

DOWNTOWN AMBASSADOR TEAM



Sonja Brunner
Director of Operations



Alicia



Cody



HutchO



Ismael



Taylor



Valeria

WHO TO CALL

Is someone currently threatening you or your property?



Call
911

Are you witnessing a public nuisance that is not an immediate emergency?



Call
Non-Emergency
471-1131

Are you concerned about someone's mental health or welfare?

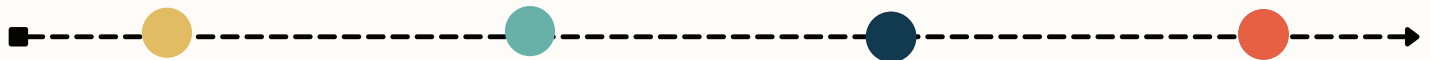


Call or Text
Downtown
Outreach Workers
818-0166
713-3088
713-7427

Do you need help with something else?



Call or Text
Downtown
Ambassadors
10am-6pm
430-6311





CLEAN, SAFE & WELCOMING SERVICES

The Downtown Ambassador hospitality team makes a difference downtown!
2023 Impact Report

Welcoming services

40,355 hospitality interactions



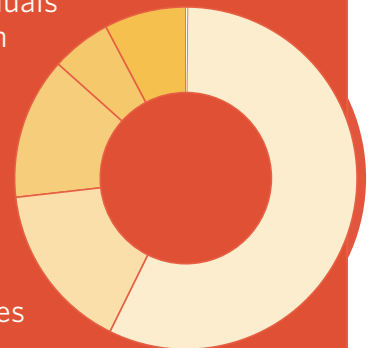
with Downtown visitors

- gave 1,591 directions
- recommended your businesses 905 times
- handed out 506 downtown directories

3x more than 2022!

Safety services

- assisted with 5 auto/bicycle/pedestrian accidents
- checked downtown properties 4,236 times
- checked individual's welfare 1,714 times
- connected individuals to outreach workers 374 times
- educated individuals about downtown ordinances 417 times
- addressed 53 disturbances
- called 911 and Non-Emergency Services 145 times

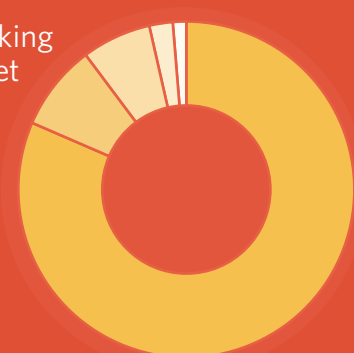


30% less than 2022!

Cleaning services

4x more than 2022!

- removed 43,616 pieces of litter
- removed 1,734 stickers and flyers
- addressed 1,711 instances of graffiti
- cleaned garbage cans 584 times
- called for poop removal 400 times
- cleaned parking meters, street lights, and art signs 356 times



Business support with over

3,179 business contacts



22% more than 2022!