Monthly Operations Report



May 2023

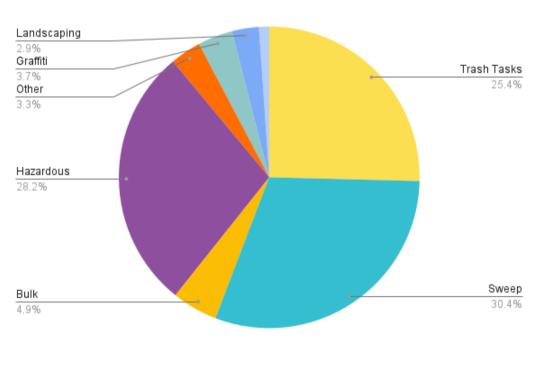


51,725

Total pounds of garbage removed

Trash haul represents a -12% decrease from April 2023*

*Does not include bulk tasks





16,170

Total cleaning tasks completed

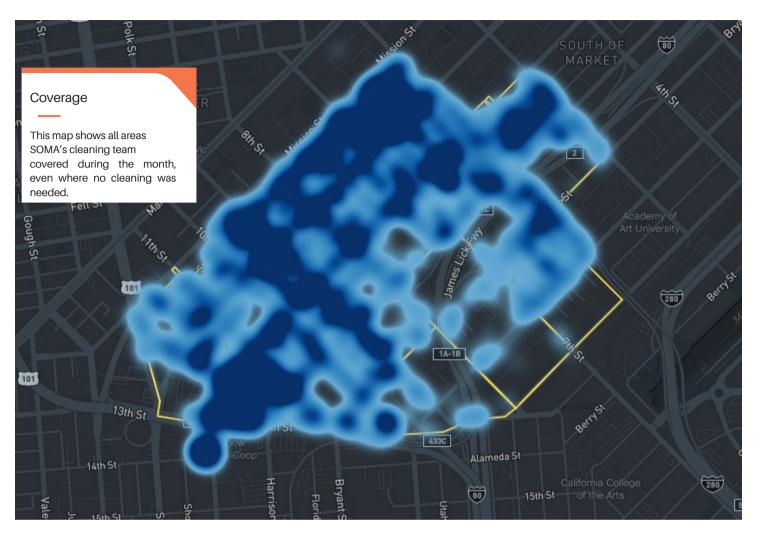
•	4,452 Sweeping Tasks	30.4%
•	4,128 Hazardous Tasks	28.2%
•	3,715 Trash Bag & Pickup	25.4%
•	547 Graffiti Tasks	25.4%
•	717 Bulk Removal	4.9%
•	423 Landscaping Tasks	2.9%
•	x Other	3.3%
	124 Big Belly	
	84 Drain Cleaning	
	52 Dog Stations	

16 SF 311 Outbound

159 Street Sweeper

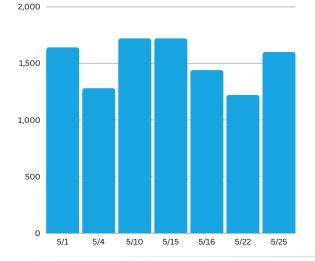
36 Pole Cleaning

16 For Pressure Washer



10,620 lbs

Bulk garbage taken to the Recology Transfer Station





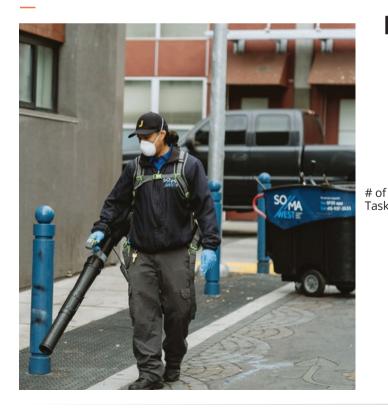


of cleaning tasks were created by SOMA West.

of tasks were inbound from SF311.

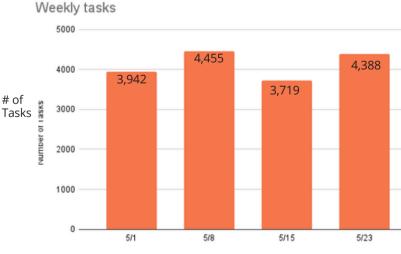
Task activity Increased 10%

month-over-month from April 2023









Employees of the Month

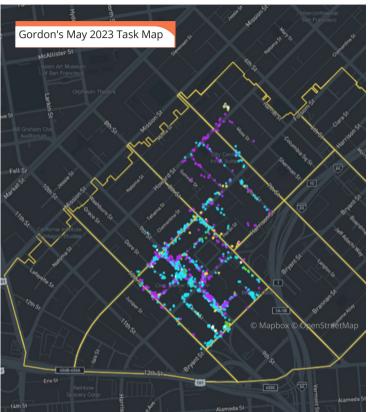
For May 2023, we are proud to share that we have two employees of the month! Both stood out in different ways; we wanted to recognize them for their excellence.



Gordon Rowe

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May 2023's first employee of the month is Gordon Rowe. Gordon is known for his thoroughness in getting the job done, which has not gone unnoticed by our staff and the community members we serve. Recently, one community member contacted us to share that Gordon had helped her out, going above and beyond to clean a huge mess before an important meeting - while eight months pregnant! "Gordon appeared like an angel from heaven! He saved me that day!" This is some of the most substantial feedback about one of our employees, and it's not the first time we've heard this type of feedback about Gordon.





Donald Johnson



Sharing the spotlight with Gordon for May 2023 is Donald (Donny) Johnson, another fantastic member of our team who goes out of his way to be kind to everyone around him. Donald never hesitates for extra work to help out his team members, and recently Our Place in the Park event at VMD Park. He's quickly become a fixture in this community, with neighbors everywhere stopping to say hello. Donny has outstanding leadership and teaching skills and sets a fantastic example.



Cleaning — Monthly Tasks Map



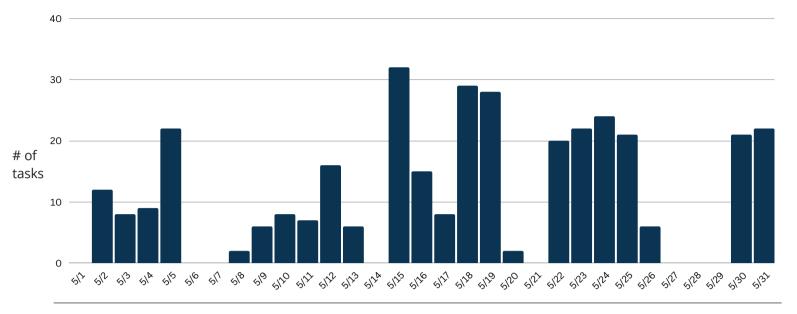
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Total Power Washing Tasks Completed



Total Power Washing Tasks





83

Total Outreach cases addressed







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