1,637

Graffiti Tags Abated

2,397
GRAFFITI TAGS

June 2023 · July 2023 · August 2023 · September 2023 · October 2023 · November 2023

Hazardous Waste

FECES **704**
NEEDLES **72**

June 2023 · July 2023 · August 2023 · September 2023 · October 2023 · November 2023

STREET REPORT | POWER WASHING

The Downtown SF Partnership regularly power washes and steam cleans the sidewalks throughout the 43-square block district. View the latest power washing schedule at DowntownSF.org.

Blocks YTD Total
855

CURRENT MONTH:
November
71

PREVIOUS MONTH:
October
93

MONTH OVER MONTH
-23%

1.5 hrs
Average Block Completion Time

STREET REPORT | REQUESTS FOR SERVICES

In Fall 2022, the Downtown SF Partnership and SF311 partnered on a pilot project allowing Downtown SF Cleaning Ambassadors to complete and close out service requests made to SF311 via the "Connected Worker App".

68
Requests made in **311** completed by **Downtown SF Partnership**

5
Cleaning tasks escalated to **311**

52 Cleaning incidents reported to **Downtown SF Partnership Dispatch**

21 **Quality of life incidents** reported to **Downtown SF Partnership Dispatch**

Cleaning Request Response Time:
WITHIN **30 min**

Graffiti Removal Request Response Time:
24 hours

STREET REPORT | AMBASSADOR OF THE MONTH

Congratulations!

Charles Mulieri

Congratulations to **Charles Mulieri** for becoming Employee of the Month! A native San Franciscan, Charles' knowledge of the city, experience with the community and unhoused, and great personality are continuously helping us achieve excellence every day.

Thank you for the work you do every day.

STREET REPORT | QUALITY OF LIFE

MONTH OVER MONTH
October 2023
to November 2023

-83%

YEAR OVER YEAR
November 2022
to November 2023

-78%

63
total quality of life issues addressed
for the month of **November**.

30 min
Response Time

Quality of Life Incidents by Percentage

SIT/LIE ADVISEMENT IS
58% Plus
of all quality of life incidents.

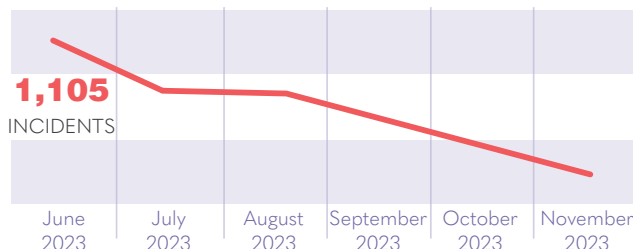WELLNESS CHECKS IS
16%
of all quality of life incidents.

NOISE DISTURBANCE IS
26%
of all quality of life incidents.

Saftety & Quality of Life Incidents	CURRENT MONTH: November	PREVIOUS MONTH: October	MONTH OVER MONTH October 2023 to November 2023	PREVIOUS YEAR: November 2022	YEAR OVER YEAR November 2022 to November 2023	YTD
Aggressive Panhandling	2	3	▼ -33%	1	▲ 100%	7
Noise/ Disturbance	15	26	▼ -80%	0	▲ 100%	81
Open Drug Use	1	18	▼ -94%	3	▼ -66%	70
Public Intoxication	2	2	0	5	▼ -60%	28
Sit/Lie Advisement	33	45	▼ -26%	332	▼ -90%	1,621
Wellness Checks	10	14	▼ -28%	5	▲ 100%	174

Total Quality of Life Incidents

1,105
INCIDENTS

| June 2023 | July 2023 | August 2023 | September 2023 | October 2023 | November 2023 |

STREET REPORT | COMMUNITY ENGAGEMENT

Need directions? We'll be your guide!

Downtown SF Partnership provided directions to 95 district visitors during the month of November.

| Task	CURRENT MONTH: November	PREVIOUS MONTH: October	MONTH OVER MONTH October 2023 to November 2023	PREVIOUS YEAR: November 2022	YEAR OVER YEAR November 2022 to November 2023	YTD
Business Checks	21	58	▼ -63%	4	▲ 425%	258
Directions	70	111	▲ -36%	105	▼ -33%	1,445
Interactions	361	546	▼ -33%	3	▼ -11,933%	2,590

STREET REPORT | BEFORE & AFTER

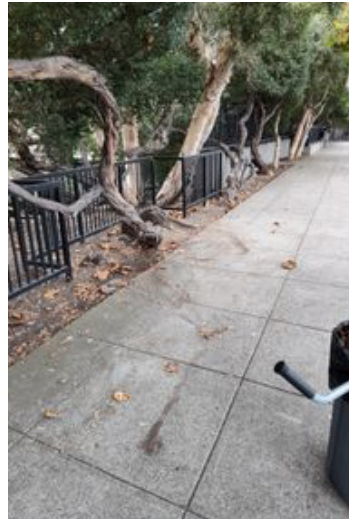Before   After

Before   After
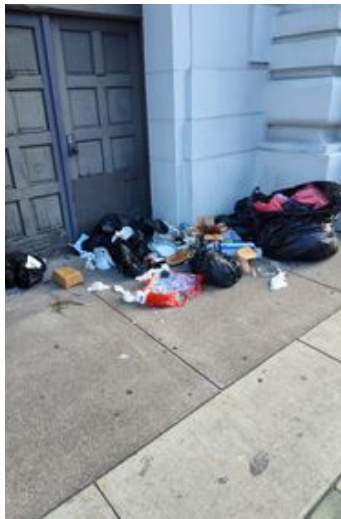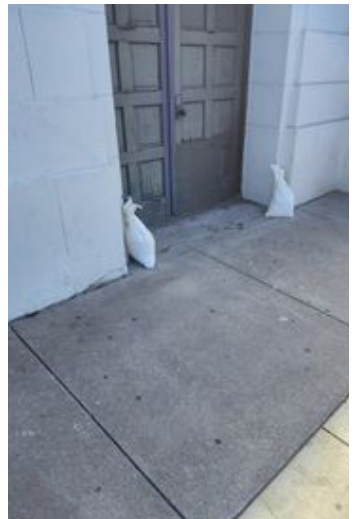

Before   After

Before   After

Before   After

Before   After

STREET REPORT | DEFINITIONS
For the Terms Used in the Statistics
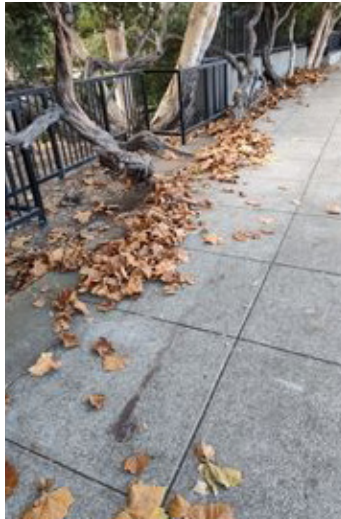
Aggressive Panhandling

Panhandling while making unwanted physical contact, following, making repeated requests, yelling, or blocking the path of passers-by.

Assault

Assault according to state and federal law, witnessed by an ambassador.

Business Checks

Contact with a merchant or property owner to either;

A) Conduct periodic visits to merchants to provide materials and check in on businesses.

B) Respond to a merchant request for service.

Directions

Directions provided by Ambassadors to any person requesting information.

Interaction

Any contact with a person who may be experiencing homelessness.

Noise/Disturbance

Individuals behaving in a verbally threatening or aggressive manner towards unwilling recipients, such as yelling at, threatening, or slandering in public.

Public Intoxication

Individual(s) that is/are publicly intoxicated, as determined by law enforcement on the scene.

Referrals Made

Referral to service provider for clothing, food or shelter.

Sit/Lie Violations

Restricts sitting or lying on sidewalks citywide 7am - 11 pm (City and County of San Francisco Proposition L Ordinance)

Trespassing

San Francisco Municipal Police Code Section 25 provides that no person shall willfully remain upon any private property or business premises after being notified to leave by the owner.

Vandalism

Destruction or defacing of public or private property.

Wellness Checks

Verbal or visual check to ensure an individual's safety and well-being.

Did You Know?

There's 3 ways to request cleaning and safety services.

Call:
Dispatch 415-829-3878

Email:
Service@DowntownSF.org

Visit:
DowntownSF.org/request-services

Hours of Operation:
6 am to 8pm Daily

Be In The Know!

Sign up for our e-newsletter at
DowntownSF.org

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