47,825
Total pounds of garbage removed
February’s trash haul represents a -25% change from January.

17,294
Total cleaning tasks completed

- 5,351 Sweeping Tasks 31%
- 4,232 Hazardous Tasks 24%
- 3,878 Trash Bag & Pickup Tasks 22%
- 1,110 Landscaping Tasks 6%
- 1,800 Graffiti Tasks 10%
- 737 Bulk Removal Tasks 4%
- 186 Other 1%

Sweeping made up 31% of all tasks
Hazardous: 24%
Trash activity: 22%
Other: 1%
Bulk: 4%
Landscaping: 6%
Graffiti: 10%
Coverage

This map shows all areas SOMA’s cleaning team covered during the month, even where no cleaning was needed.

Major Task Timelines

**Trash Bags**

Trash bags filled up in about one hour, and were picked up in 9 minutes.

**Sweeping**

Sweeping tasks were assigned in 48 minutes (when inbound), and completed in about an hour.

Median values are used in timeline visualizations.
Sources

96% of cleaning tasks were created by SOMA West.

4% of tasks were inbound from SF311.

Trash activity is excluded.

Task Trends

Task activity decreased 17% month-over-month.

On average, task activity decreased by 259 tasks week-over-week.
Employee of the Month

Ken M.

Ken is affectionately referred to as “The Ice Man” for his calm demeanor and consistent approach to his duties. Primarily in Zone 7, Ken’s attention to detail and reliability has earned him a promotion to Team Lead in recent weeks. Fun fact about Ken, he was an all-star baseball player in high school, and played with Oakland A’s legend Rickey Henderson! When we asked Ken what he likes most about working as an ambassador, Ken replied, “I love having the opportunity to make a difference in this community.”
Total Outreach cases addressed

<table>
<thead>
<tr>
<th>Case Type</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>69 Encampment Cases</td>
<td>99%</td>
</tr>
<tr>
<td>1 Needles Pickups / Transfers</td>
<td>1%</td>
</tr>
<tr>
<td>0 Drugs Cases</td>
<td>0%</td>
</tr>
<tr>
<td>0 Mental Health Cases</td>
<td>0%</td>
</tr>
</tbody>
</table>

80% of cases addressed were inbound from SF311.

20% of addressed cases were created by SOMA West.

In order to be considered addressed, a case must have been completed on Jia’s platform.

Monthly Encampment Map

Here, we’re highlighting encampment counts & trends throughout the district.

This map shows 2,287 total tent counts, an average of 52 per day.