47,825
Total pounds of garbage removed
September’s trash haul represents a -2% change from August.

25,269
Total cleaning tasks completed

- 12,828 Sweeping Tasks 51%
- 3,793 Trash Bag & Pickup Tasks 15%
- 3,183 Landscaping Tasks 13%
  - 2,665 Tree Wells
  - 491 Weeding
  - 27 Tree Trimmings
- 2,885 Hazardous Tasks 11%
  - 2,510 Code Brown
  - 354 Needle pickups, 1,069 Needles
  - 21 Vomit
- 1,590 Graffiti Tasks 6%
- 821 Bulk Removal Tasks 3%
- 169 City Services 1%
  - 146 SF311 Outbound
  - 17 Non-Emergency
  - 6 911 Outbound
Coverage

This map shows all areas SOMA’s cleaning team covered in September, even where no cleaning was needed.

Major Task Timelines

Trash Bags
Trash bags filled up in about one hour, and were picked up in 11 minutes.

Sweeping
Sweeping tasks were assigned in 43 minutes (when inbound), and completed in about three hours.

Median values are used in timeline visualizations.
Sources

98% of cleaning tasks were created by SOMA West.

2% of tasks were inbound from SF311.

Trash activity is excluded.

Task Trends

Task activity increased 2% month-over-month.

On average, task activity increased by 539 tasks week-over-week in September.
Marshall L.

Marshall has been an outstanding Ambassador since he started with us. He came to us as a referral and has lived up to every expectation. He primarily works in Zones 5 and 10 but has worked everywhere within the district. He is our guru on cleaning graffiti and has a great eye for detail. Thank you for your hard work, Marshall.

Marshall completed 2,809 tasks, spending most of his time in Zone 5.
Power Washing

Total Power Washing tasks completed

- 34 Grime Tasks 38%
- 28 Code Brown Tasks 31%
- 27 Graffiti 30%
- 1 Other 1%

Grime made up 38% of all tasks
Code Brown: 31% of all tasks
Graffiti: 30%
Other: 1%

Monthly Tasks Map

This heatmap shows Power Washing throughout the month.

© Mapbox © OpenStreetMap
201

Total Outreach cases addressed

- 195 Encampment Cases 97%
- 3 Mental Health Cases 1%
- 2 Drugs Cases 1%
- 4 Needles Pickups / Transfers 1%

93% of cases addressed were inbound from SF311.

7% of addressed cases were created by SOMA West.

In order to be considered addressed, a case must have been completed on Jia’s platform.

Monthly Encampment Map

This month, we’re highlighting encampment counts & trends throughout the district.

This map shows 2280 total tent counts, an average of 76 per day.