Monthly Operations Report

June 2021
56,200
Total pounds of garbage removed
June’s trash haul represents a +18% change from May.

17,719
Total cleaning tasks completed
- 6,328 Sweeping Tasks 36%
- 3,442 Hazardous Tasks 19%
  - 3,215 Code Brown
  - 225 Needle pickups
  - 2 Vomit
- 4,398 Trash Bag & Pickup Tasks 25%
- 1,343 Landscaping Tasks 8%
  - 552 Tree Wells
  - 752 Weeding
  - 23 Tree Trimmings
- 1,199 Graffiti Tasks 7%
- 772 Bulk Removal Tasks 4%
- 237 Other
  - 94 SF311 Outbound
  - 117 Dog Stations
  - 26 Other
Coverage

This map shows all areas SOMA’s cleaning team covered during the month, even where no cleaning was needed.

Major Task Timelines

**Trash Bags**

Trash bags filled up in about 39 minutes, and picked up in about 10.

**Sweeping**

Sweeping tasks were assigned in about an hour and a half (when inbound), and completed in two.

Median values are used in timeline visualizations.
Sources

95% of cleaning tasks were created by SOMA West.

5% of tasks were inbound from SF311.

Trash activity is excluded.

Task Trends

Task activity decreased 4% month-over-month.

On average, task activity increased by 125 tasks week-over-week.
Employee of the Month

Edgar (Rasta) G.

This is Rasta's second employee of the month. His work ethic is one of the best in the organization. He leads by example and is leading the team in multiple categories.

He was recently asked: “How do you like working at SOMA West?”

He stated: “So far it’s the best job I’ve ever had.”
Cleaning — Before & After

District Sweeping

Bulk Collection

Graffiti

Bulk Collection

Graffiti

Landscaping

Graffiti

Hazardous Waste
### Total Outreach Cases Addressed

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>174 Encampment Cases</td>
<td>100%</td>
</tr>
<tr>
<td>0 Needles Pickups / Transfers</td>
<td>0%</td>
</tr>
<tr>
<td>0 Drugs Cases</td>
<td>0%</td>
</tr>
<tr>
<td>0 Mental Health Cases</td>
<td>0%</td>
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</tbody>
</table>

- **174** Total Outreach cases addressed
- **91%** of cases addressed were inbound from SF311.
- **9%** of addressed cases were created by SOMA West.

In order to be considered addressed, a case must have been completed on Jia’s platform.

### Monthly Encampment Map

Here, we’re highlighting encampment counts & trends throughout the district.

This map shows 1,556 total tent counts, an average of 56 per day.