

Monthly Operations Report

May 2026

BIG SOMA MAY REPORT



INSIGHTS • PERFORMANCE • PROGRESS



PERFORMANCE
Tracking progress
and driving results



OPERATIONS
Streamlining
processes for
efficiency



TEAMWORK
Empowering
our team to
succeed together



FOCUS
Staying focused
on our goals
and priorities



REPORTING
Accurate updates
and clear
communication

Together
**WE ACHIEVE
MORE**

55,370
Total Pounds Trash Removed

39,350
Pounds of Loose Trash Removed

16,020
Pounds of Bulk Garbage

1,574
Completed Trash Bags

In May 2026, SWCBD ambassadors removed 55,370 pounds of trash from the district, compared to 50,400 pounds removed in April.

Across all divisions, the team completed 32,357 tasks, with the Cleaning team leading the way at 20,100 tasks. Ambassadors covered a total of 762.36 miles throughout the month.

The most common tasks were sweeps (8,002), location check (5,012), location check - test (3,159), poop (2,443), and completed trash bags (1,574).



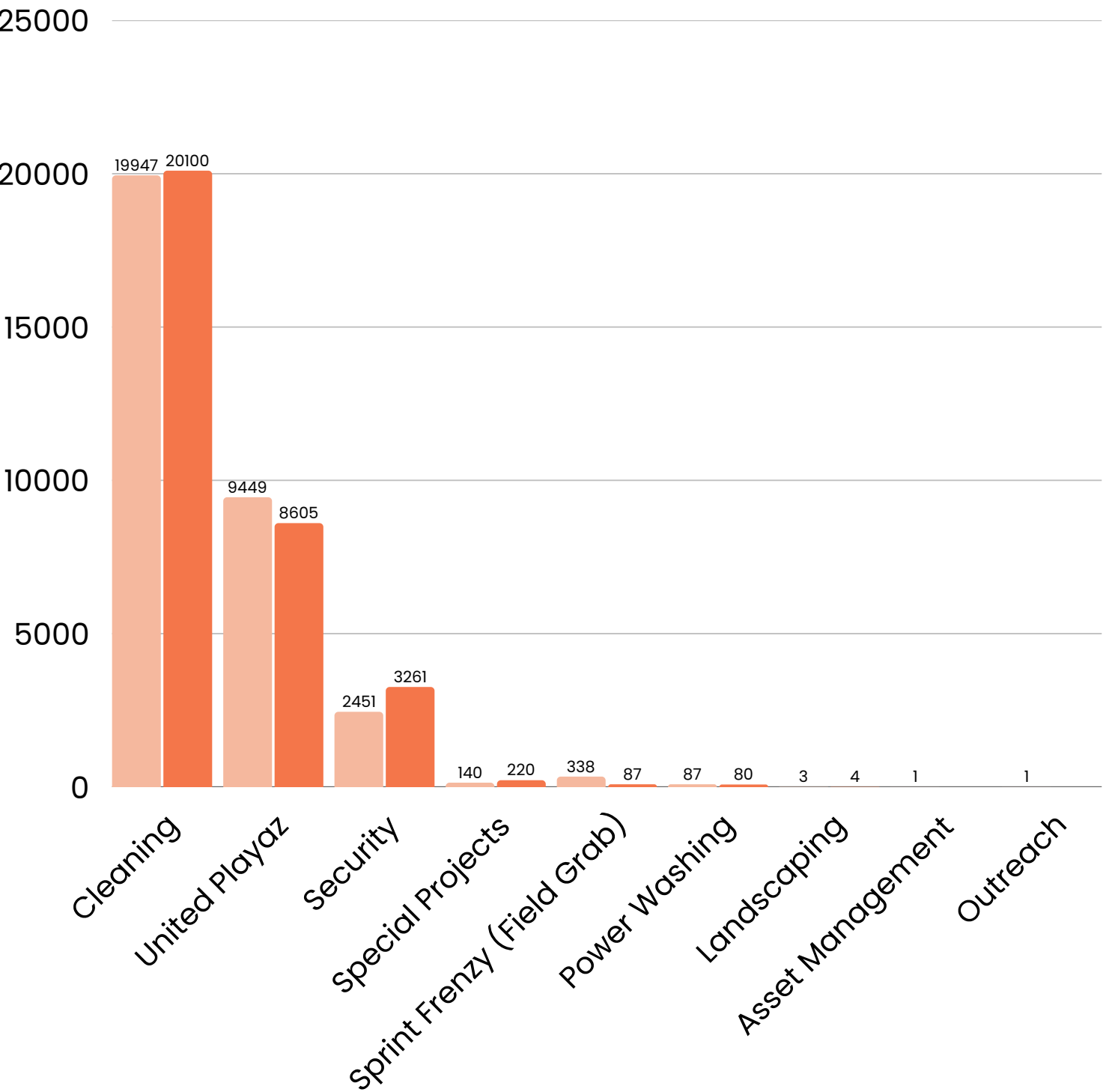
8,002
Sweeps

5,012
Location Check

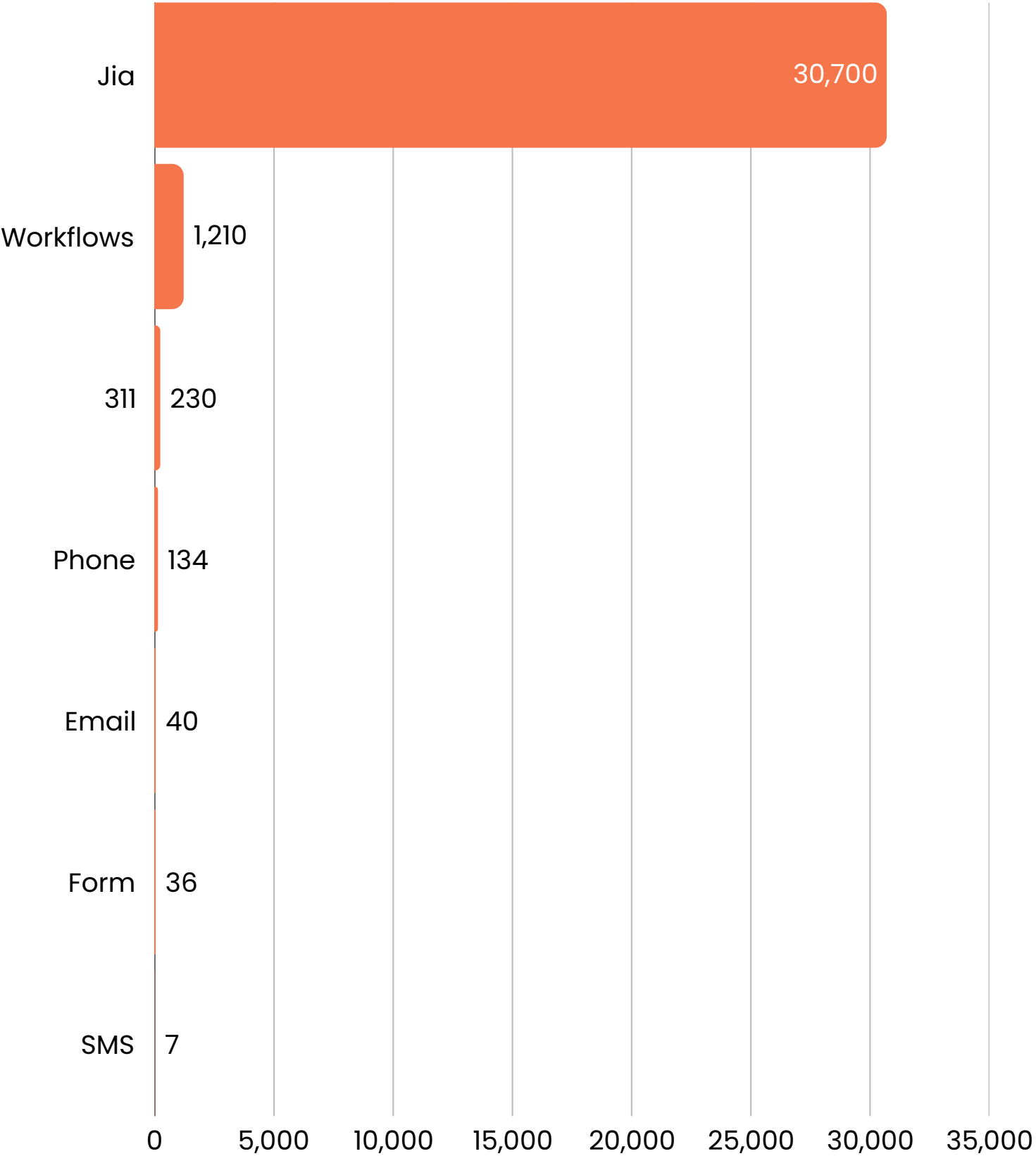
2,443
Poop

All Divisions (32,357 Tasks)

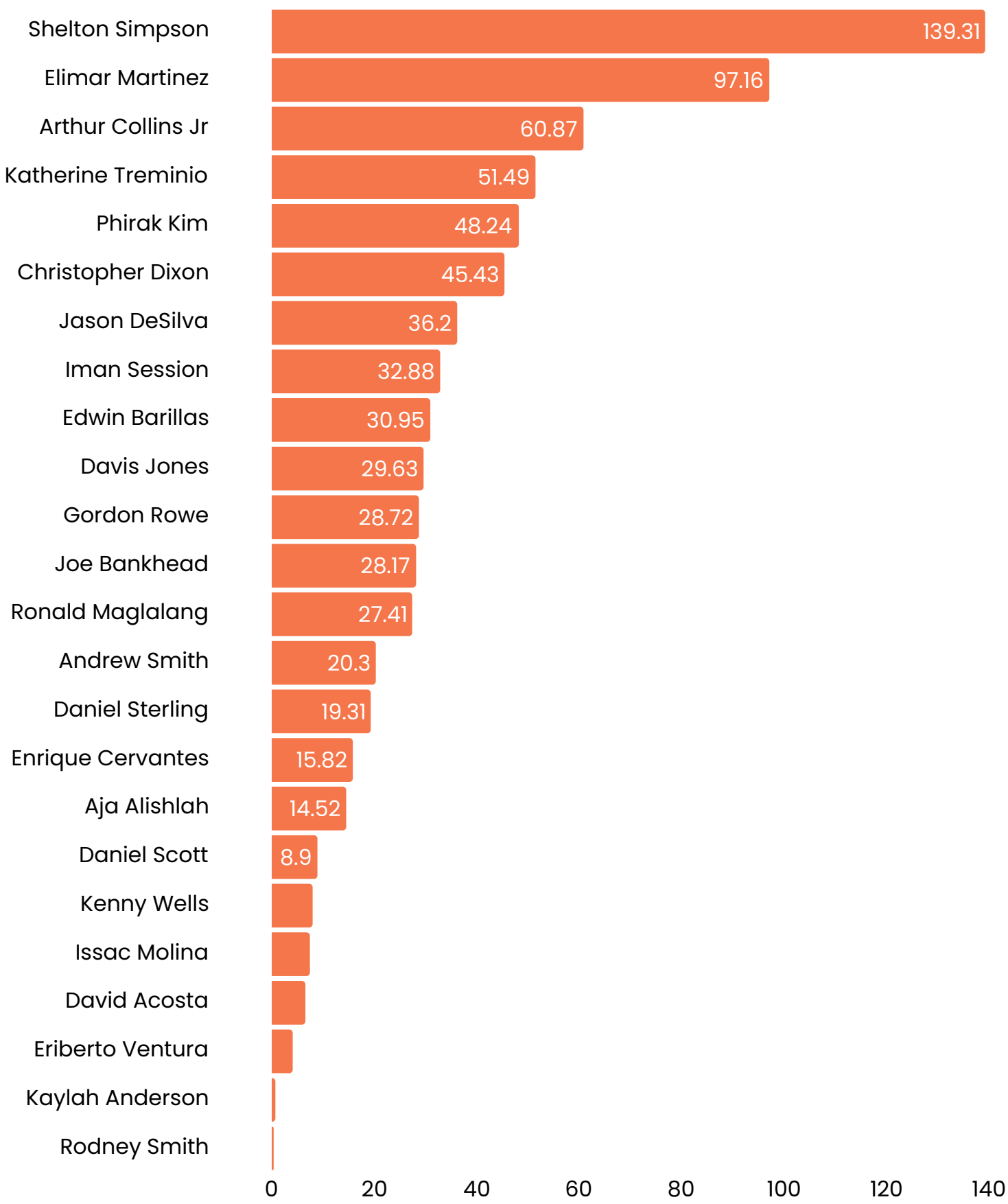
April 2026 May 2026



Task Sources



Total Ambassador Miles Walked (762.36 Miles)

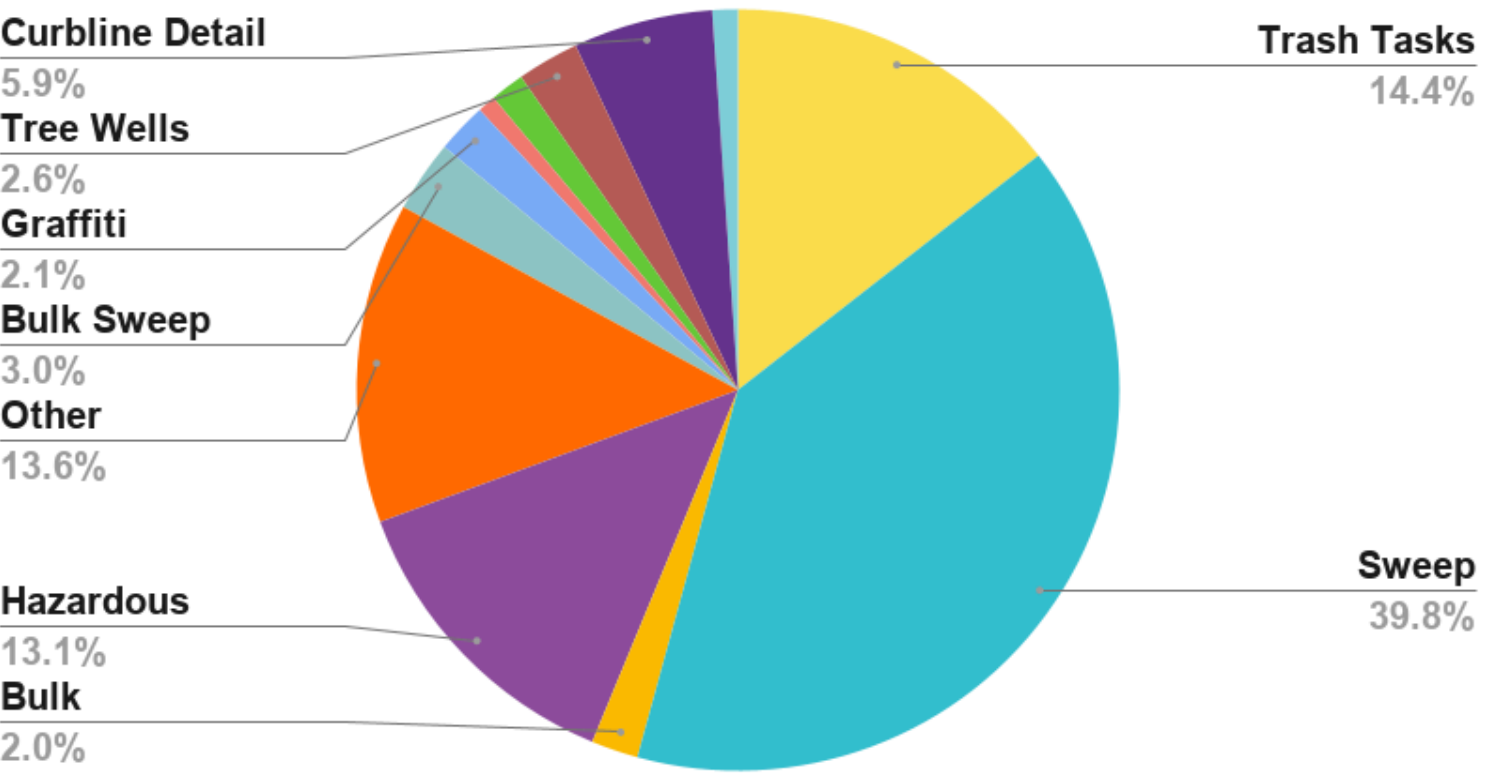


Top Cleaning Tasks (20,100 Total)

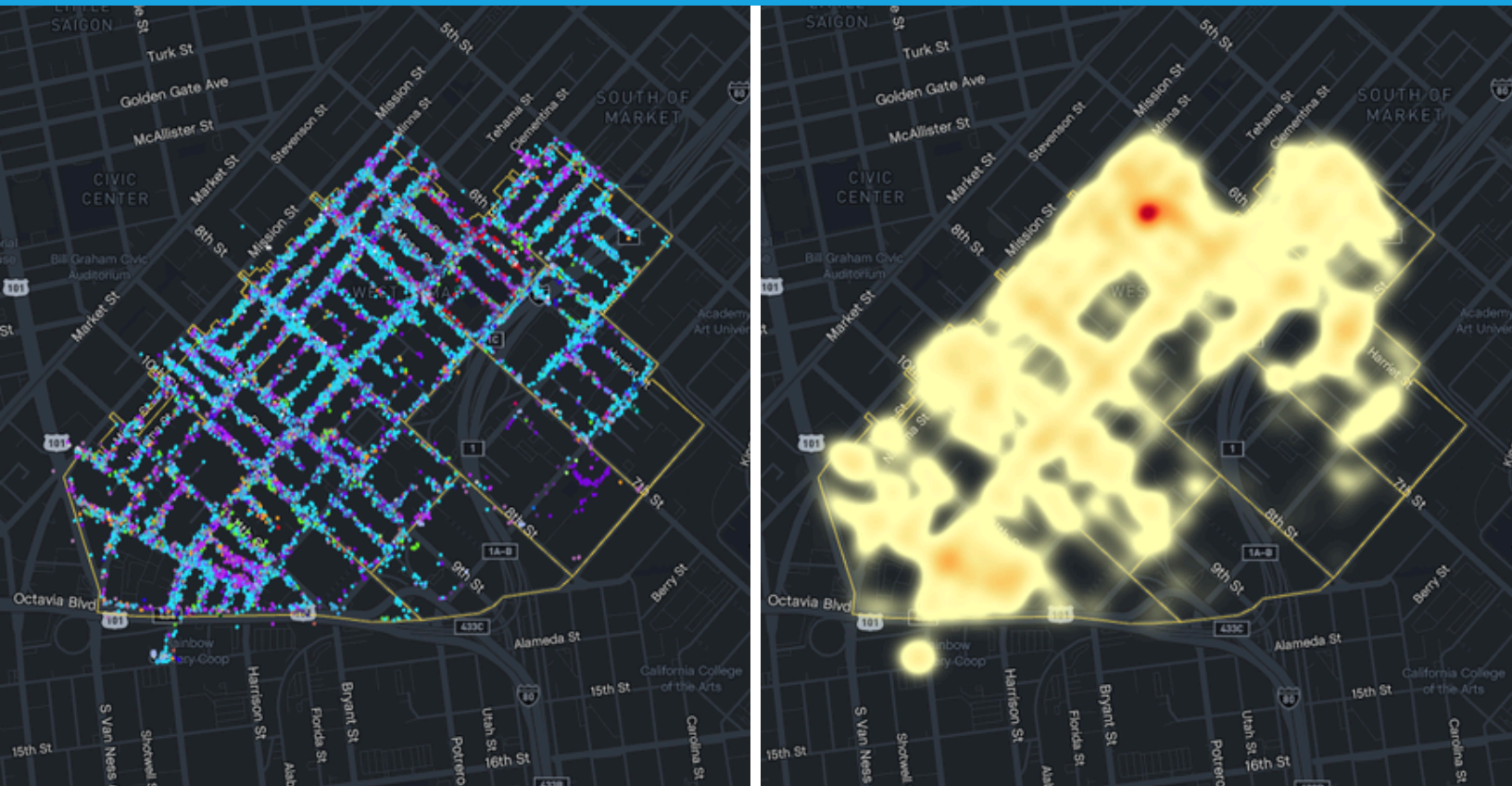
This count represents a **0.77% increase** from April 2026 (19,947 tasks).

Category	Task Quantity	% Change	Daily Average
Sweep	8,002	-0.67%	258.13
Poop	2,443	-17.24%	78.81
Completed Trash Bags - Ambassadors	1,574	4.10%	50.77
Trash Bag Pickup	1,328	15.58%	42.84
Curblin Detail	1,190	-39.99%	38.39
Code Brown : Human	1,036	169.09%	33.42
Bulk Sweep	611	15.72%	19.71
Tree Wells	528	-9.12%	17.03
Big Belly	438	69.11%	14.13
Graffiti	430	21.81%	13.87
Bulk	400	-28.70%	12.9
Tent Count	360	2.27%	11.61
Landscaping	290	-5.54%	9.35
Broken Glass	240	0.84%	7.74
Hot Spot - Cleaning	226	60.28%	7.29
Drain Cleaning	218	-41.40%	7.03

Cleaning (20,100 Tasks)



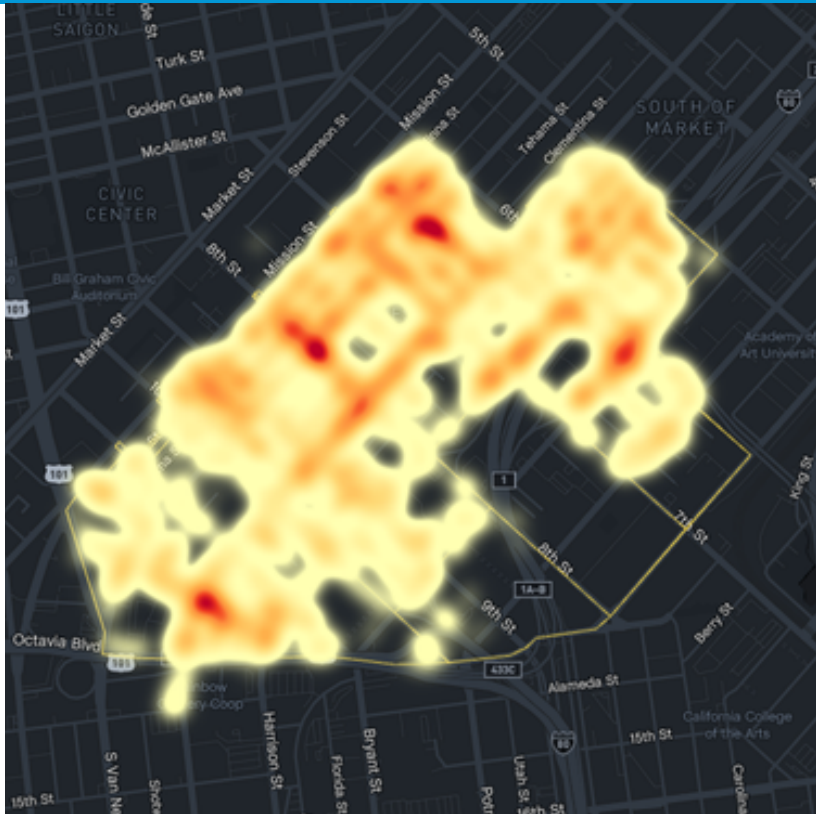
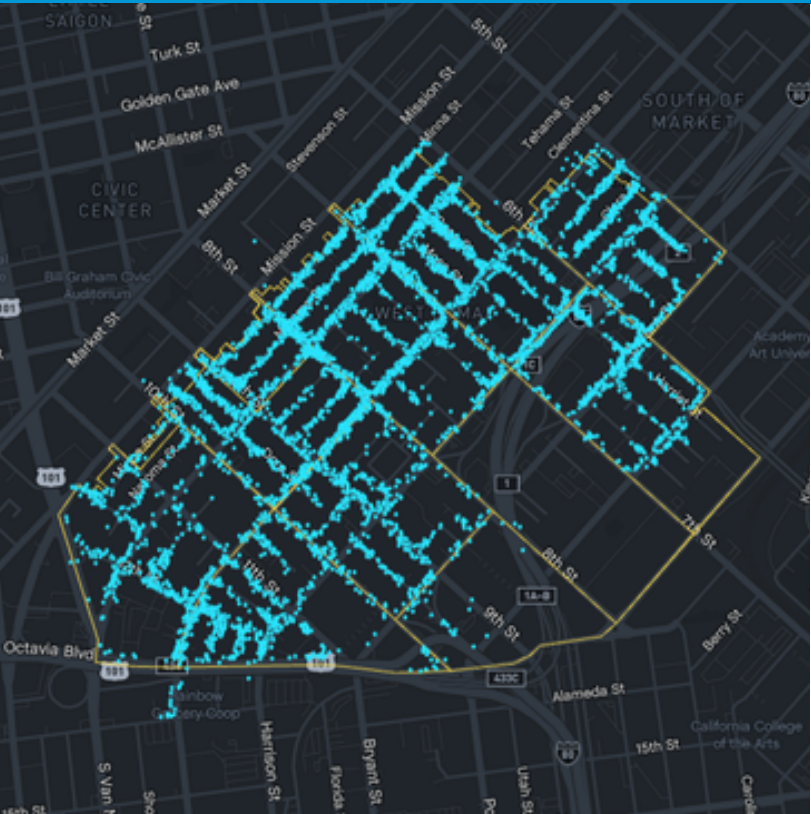
Task Map and Heatmap



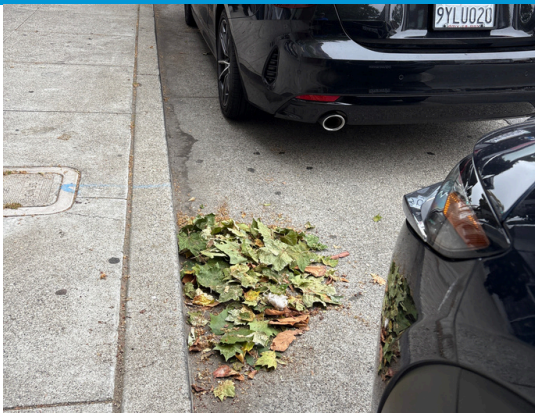
Sweeps (8,002 Tasks)

This count represents a **2.21% increase** from April, (7,829 tasks).

Task Map and Heatmap



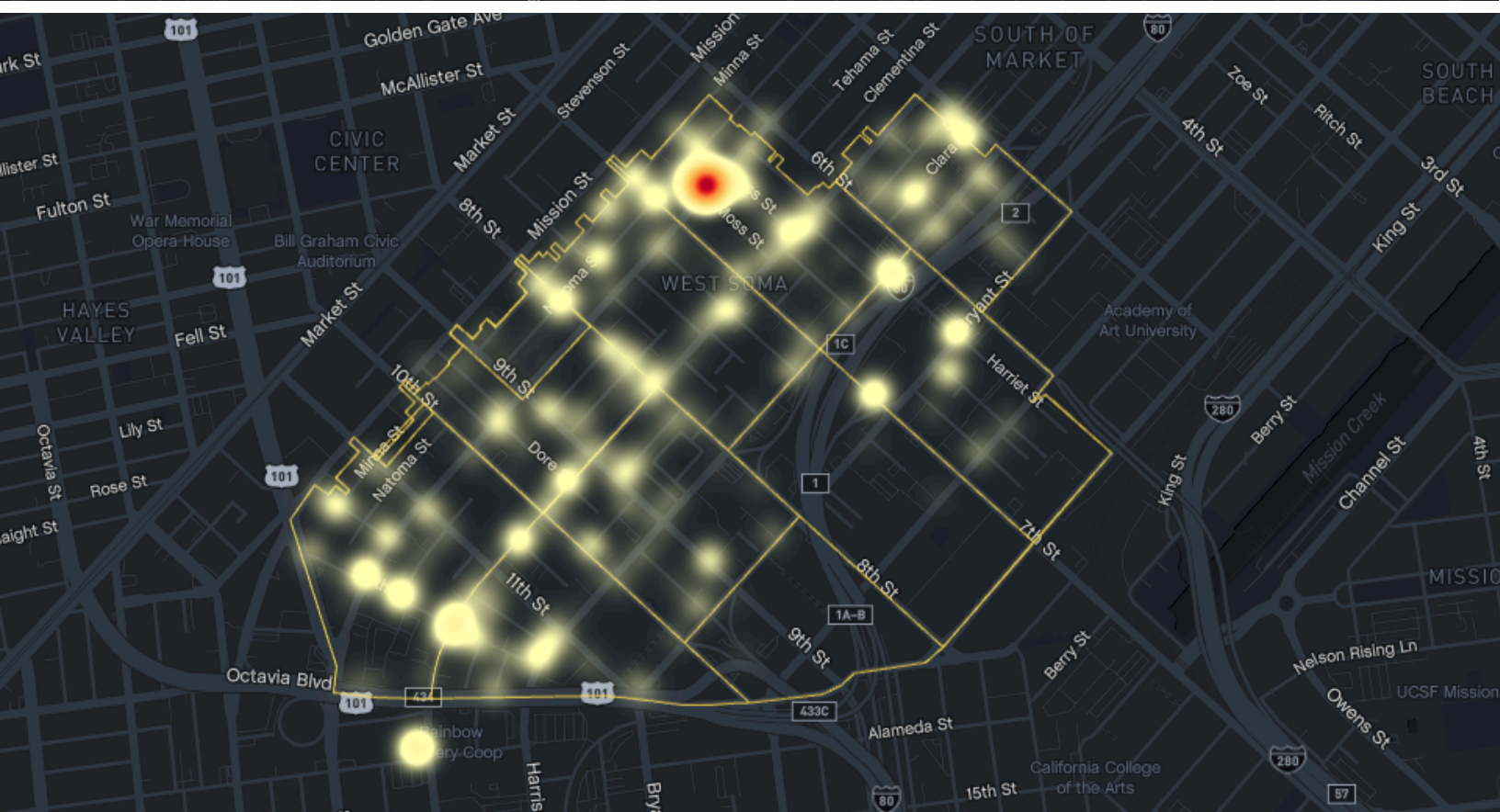
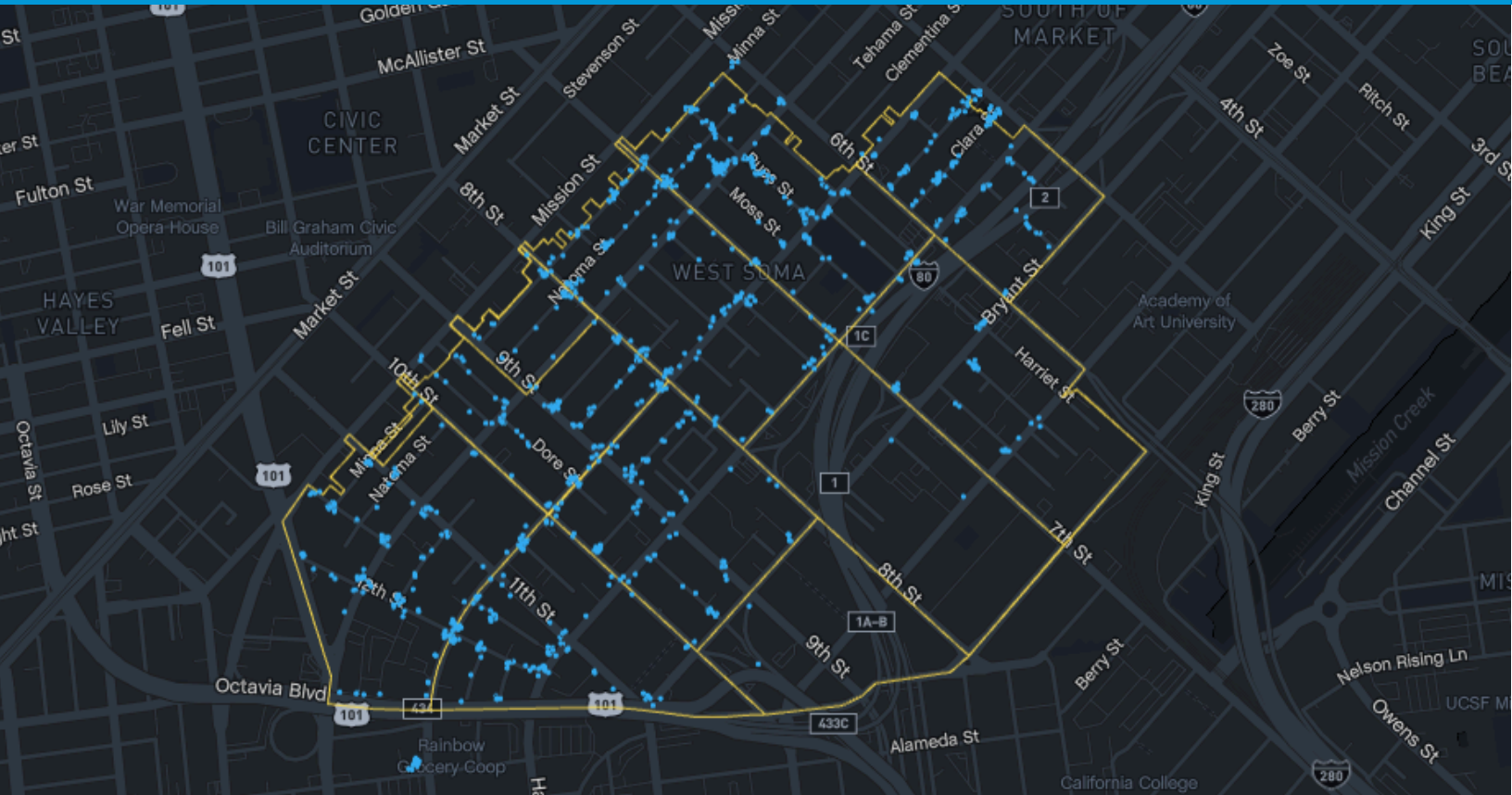
Before and After



Completed Trash Bags (1,574 Tasks)

This count represents an **8.10% increase** from April, (1,456 tasks).

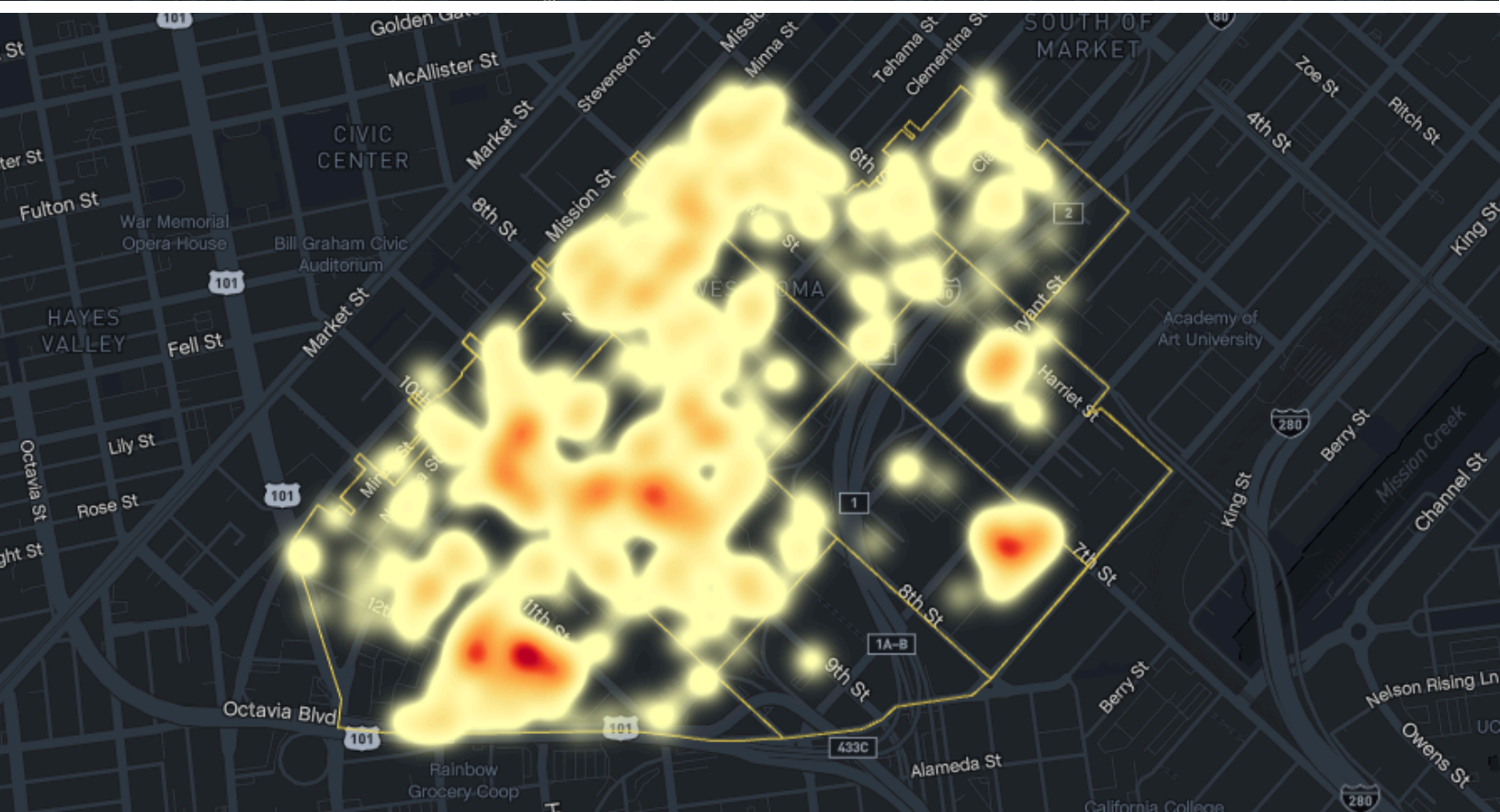
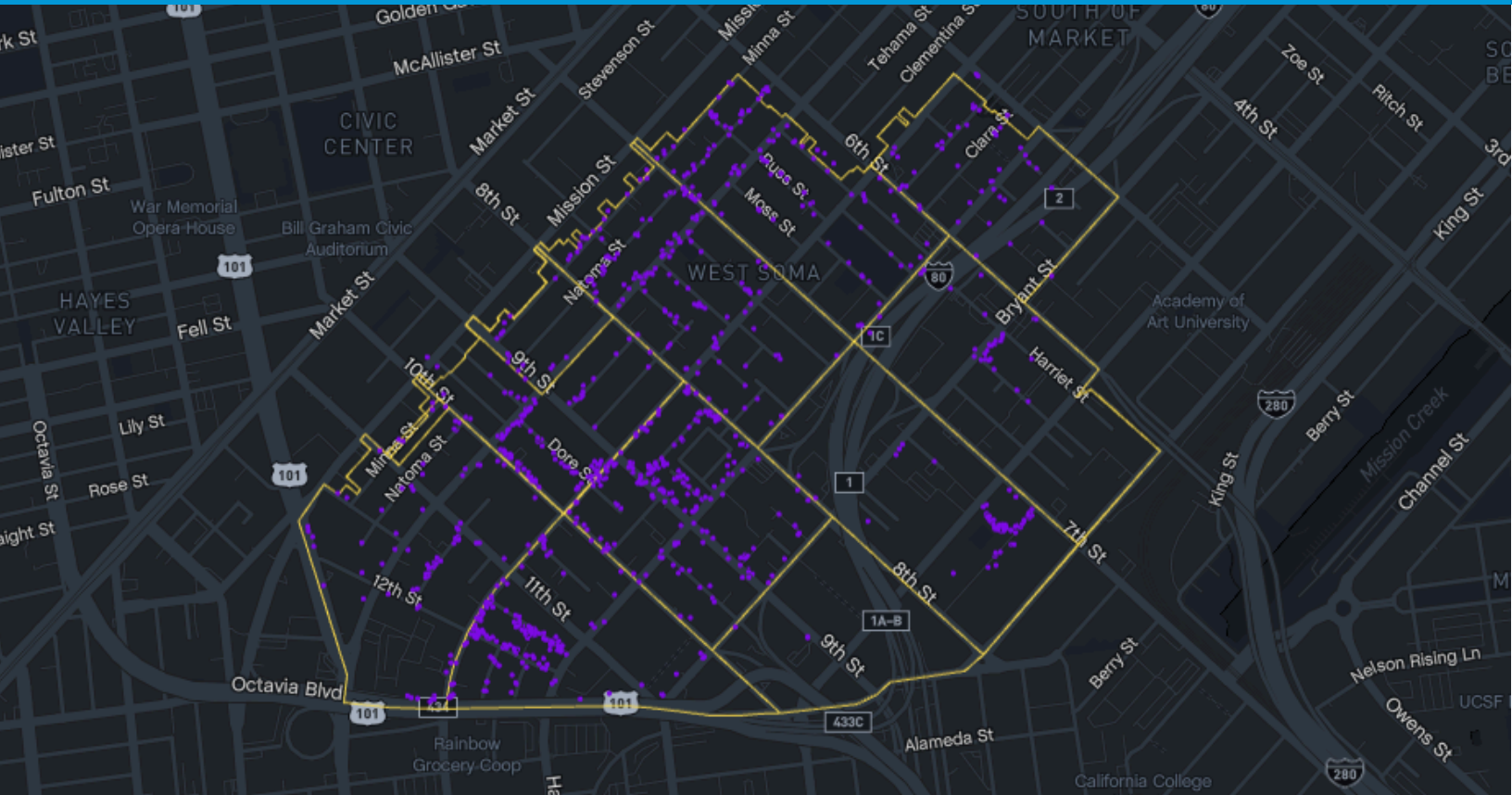
Task Map and Heatmap



Code Brown : Human (1,036 Tasks)

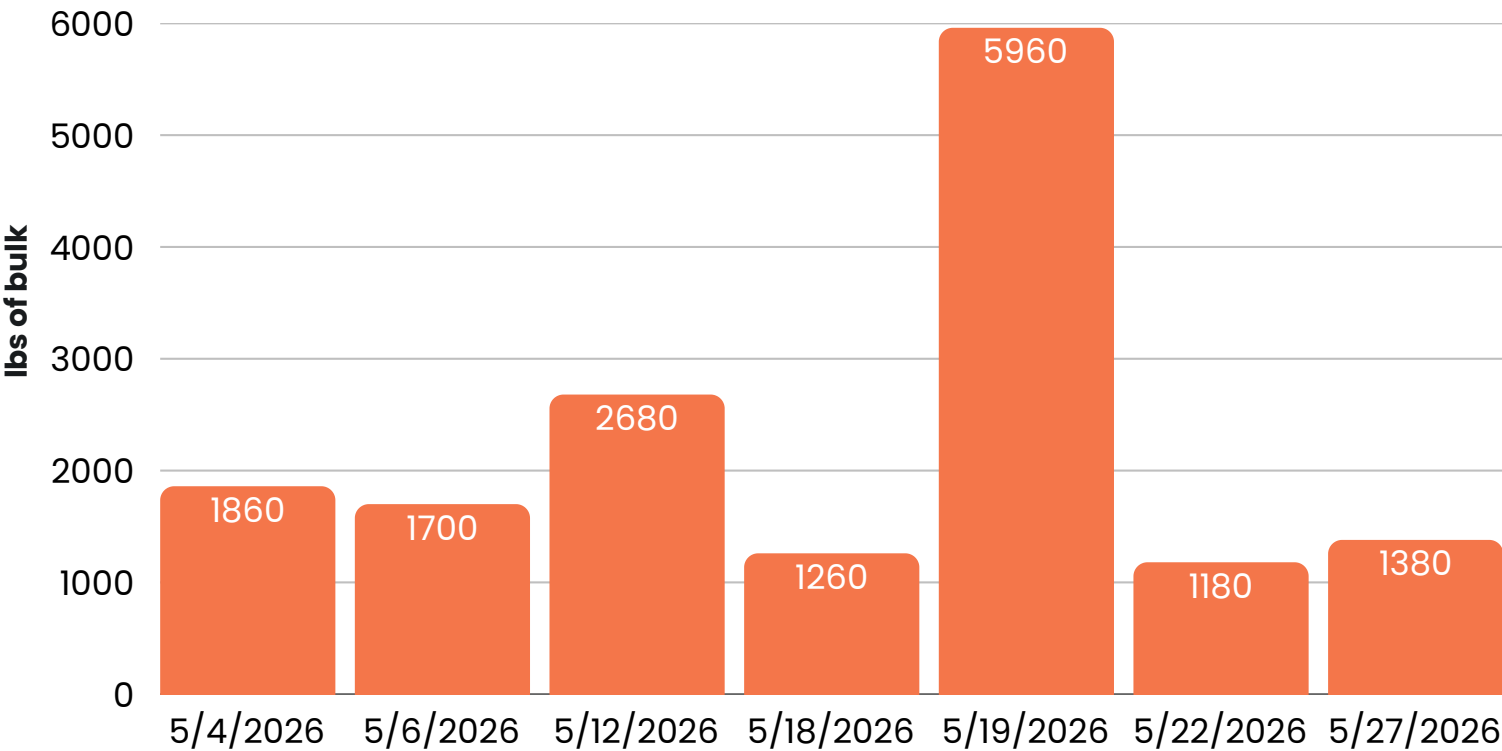
This count represents a **170.50% increase** from April, (383 tasks).

Task Map and Heatmap

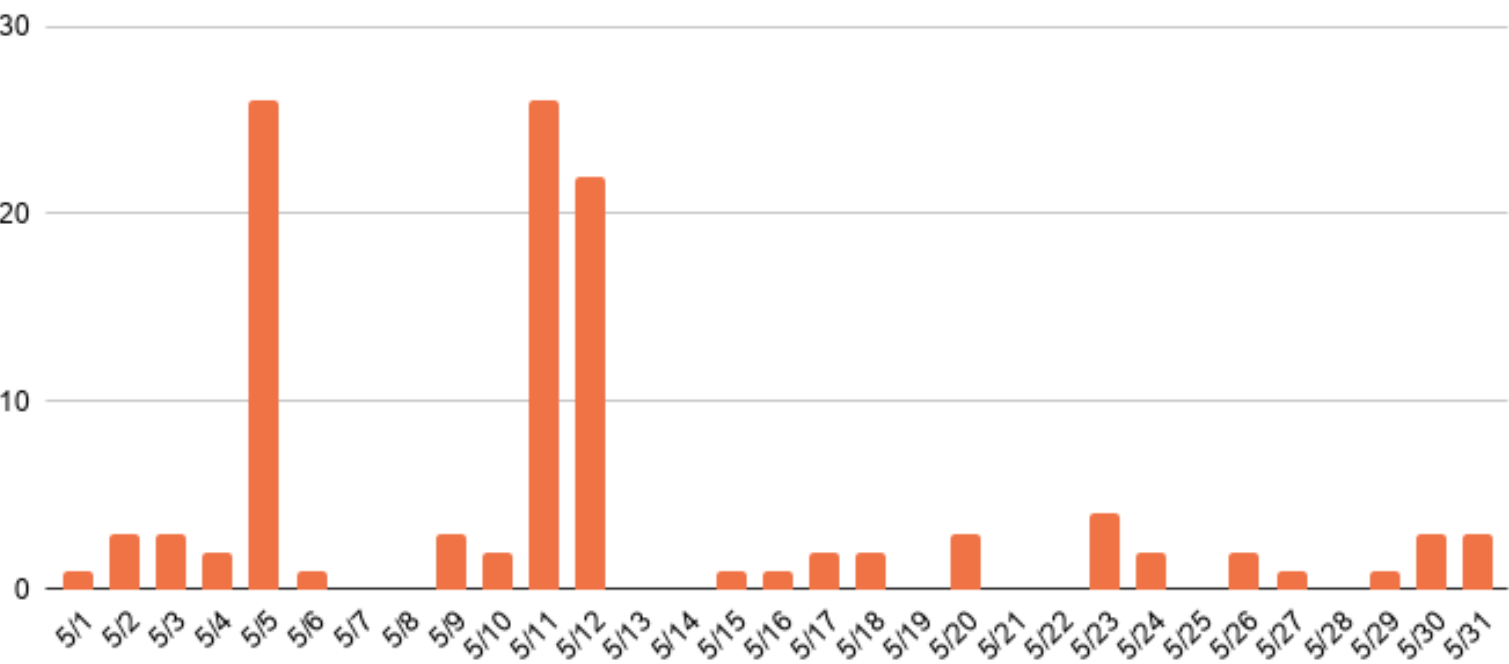


Bulk (16,020 pounds)

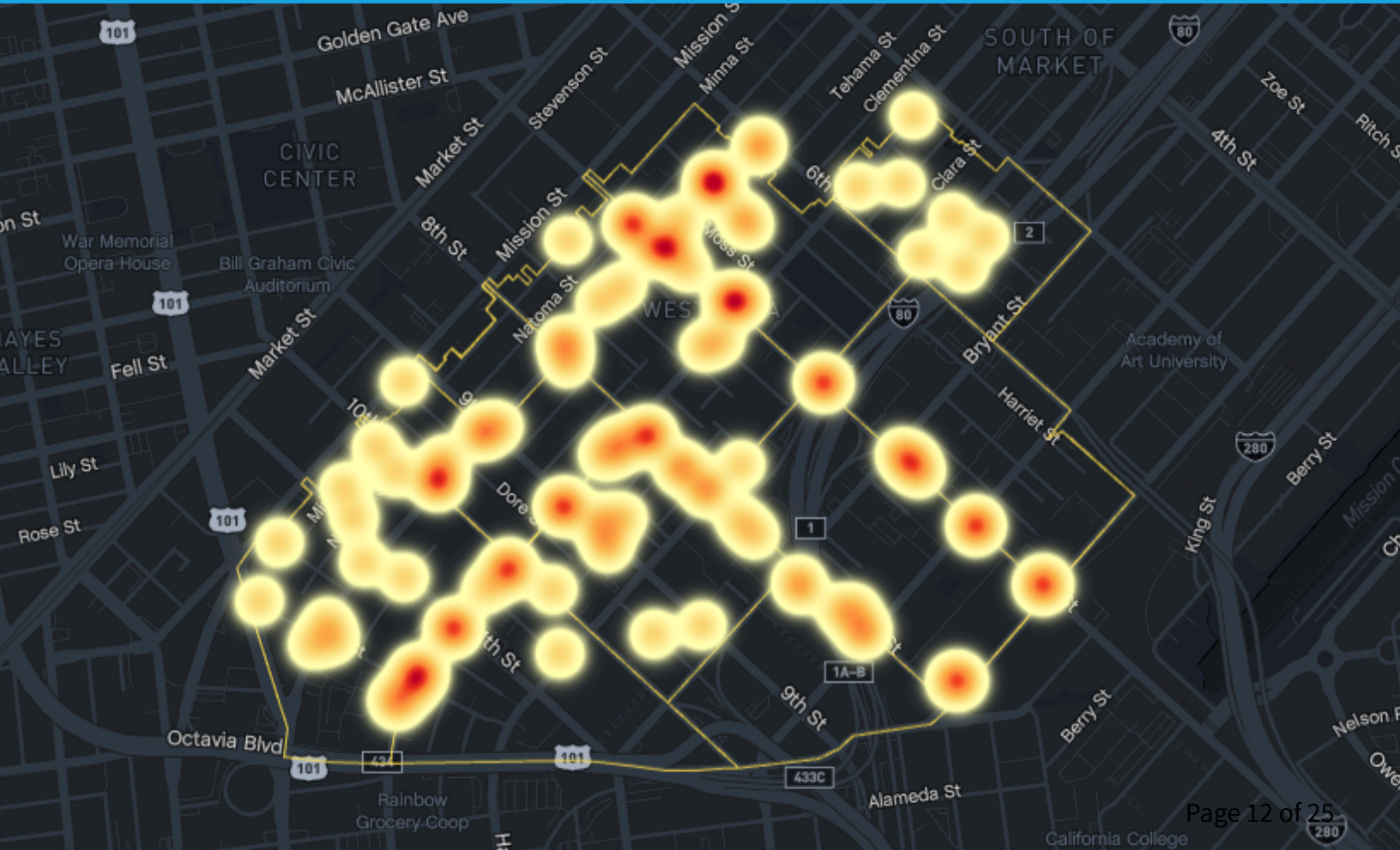
This count represents a **14.43% increase** from April (14,000 pounds).



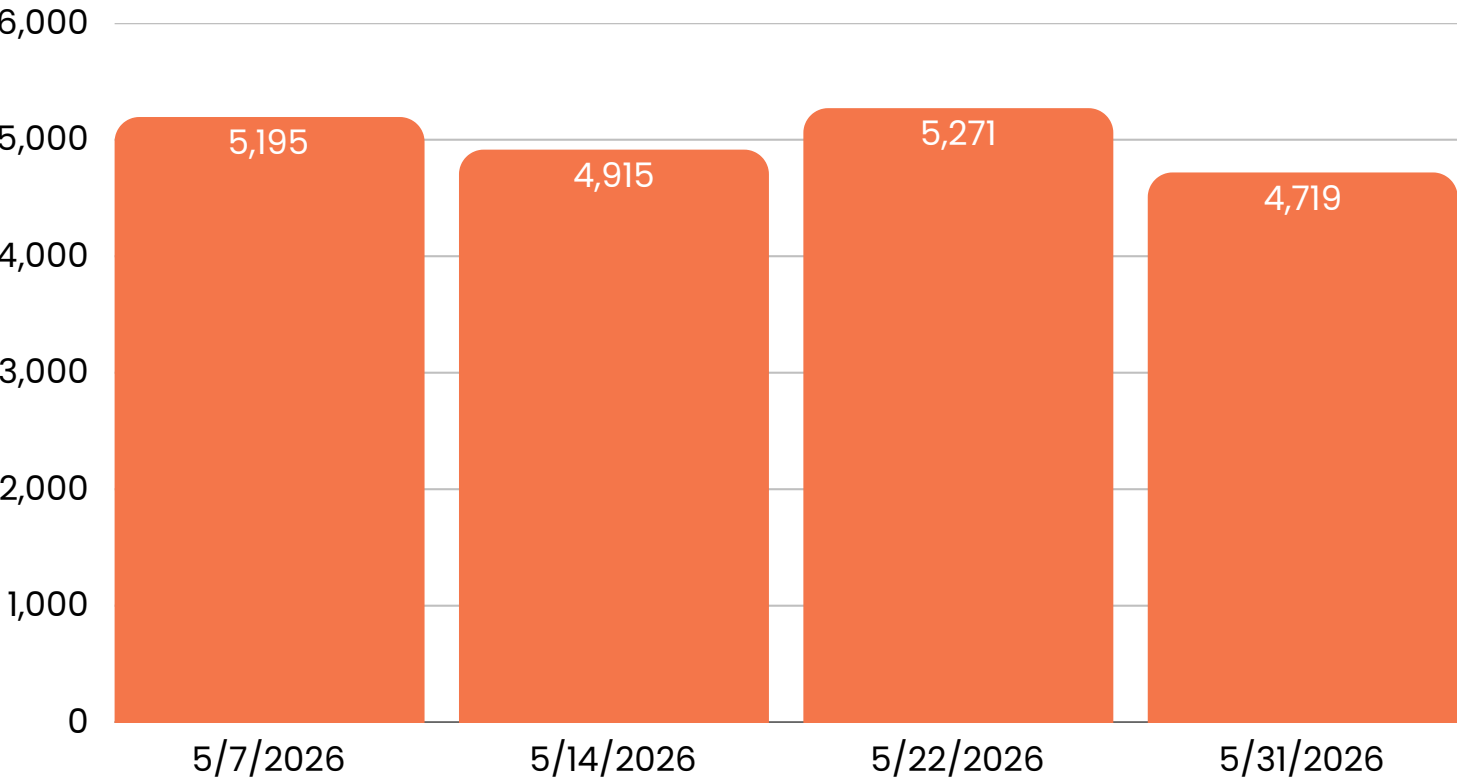
Street Sweeper (114 Tasks)



Streetvac Heatmap



Weekly Task Counts



Bulk Sweep



Graffiti



Landscaping

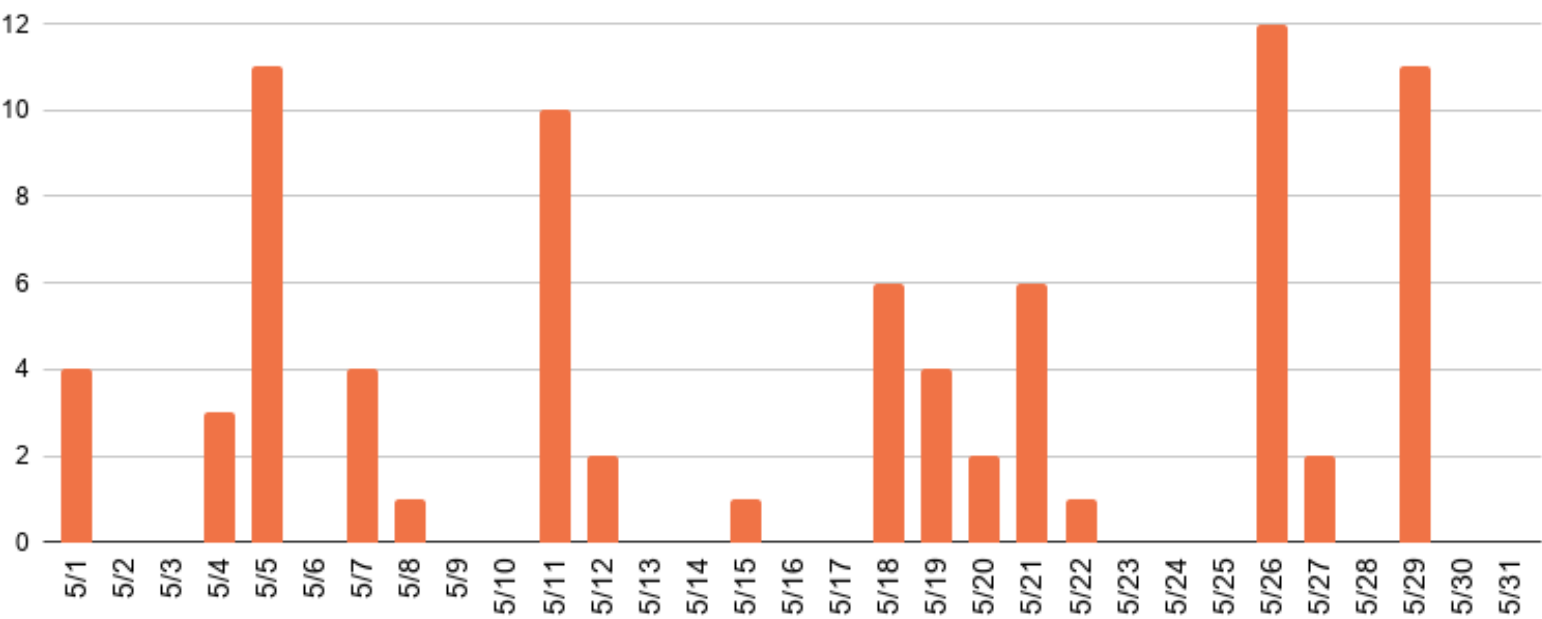


Power Washing Division (80 Tasks)

This count represents an **8.05% decrease** from April 2026 (87 tasks).

Category	Task Quantity	% Change	Daily Average
Routine route power wash spray	38	35.71%	1.23
Surface Clean	34	-8.11%	1.1
Code Brown	5	-54.55%	0.16
Graffiti - PW	3	-57.14%	0.1
Grime / Stain - Spot Wash	0	-100%	0
Vomit	0	-100%	0

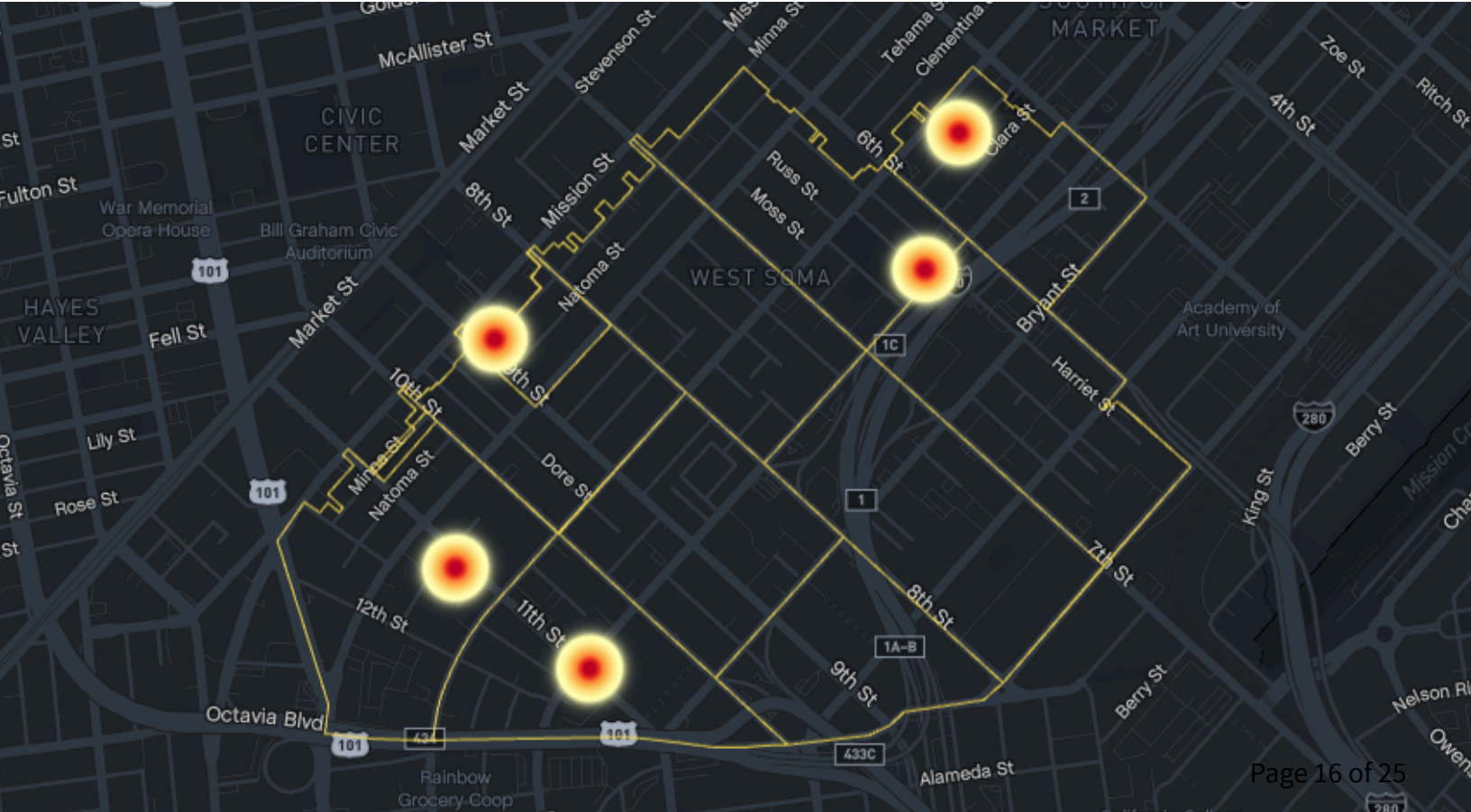
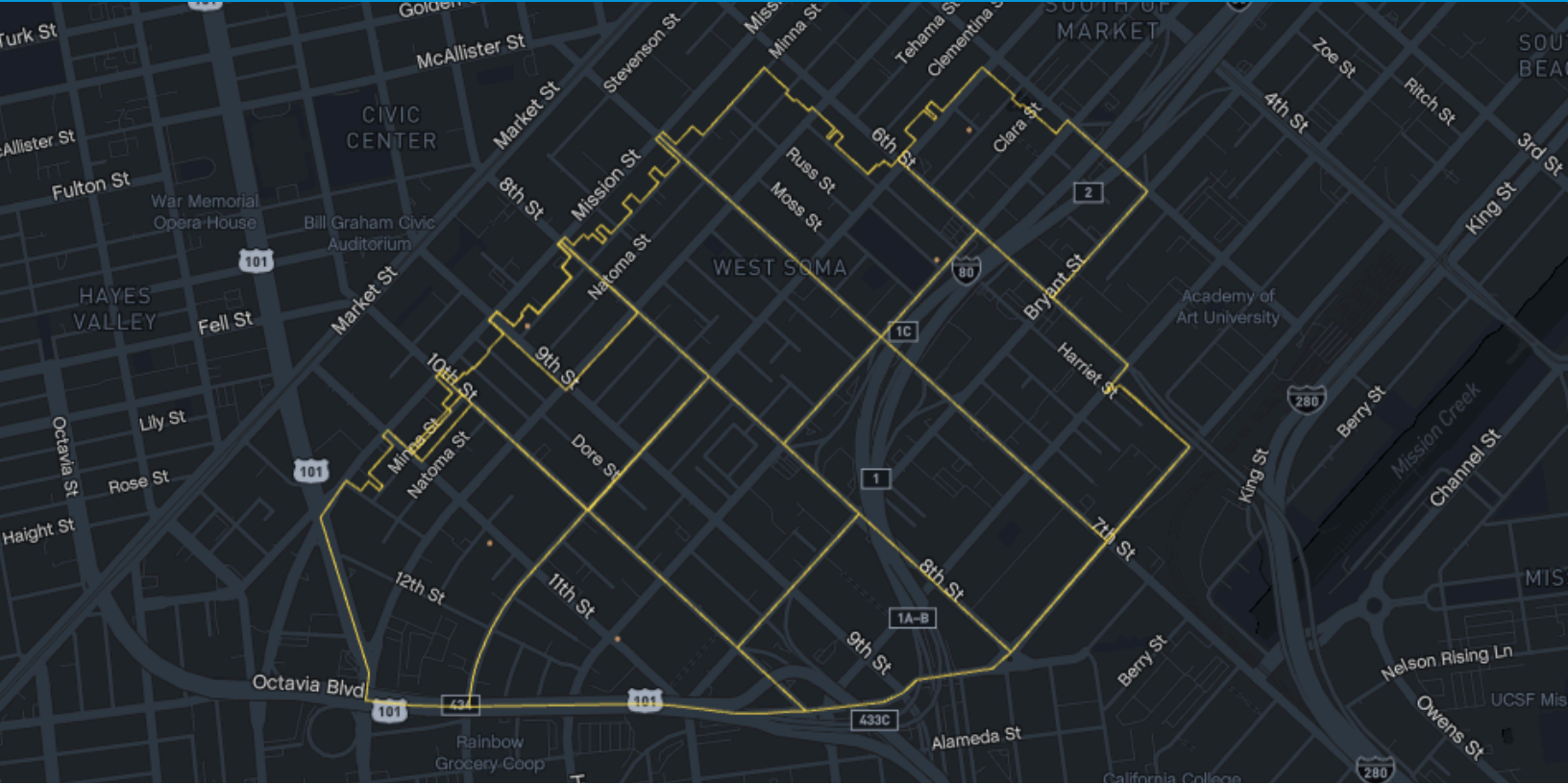
Daily Powerwashing Tasks



Code Brown (5 Tasks)

This count represents a **54.55% decrease** from April, (11 tasks).

Task and Heatmap



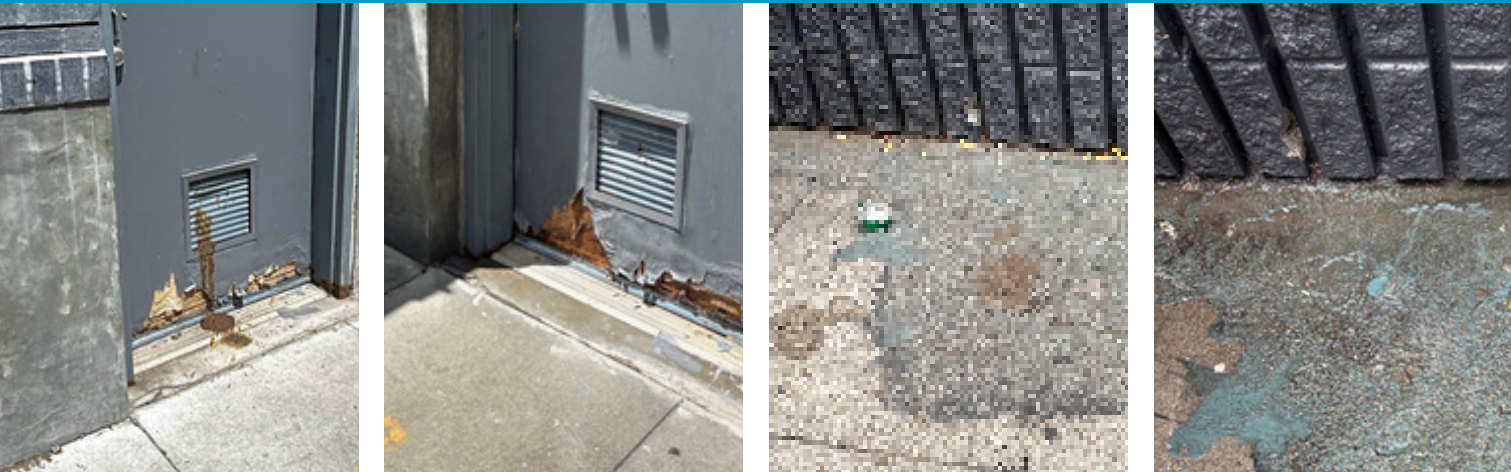
Surface Clean



Routine route power wash spray



Code Browns





EMPLOYEE OF THE MONTH

KATHERINE TREMINIO

We are proud to recognize Katherine Treminio as our Employee of the Month!

Katherine has consistently demonstrated what it means to be a dedicated team player and a true professional. Her outstanding attendance, positive attitude, and commitment to excellence have made a significant impact on our team and daily operations.

Katherine continuously completes her assigned tasks each day with great attention to detail, ensuring that work is completed thoroughly and that no tasks are left pending. She takes initiative in reporting field findings daily, helping management stay informed and allowing our team to respond effectively to operational needs.

Beyond her daily responsibilities, Katherine serves as a positive example for her peers through her reliability, teamwork, and willingness to support others whenever needed. Her strong work ethic and commitment to the success of the organization embody the values we strive for every day.

Thank you, Katherine, for your hard work, dedication, and exceptional contributions. We appreciate everything you do and are honored to recognize you as our Employee of the Month! Congratulations, Katherine!



Monthly Safety Report

May 2026

3,261

Total Tasks

105.19

Daily Tasks

9.32 m

Average Completion Time

This count represents a **33.05% increase** from April 2026 (2,451 tasks).

Category	Task Quantity	% Change	Daily Average
Location Check	1,875	67.26%	60.48
Blocking Public Sidewalk	457	1.11%	14.74
Service Call	453	-5.03%	14.61
Loitering	223	23.89%	7.19
Welfare Check	157	3.97%	5.06
Encampment Contact	23	-43.90%	0.74
Intoxicated in Public	21	-27.59%	0.68
Disturbance	15	-11.76%	0.48
Suspicious Activity	14	-68.18%	0.45
Fire Homeless Encampment	4	100%	0.13
Emergency Services Contacted	3	-40.00%	0.1
Vandalism Vehicle	2	0%	0.06
Trespassing	2	0%	0.06
Vandalism	2	0%	0.06
Merchant Check	2	-33.33%	0.06

1,875

Location Checks

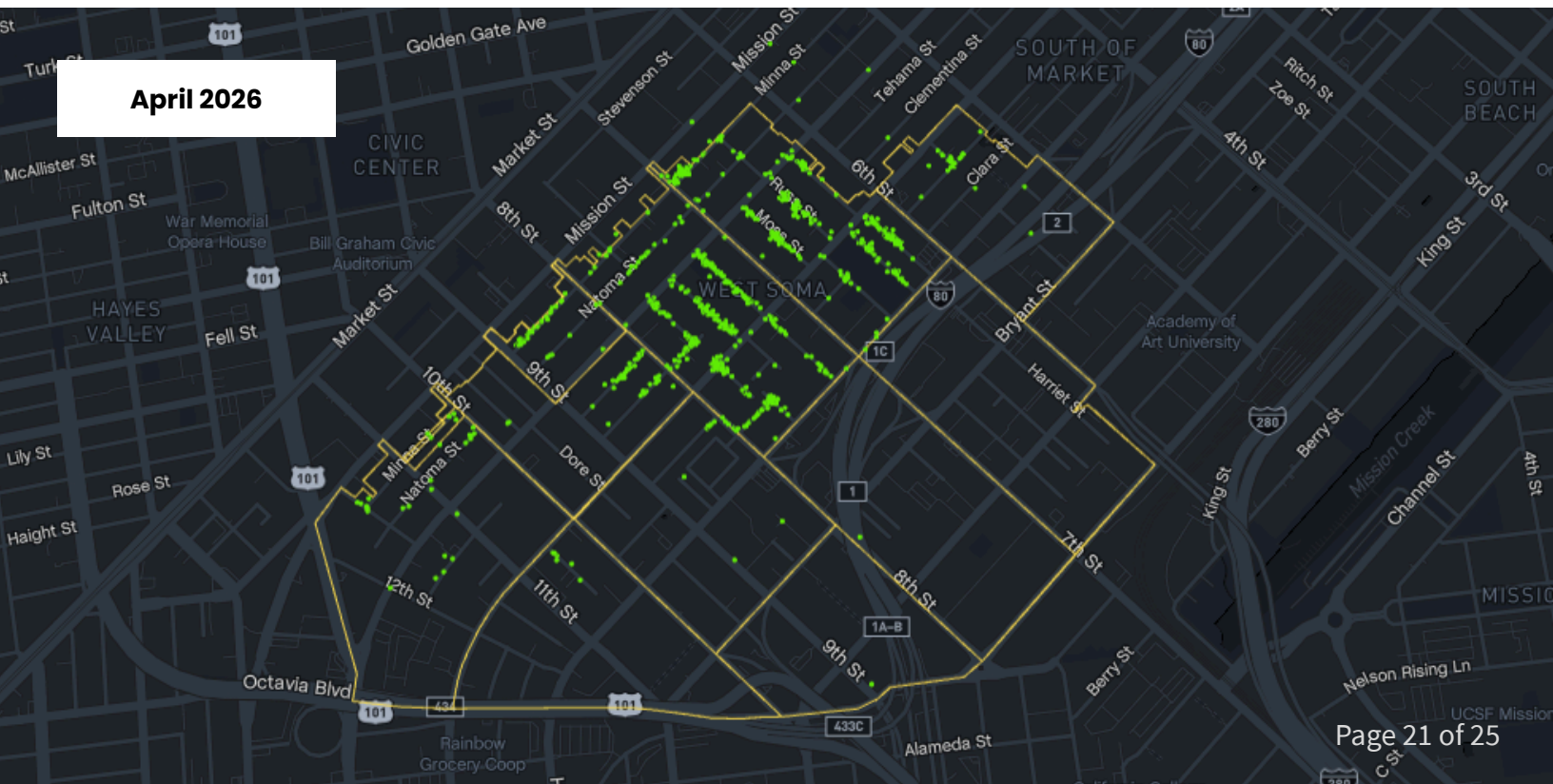
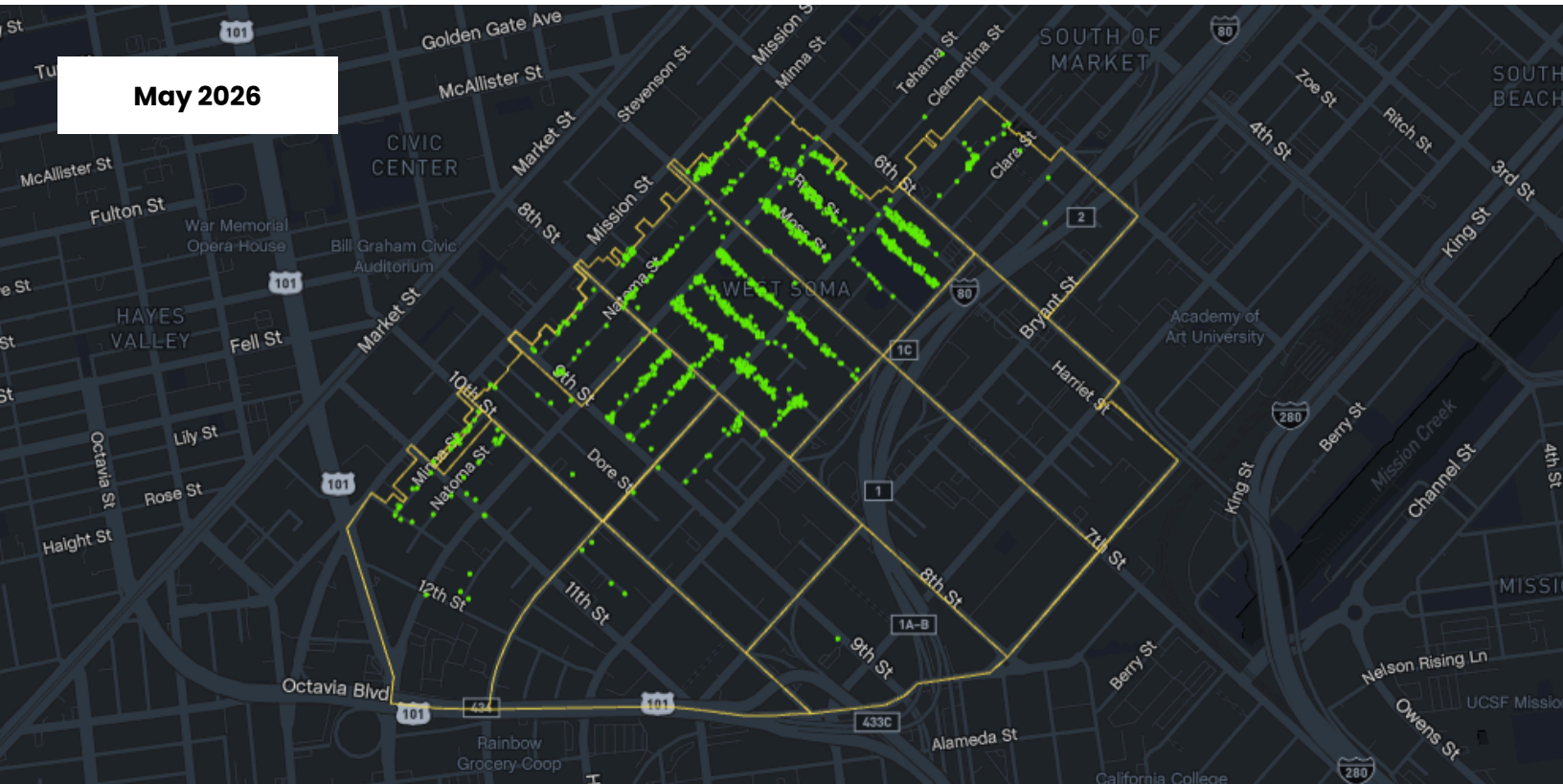
60.48

Daily Tasks

3.87 m

Average Completion Time

This count represents a **73.29% increase** from April, (1,082 tasks).



457

Blocking Sidewalk Tasks

14.74

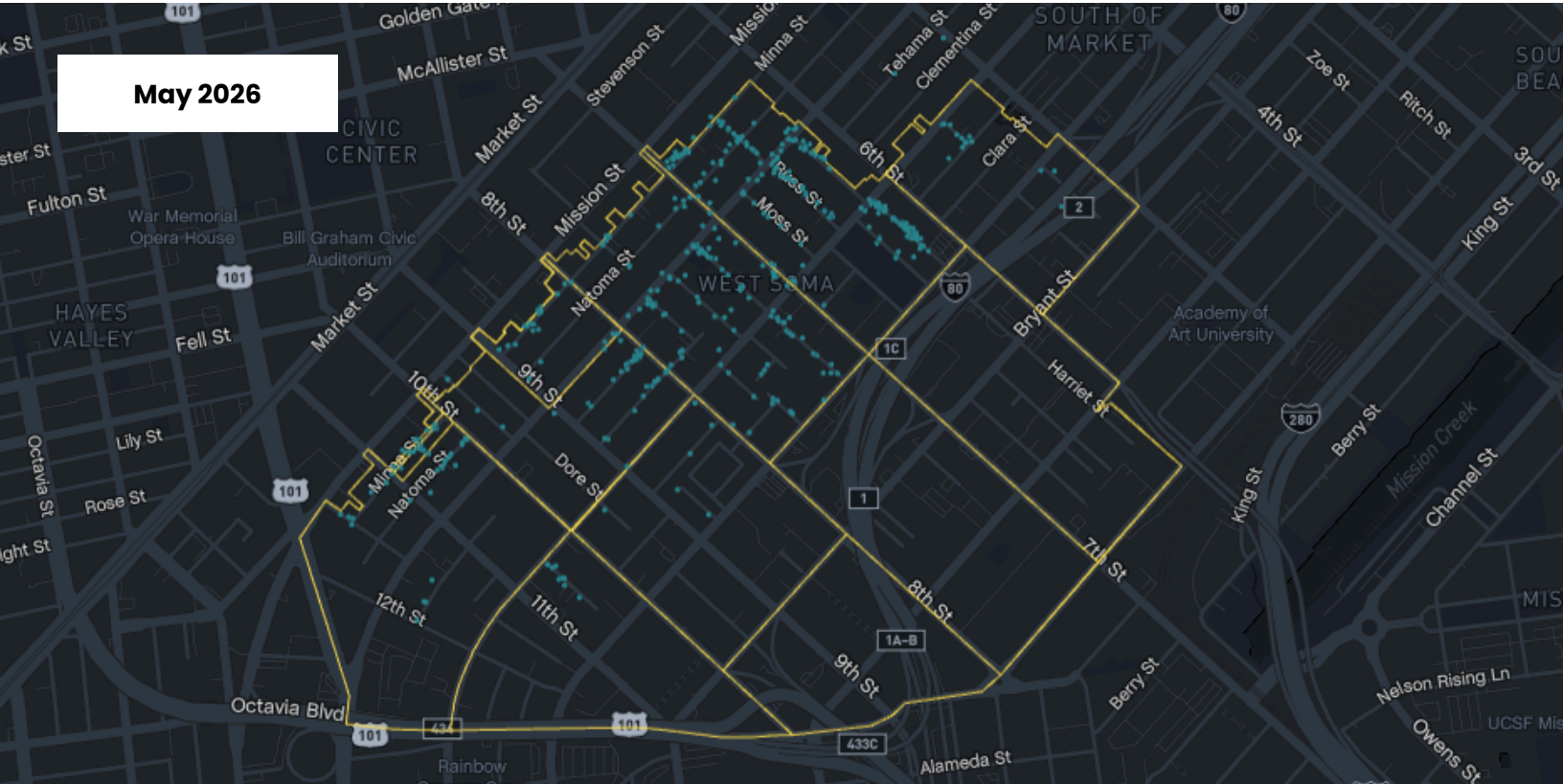
Daily Tasks

25.25 m

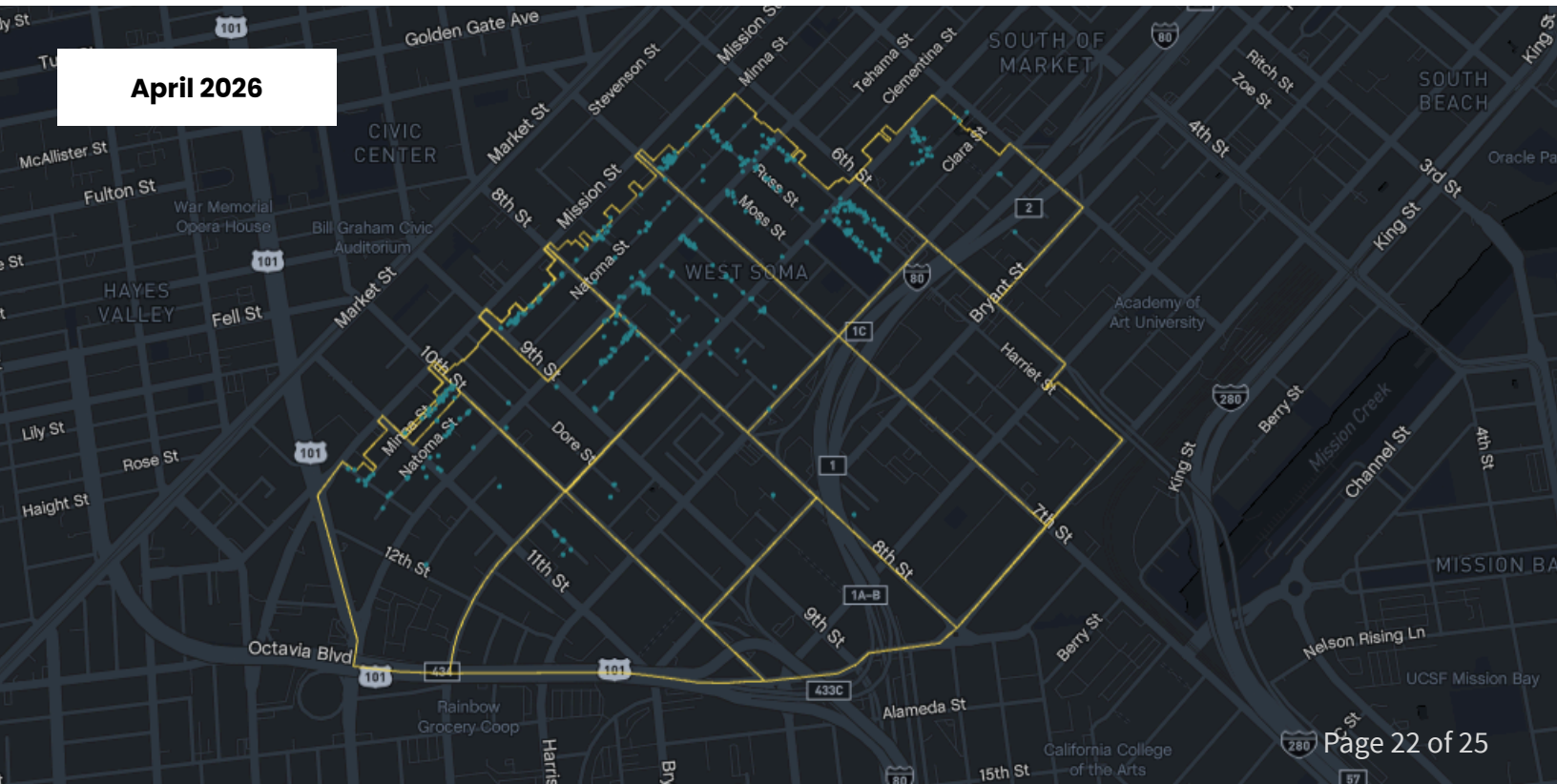
Average Completion Time

This count represents a **5.79% increase** from April, (432 tasks).

May 2026



April 2026



157

Welfare Checks

5.06

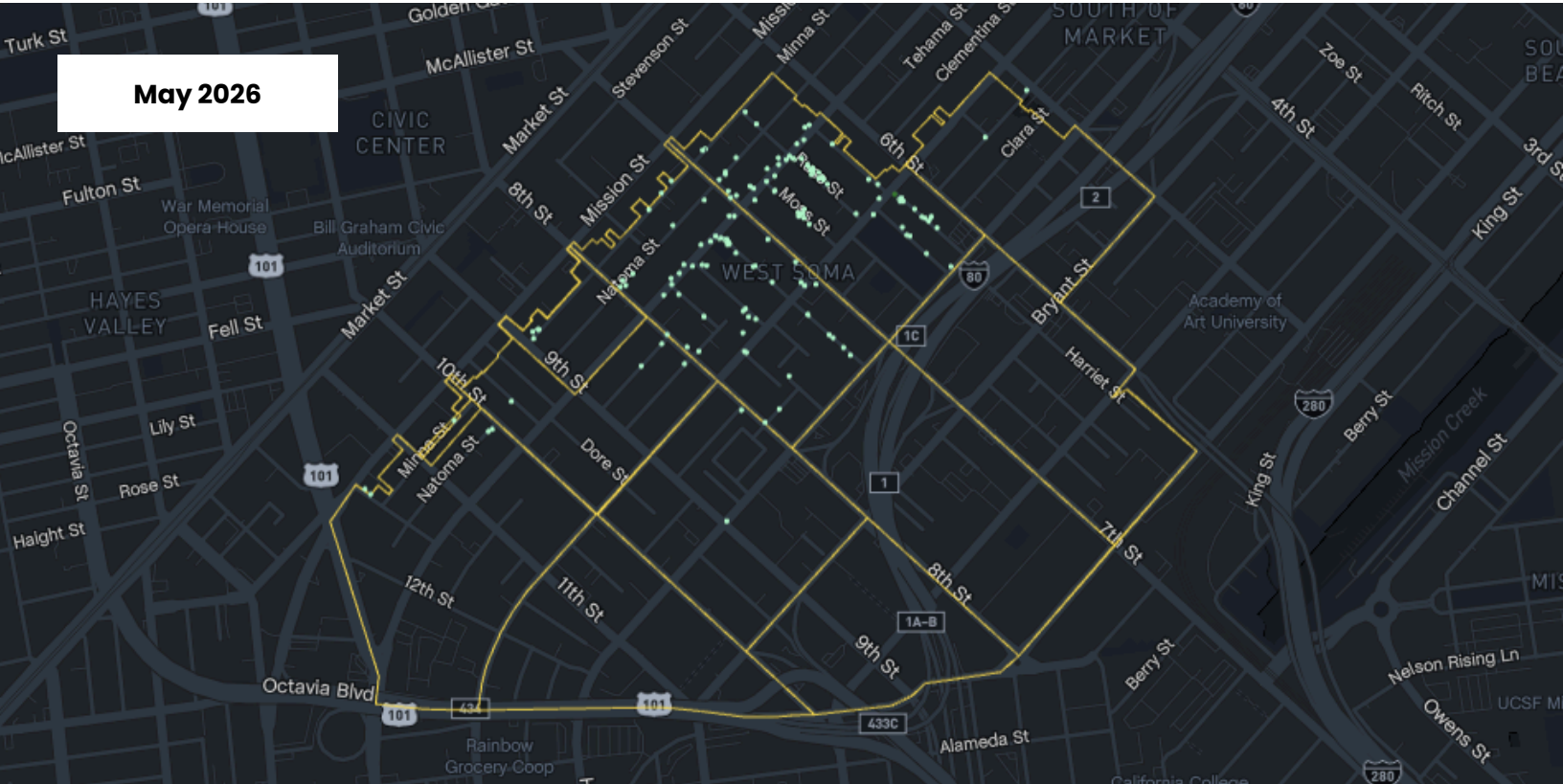
Daily Tasks

6.41 m

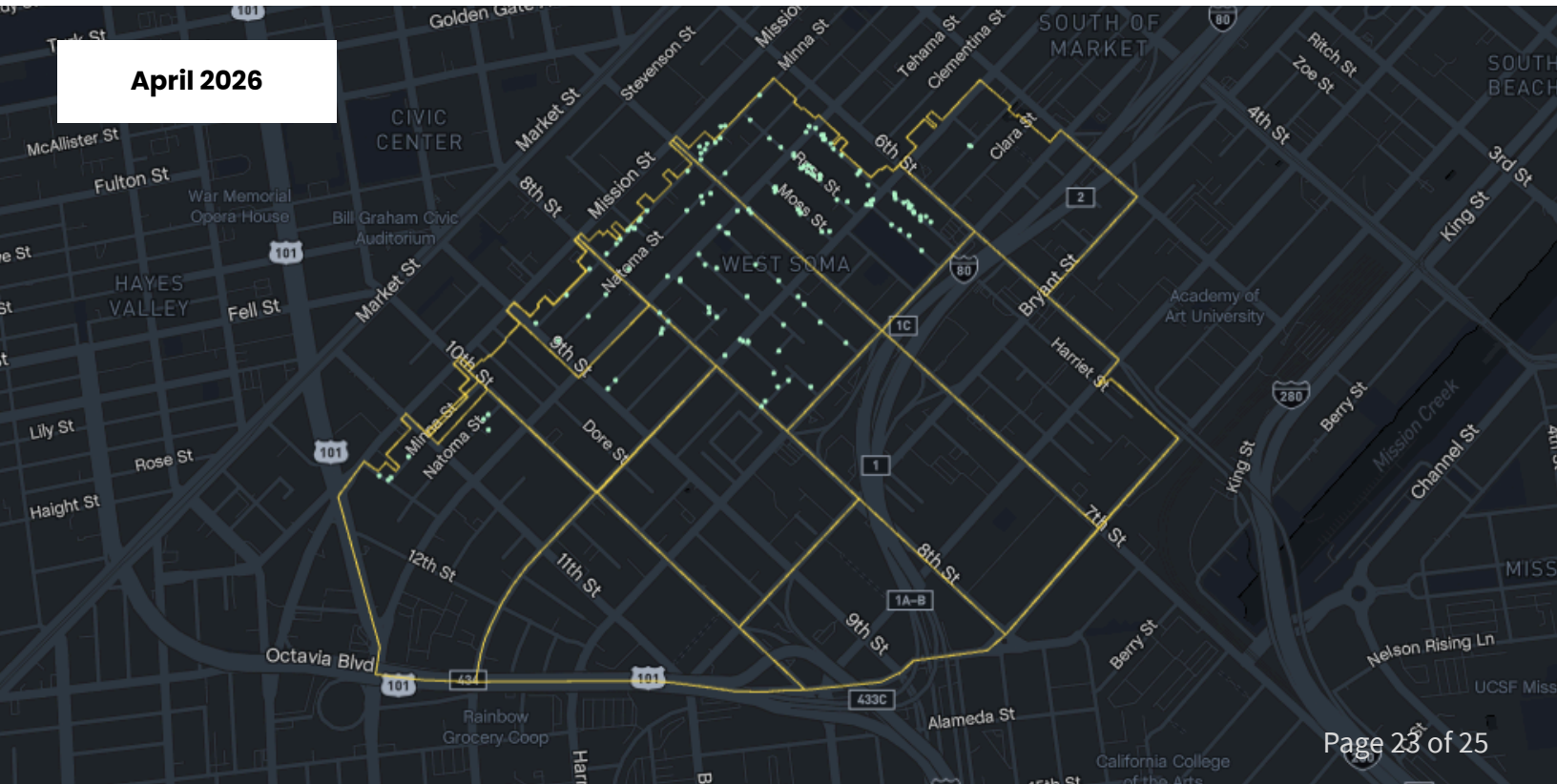
Average Completion Time

This count represents a **5.37% increase** from April, (149 tasks).

May 2026



April 2026



24

Encampment Contacts

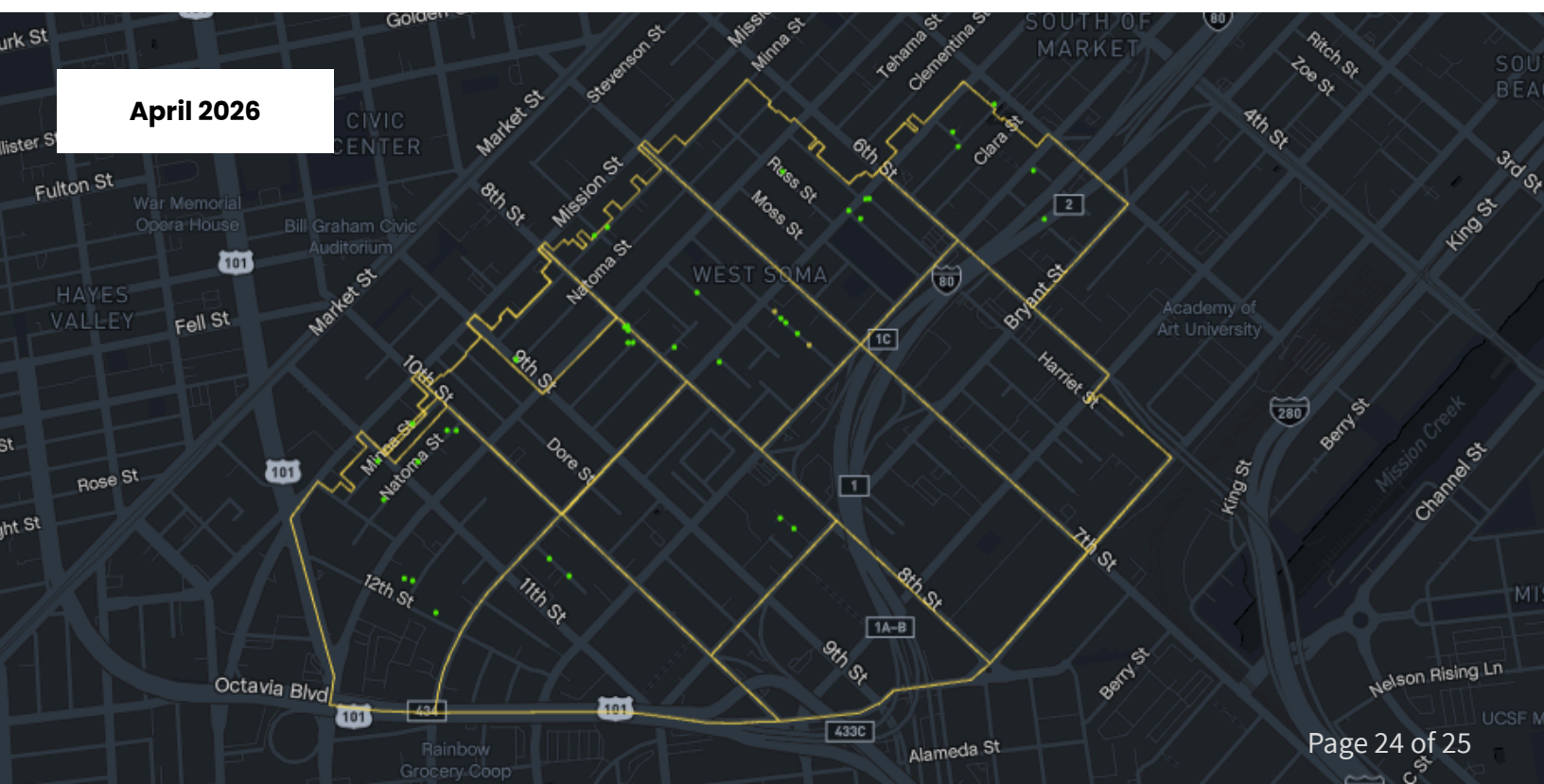
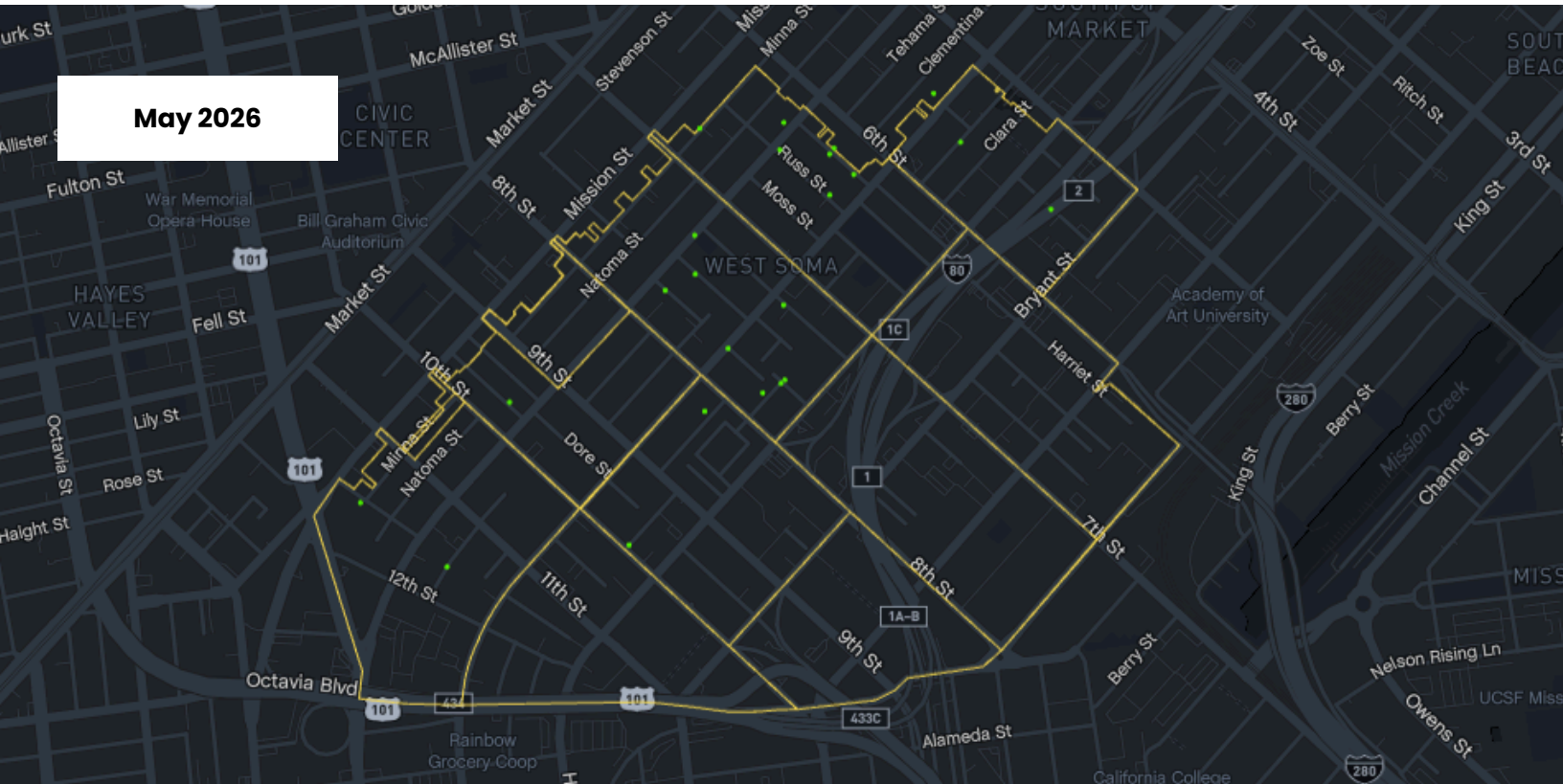
1.26

Daily Tasks

1.04 hr

Average Completion Time

This count represents a **40% decrease** from April, (40 tasks).



SO/MA WEST

COMMUNITY
BENEFIT
DISTRICT

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