

Monthly Operations Report



January 2024

The Jia logo, consisting of the word "Jia" in a white, bold, sans-serif font, positioned in the bottom right corner of the page. The background of the entire page is a photograph of bare, frost-covered tree branches against a clear blue sky. A black diagonal shape is in the bottom right corner, containing the white "Jia" logo.

57,825

Total pounds of garbage removed

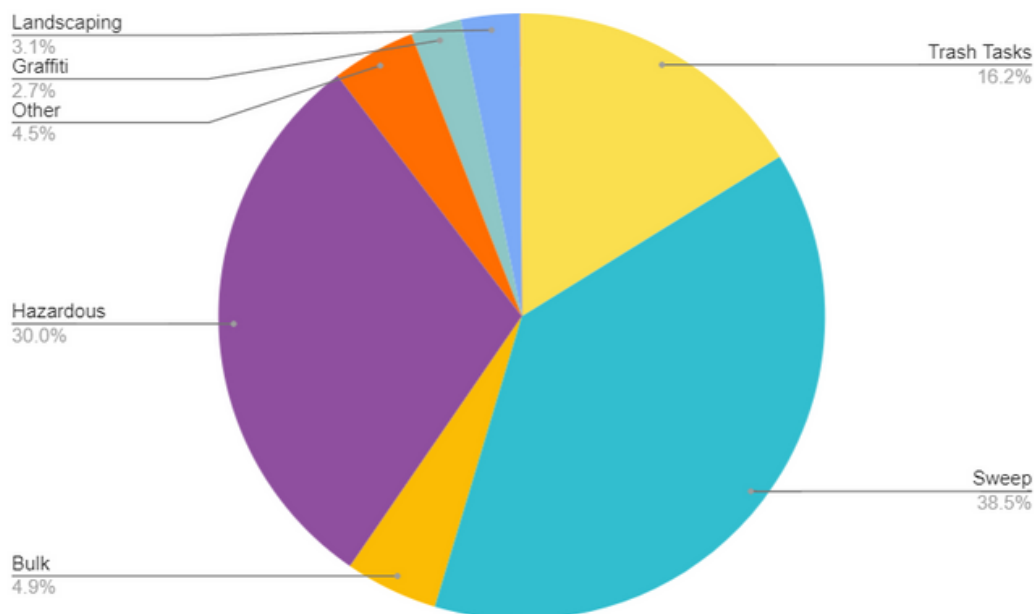
Trash haul represents a **9%** increase from January 2024*

*Does not include bulk tasks: See page three for Bulk task numbers



13,161

Total cleaning tasks completed

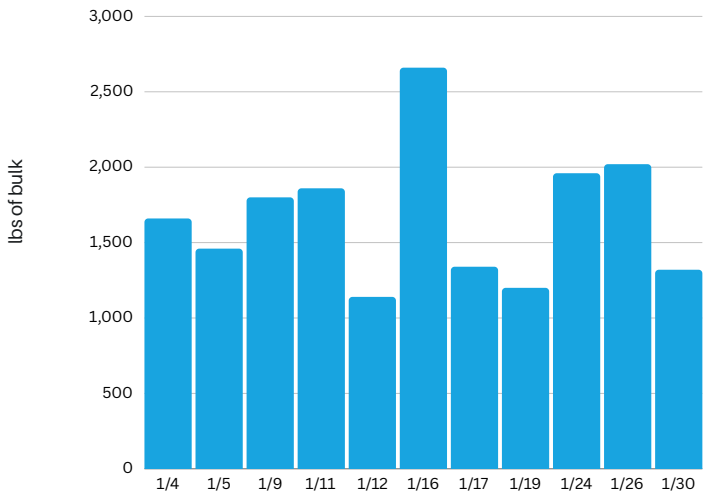


5,063 Sweeping Tasks	38.5%
3,951 Hazardous Tasks	30%
2,121 Trash tasks	16.2%
356 Graffiti Tasks	2.7%
651 Bulk Removal	4.9%
411 Landscaping Tasks	3.1%
12 Pressure Washer	0.9%
587 Other	4.5%
56 Big Belly	
335 Drain Cleaning	
9 Dog Stations	
69 SF 311 Outbound	
75 Street Sweeper	
43 Pole Cleaning	



18,420 lbs

Bulk garbage taken to the Recology Transfer Station



98%

of cleaning tasks were created by SOMA West.

2%

of tasks were inbound from SF311.

Task activity

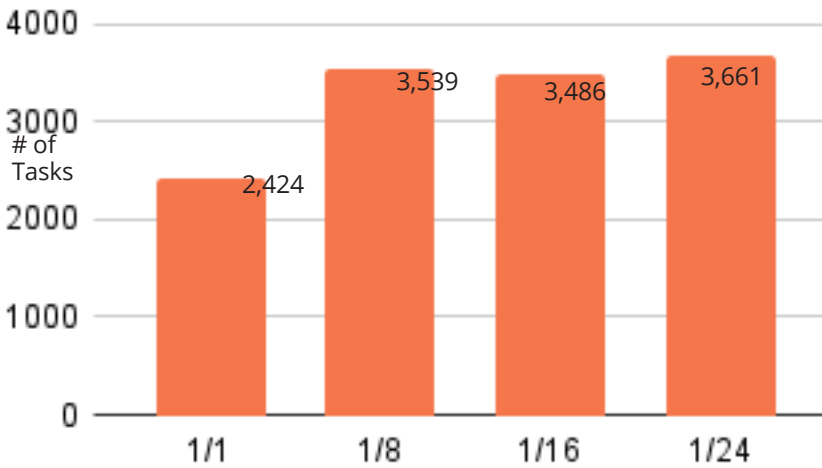
increased 4.44%

month-over-month

from December 2023



January 2024 Weekly Task Count



Employee of the Month



Tamera Casillas



We're thrilled to spotlight our Employee of the Month, Tamera Casillas, who joined us in 2023 and quickly made her mark as our first-ever dispatcher. She's been a game-changer in shaping this new role and lifting our operations to new heights. Her knack for streamlining operations and her unwavering dedication have not gone unnoticed—her peers voted for her this month, recognizing her as a true team player and a self-starter. Tamera has proven herself to be a team member who jumps in to help and constantly finds ways to make things run smoothly. Thank you to Tamera for her outstanding contribution to the SOMA West Community Benefit District.

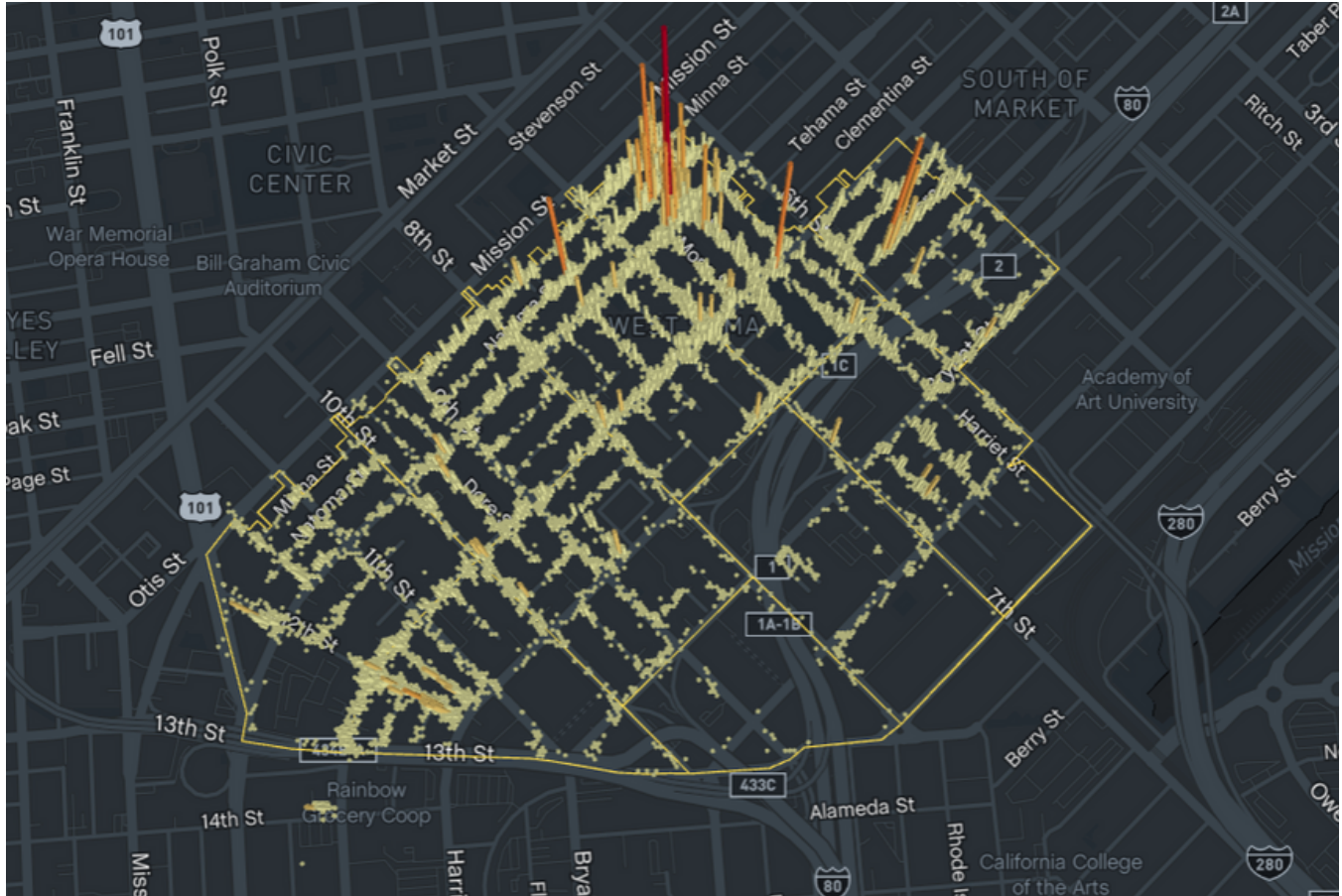


Monthly Tasks Map

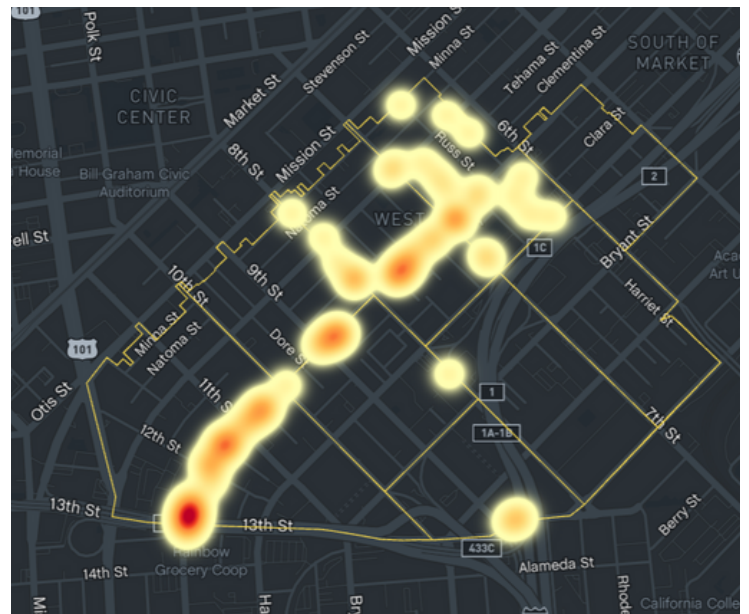
Key

- Trash
- Sweeping
- Graffiti
- Landscaping
- Hazardous
- Bulk
- Dog Stations
- SF311 Outbound
- 911 Call
- Street Sweeper
- Hanging Baskets
- Non-Emergency

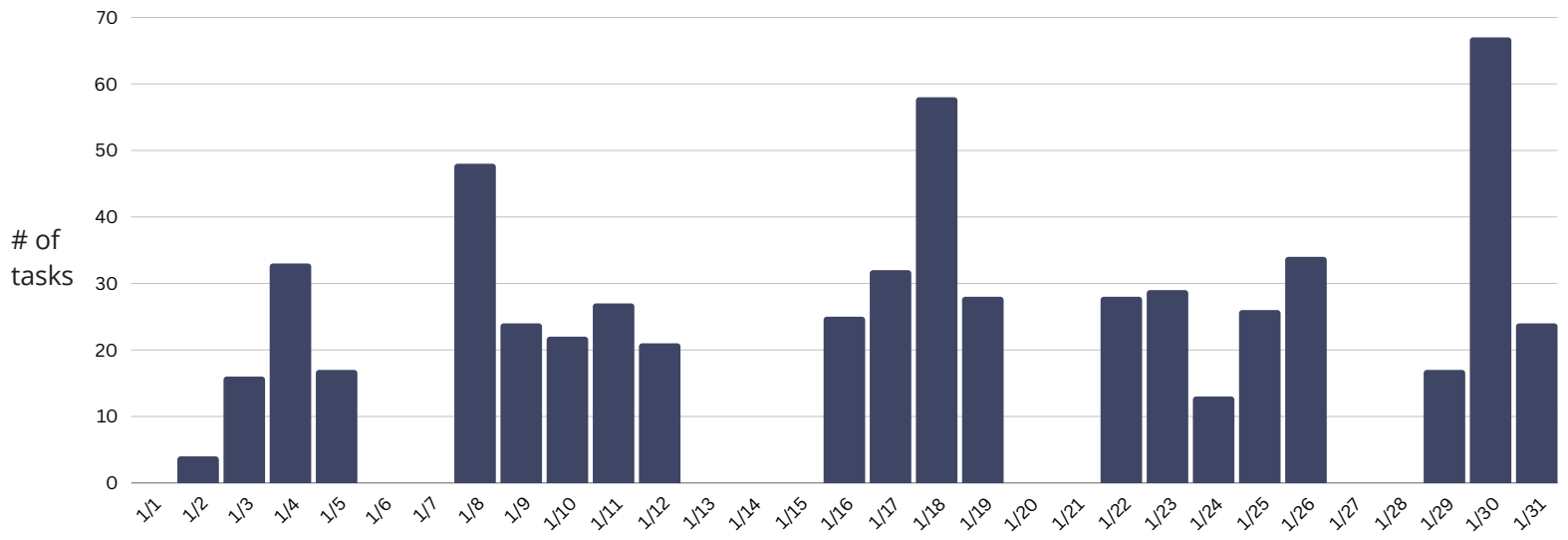
3-D Task Heatmap



Streetvac Task Heat Map



Total Power Washing Tasks Completed



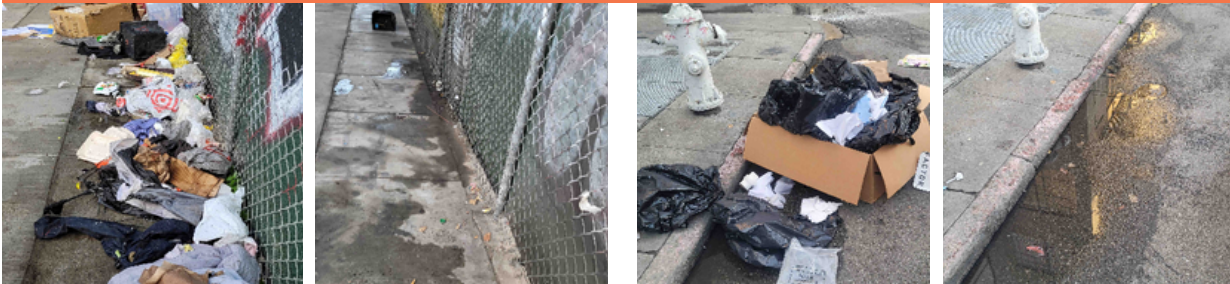
Total Power Washing Tasks



District Sweeping



Bulk Collection



Graffiti

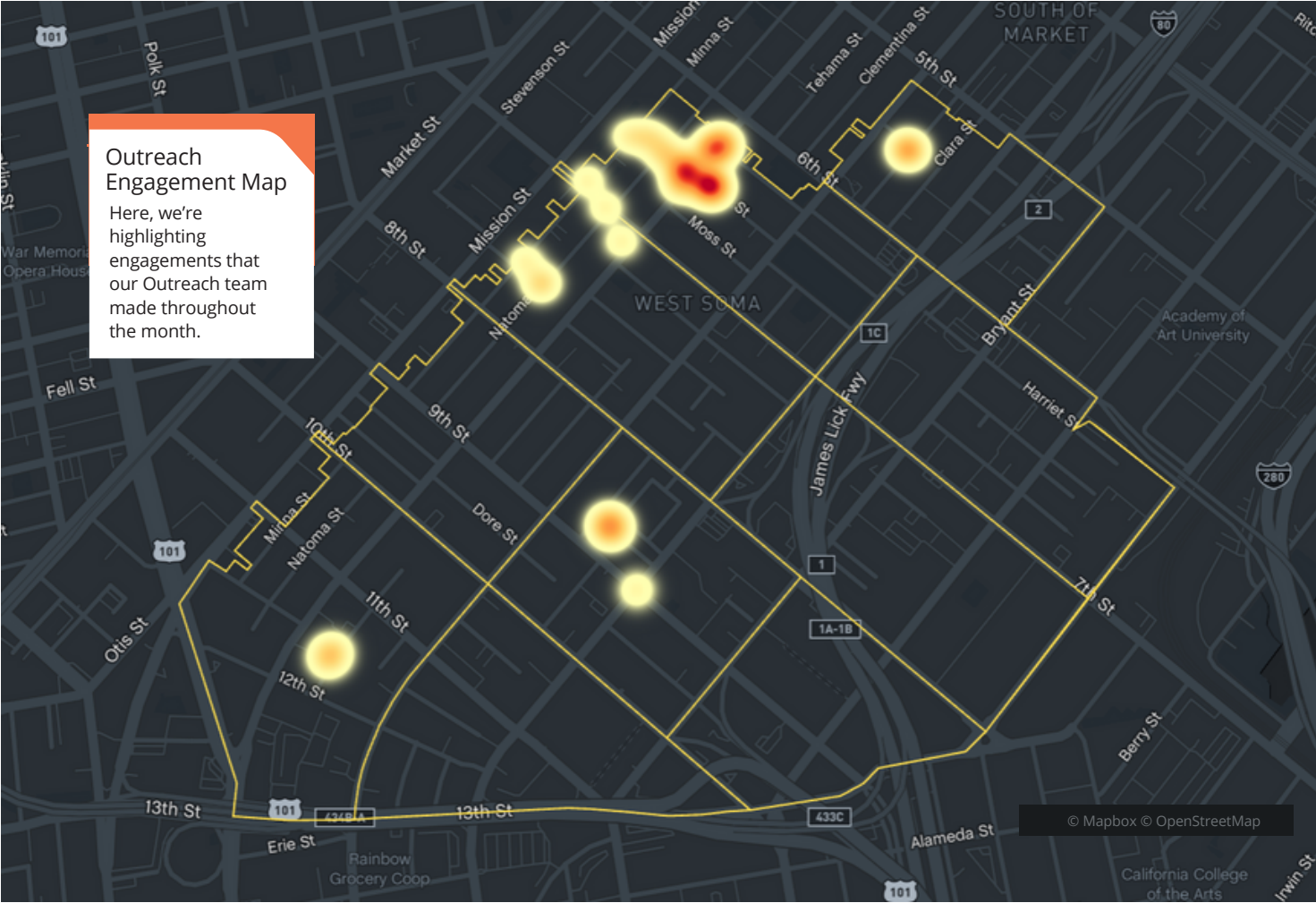


Hazardous Waste



Landscaping







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