48,600
Total pounds of garbage removed
August’s trash haul represents a +21% change from July.

Sweeping made up 53% of all tasks

Trash activity: 16%

Hazardous: 15%

Landscaping: 9%

Graffiti: 4%

Bulk: 3%

City Services: 1%

24,895
Total cleaning tasks completed

- 13,123 Sweeping Tasks (53%)
- 3,868 Trash Bag & Pickup (16%)
- 3,677 Hazardous Tasks (15%)
  - Code Brown
  - Needle pickups, 1,026 Needles
  - 13 Vomit
- 2,195 Landscaping Tasks (9%)
  - Tree Wells
  - Weeding
  - Tree Trimmings
- 1,065 Graffiti Tasks (4%)
- 791 Bulk Removal Tasks (3%)
- 176 City Services (1%)
  - 153 SF311 Outbound
  - 17 Non-Emergency
  - 6 911 Outbound
Coverage

This map shows all areas SOMA’s cleaning team covered in August, even where no cleaning was needed.

Major Task Timelines

Trash Bags
Trash bags filled up in about one hour, and were picked up in 12 minutes.

Sweeping
Sweeping tasks were assigned in nine hours (when inbound), and completed in about three and a half hours.

Median values are used in timeline visualizations.
Sources

97% of cleaning tasks were created by SOMA West.

3% of tasks were inbound from SF311.*

Trash activity is excluded.

*Just like last month.

Task Trends

Task activity increased 20% month-over-month.

On average, task activity decreased by 109 tasks week-over-week in August.
Employee Spotlight

Eric L.

Eric L. is a San Francisco native who has been with us since we launched services in March. Eric is one of our most versatile team members, reliably completing any task assigned to him. He works primarily in the south-westernmost corner of the neighborhood, so he definitely gets his steps in! When asked what his favorite part of the job at SOMA West CBD is, he stated “helping the people, especially the homeless.”

Monthly Tasks Map

Key

- Sweep
- Hazardous
- Graffiti
- Landscaping
- Bulk
- SF311 Outbound
- 911 Call
- Non-Emergency

Trash activity is excluded.
Power Washing

Total Power Washing tasks completed

- 61 Grime Tasks 36%
- 51 Graffiti Tasks 30%
- 50 Code Brown Tasks 29%
- 8 Other 5%

Monthly Tasks Map

This heatmap shows Power Washing throughout the month.

© Mapbox © OpenStreetMap

Completed by: RLM Clean
July 7, 2020 2:30 PM PDT
August 26, 12:52 PM PDT
Completed by: Anthony C.
August 27, 10:16 AM PDT
Completed by: Anthony C.
August 06, 10:00 AM PDT
Completed by: Anthony C.
159
Total Outreach cases addressed

<table>
<thead>
<tr>
<th>Cases Addressed</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>153 Encampment Cases</td>
<td>96%</td>
</tr>
<tr>
<td>4 Needles Pickups / Transfers</td>
<td>3%</td>
</tr>
<tr>
<td>1 Mental Health Case</td>
<td>1%</td>
</tr>
<tr>
<td>1 Drugs Case</td>
<td>1%</td>
</tr>
</tbody>
</table>

89% of cases addressed were inbound from SF311.

11% of addressed cases were created by SOMA West.

Monthly Encampment Map

This month, we’re highlighting encampment counts & trends throughout the district.

This map shows 2,854 total tent counts, an average of 92 per day.

In order to be considered addressed, a case must have been completed on Jia’s platform.