Monthly Operations Report

November 2020
45,550 Total pounds of garbage removed

November’s trash haul represents a -10% change from October.

Sweeping made up 46% of all tasks

Hazardous: 17%

Trash Activity: 15%

Graffiti: 8%

Landscaping: 11%

Bulk: 2%

Other: 1%

24,144 Total cleaning tasks completed

- 11,036 Sweeping Tasks 46%
- 4,150 Hazardous Tasks 17%
  - 3,968 Code Brown
  - 266 Needle pickups
  - 16 Vomit
- 3,676 Trash Bag & Pickup Tasks 15%
- 2,634 Landscaping Tasks 11%
  - 2,152 Tree Wells
  - 459 Weeding
  - 23 Tree Trimmings
- 1,876 Graffiti Tasks 8%
- 600 Bulk Removal Tasks 2%
- 172 Other 1%
  - 125 SF311 Outbound
  - 5 Non-Emergency
  - 0 911 Outbound
Coverage

This map shows all areas SOMA’s cleaning team covered during the month, even where no cleaning was needed.

Major Task Timelines

Trash Bags

Trash bags filled up in about one hour, and were picked up in 14 minutes.

Sweeping

Sweeping tasks were assigned in 11 hours (when inbound), and completed in about two and a half hours.

Median values are used in timeline visualizations.
Cleaning — Highlights

**Sources**

97% of cleaning tasks were created by SOMA West.

3% of tasks were inbound from SF311.

Trash activity is excluded.

**Task Trends**

Task activity decreased 24% month-over-month.

On average, task activity decreased by 1,044 tasks week-over-week.
Employee of the Month

Lawrence Barney

Lawrence was raised in San Francisco and knows the ins and outs of the City. He has been with us since we launched services in March and he’s been a star ever since. Lawrence primary works in Zone 3, but he is also tasked with power washing as needed. When asked what he likes most about working with SOMA West CBD, he said “my work is very rewarding.”

Lawrence completed 984 tasks, spending most of his time in Zone 3.

Monthly Tasks Map

Key

- **Sweep**
- **Hazardous**
- **Graffiti**
- **Landscaping**
- **Bulk**
- **SF311 Outbound**
- **911 Call**
- **Non-Emergency**

Trash activity is excluded.
District Sweeping  Bulky Collection

District Sweeping  Bulky Collection

Graffiti

Bulk Collection

Graffiti

Landscaping

Graffiti

Hazardous Waste

Cleaning — Before & After

SOMA West CBD
Power Washing

**Total Power Washing tasks completed**

- 51 Grime Tasks 56%
- 34 Code Brown Tasks 37%
- 5 Graffiti 5%
- 1 Other 1%

**Grime made up 56% of all tasks**

**Code Brown: 37% of all tasks**

**Monthly Tasks Map**

This heatmap shows Power Washing throughout the month.
59

Total Outreach cases addressed

59 Encampment Cases 100%
0 Needles Pickups / Transfers 0%
0 Drugs Cases 0%
0 Mental Health Cases 0%

100% of cases addressed were inbound from SF311.

0% of addressed cases were created by SOMA West.

In order to be considered addressed, a case must have been completed on Jia’s platform.

Monthly Encampment Map

Here, we’re highlighting encampment counts & trends throughout the district.

This map shows 1480 total tent counts, an average of 51 per day.