

Market

Say hello to our Downtown SF Partnership Cleaning and Community Engagement Ambassadors.



DOWNTOWN SF

PARTNERSHIP

STREET REPORT

CLEAN AND SAFE | October 2023

The information, data, and photos in this report are based on services provided by the Downtown SF Partnership Cleaning and Community Engagement Ambassadors and the Special Projects team. The data in this report is recorded in an application called StatView.

STREET REPORT | CLEANING SNAPSHOT



Let's Talk Trash!



of trash removed in the month of October

15,375 lbs.

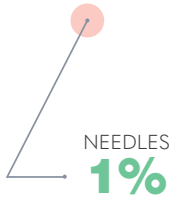
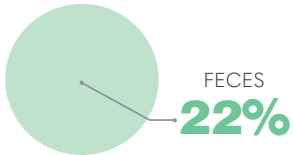
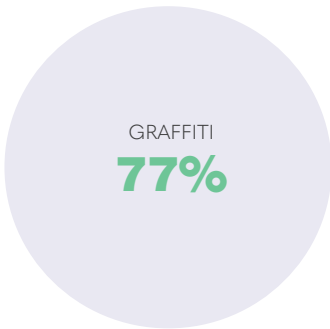
PREVIOUS MONTH:
September
9,875

MONTH OVER MONTH
55%

PREVIOUS YEAR:
October 2022
10,275

YEAR OVER YEAR
49%

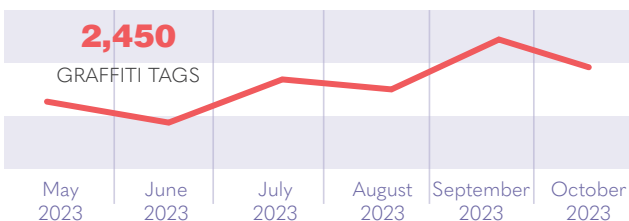
High Priority Cleaning Tasks by Percentage



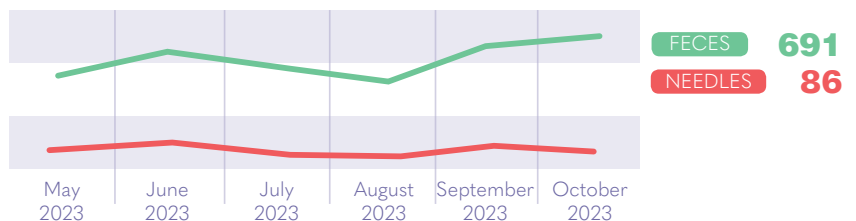
Total cleaning tasks completed

Cleaning Tasks	CURRENT MONTH: October	PREVIOUS MONTH: September	MONTH OVER MONTH September 2023 to October 2023	PREVIOUS YEAR: October 2022	YEAR OVER YEAR October 2022 to October 2023	YTD
Bags of Trash Collected	783	615	↑ 783%	411	↑ 90%	3,634
Pan & Broom Sweeps - Block Faces Completed	5,925	7,677	↓ -22%	1,018	↑ 482%	42,805
Graffiti Tags Abated	457	550	↓ -16%	409	↑ 11%	3,184
Hazardous Needles	4	15	↓ -73%	0	↑ 100%	439
Hazardous Waste - Feces	129	122	↓ -5%	60	↑ 115%	872
Oversized Debris Collected	463	311	↑ 48%	3	↑ 58,333%	1,784
Trash Can Wipe Downs	272	443	↓ -38%	167	↑ 62%	1,504

Graffiti Tags Abated

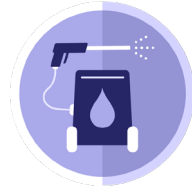


Hazardous Waste



STREET REPORT | POWER WASHING

The Downtown SF Partnership regularly power washes and steam cleans the sidewalks throughout the 43-square block district. View the latest power washing schedule at DowntownSF.org.



Blocks YTD Total

784

CURRENT MONTH:

October
93

PREVIOUS MONTH:

September
139

MONTH OVER MONTH

-33%



1.5 hrs

Average Block
Completion Time

STREET REPORT | REQUESTS FOR SERVICES

In Fall 2022, the Downtown SF Partnership and SF311 partnered on a pilot project allowing Downtown SF Cleaning Ambassadors to complete and close out service requests made to SF311 via the "Connected Worker App".



55

Requests made in **311** completed by
Downtown SF Partnership



10

Cleaning tasks escalated to **311**

37

Cleaning incidents reported to
Downtown SF Partnership
Dispatch

35

Quality of life incidents reported to
Downtown SF Partnership Dispatch



Cleaning Request Response Time:

WITHIN **30 min**



Graffiti Removal Request
Response Time:

24 hours



Congratulations!

Keonte Gibson

This month's Ambassador of the Month is **Keonte Gibson**, an East Oakland native who loves helping downtown SF's community. Along with his passion for assisting businesses and visitors within the district, he loves spending time outside among the historic buildings and busy streets.

Keonte enjoys watching sports in his free time, he's one of the biggest 49ers fans I know.



STREET REPORT | QUALITY OF LIFE



320

total quality of life issues addressed for the month of **October**.

MONTH OVER MONTH
September 2023 to October 2023

27%

YEAR OVER YEAR
October 2022 to October 2023

11%

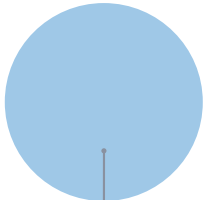


30 min

Response Time

Quality of Life Incidents by Percentage

SIT/LIE ADVISEMENT IS
69% Plus
of all quality of life incidents.

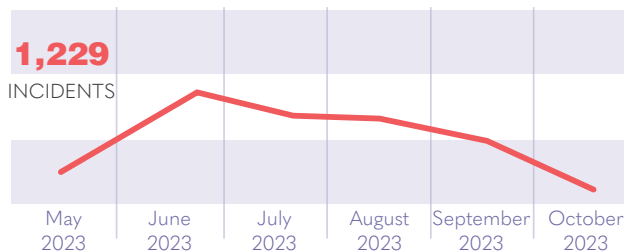


WELLNESS CHECKS IS
30%
of all quality of life incidents.

NOISE DISTURBANCE IS
1%
of all quality of life incidents.

Safety & Quality of Life Incidents	CURRENT MONTH: October	PREVIOUS MONTH: September	MONTH OVER MONTH September 2023 to October 2023	PREVIOUS YEAR: October 2022	YEAR OVER YEAR October 2022 to October 2023	YTD
Aggressive Panhandling	3	11	▲ -72%	0	▲ 100%	5
Noise/ Disturbance	26	1	▲ 2,500%	0	▲ 100%	66
Open Drug Use	18	10	▲ 80%	6	▲ 200%	69
Public Intoxication	2	1	▼ -100%	2	0	26
Sit/Lie Advisement	45	141	▲ -96%	209	▲ 93%	1,588
Wellness Checks	14	44	▼ -68%	11	▲ 27%	164

Total Quality of Life Incidents



STREET REPORT

COMMUNITY
ENGAGEMENT

Need directions? We'll be your guide!

Downtown SF Partnership provided directions to 95 district visitors during the month of October.

Task	CURRENT MONTH: October	PREVIOUS MONTH: September	MONTH OVER MONTH September 2023 to October 2023	PREVIOUS YEAR: October 2022	YEAR OVER YEAR October 2022 to October 2023	YTD
Business Checks	58	19	▼ -52%	61	▼ -4%	29
Directions	111	223	▲ 78%	138	▼ -50%	1,486
Interactions	546	469	▼ -1%	3	▲ 18,100%	2,775



STREET REPORT | BEFORE & AFTER

Before



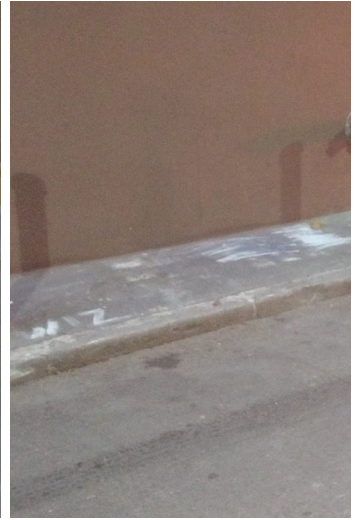
After



Before



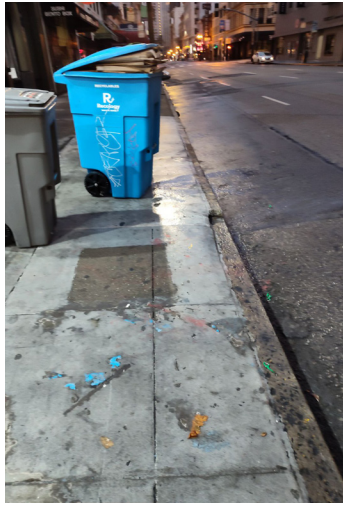
After



Before



After



Before



After



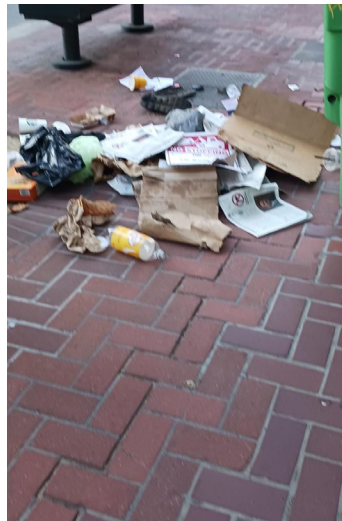
Before



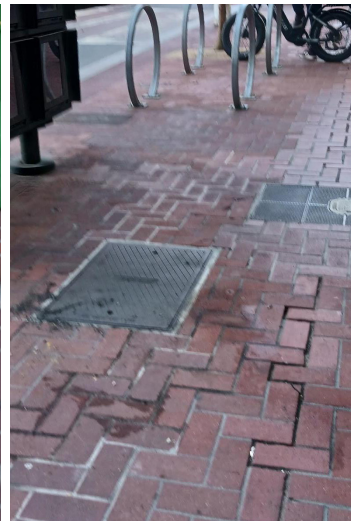
After



Before



After



Aggressive Panhandling

Panhandling while making unwanted physical contact, following, making repeated requests, yelling, or blocking the path of passers-by.

Assault

Assault according to state and federal law, witnessed by an ambassador.

Business Checks

Contact with a merchant or property owner to either;

- A) Conduct periodic visits to merchants to provide materials and check in on businesses.
- B) Respond to a merchant request for service.

Directions

Directions provided by Ambassadors to any person requesting information.

Interaction

Any contact with a person who may be experiencing homelessness.

Noise/Disturbance

Individuals behaving in a verbally threatening or aggressive manner towards unwilling recipients, such as yelling at, threatening, or slandering in public.

Public Intoxication

Individual(s) that is/are publicly intoxicated, as determined by law enforcement on the scene.

Referrals Made

Referral to service provider for clothing, food or shelter.

Sit/Lie Violations

Restricts sitting or lying on sidewalks citywide 7am - 11 pm (City and County of San Francisco Proposition L Ordinance)

Trespassing

San Francisco Municipal Police Code Section 25 provides that no person shall willfully remain upon any private property or business premises after being notified to leave by the owner.

Vandalism

Destruction or defacing of public or private property.

Wellness Checks

Verbal or visual check to ensure an individual's safety and well-being.



STREET REPORT | REQUEST SERVICES

Did You Know?

There's 3 ways to request cleaning and safety services.



Call:
Dispatch [415-829-3878](tel:415-829-3878)



Visit:
DowntownSF.org/request-services



Email:
Service@DowntownSF.org



Hours of Operation:
[6 am to 8pm Daily](#)



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Sign up for our e-newsletter at
DowntownSF.org



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PARTNERSHIP