

July 2026

Monthly Operations Report



Our Clean & Safe Ambassadors provide services 6am-10pm, 7 days a week, 365 days a year.



Core Clean & Safe Program

(Property assessment funded):

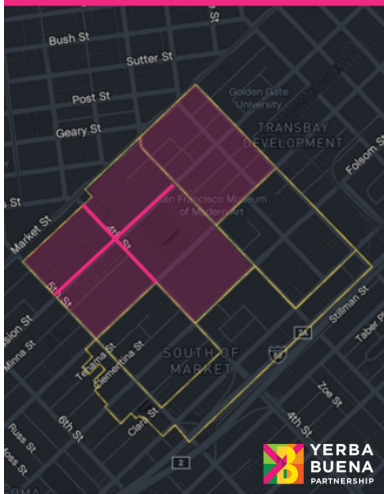
Yerba Buena Partnership's baseline Clean and Safe Team is responsible for services throughout the community benefit district's full boundaries. The team includes cleaners, pressure washers, safety/hospitality ambassadors, a special projects ambassador, a dispatcher, and management.

HEART Safety Program (grant funded from the SF Downtown Development Corporation):

This grant funds additional Safety Ambassadors (on top of the Partnership's baseline Safety team) to patrol the "Hospitality Zone," which is shaded light pink on the map.

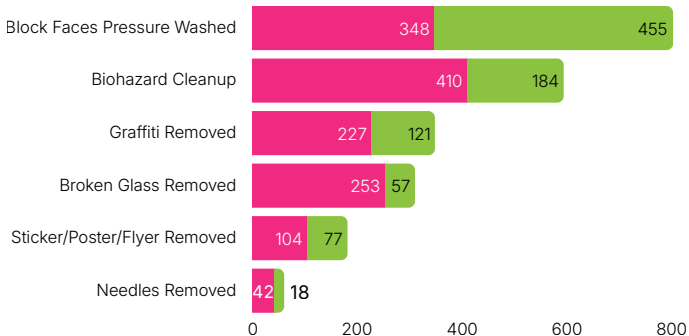
Convention Corridor Cleaning Program (grant funded from the SFDDC): The Convention Corridor team grows the Partnership's cleaning capacity with additional cleaners, pressure washers, and a special projects ambassador. Their additive services are focused on the streets highlighted in hot pink, which are the most heavily trafficked by conventioners, visitors, and transit users.

Service Zones

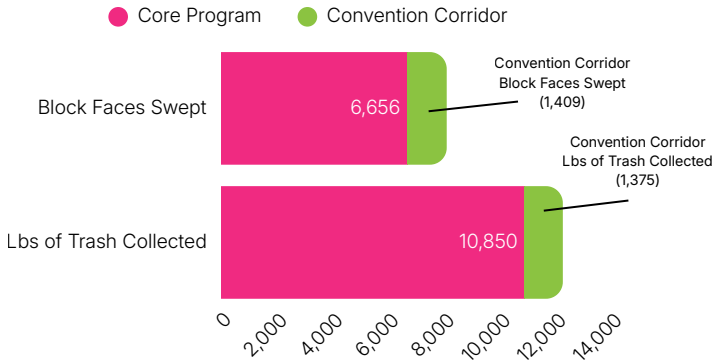


Cleaning: July Key Stats

● Core Program ● Convention Corridor

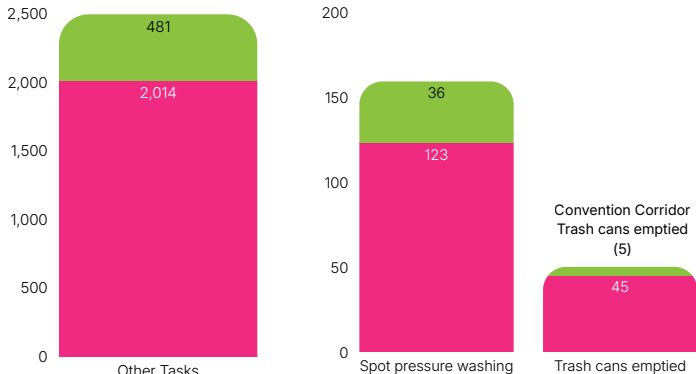


Cleaning: July Key Stats

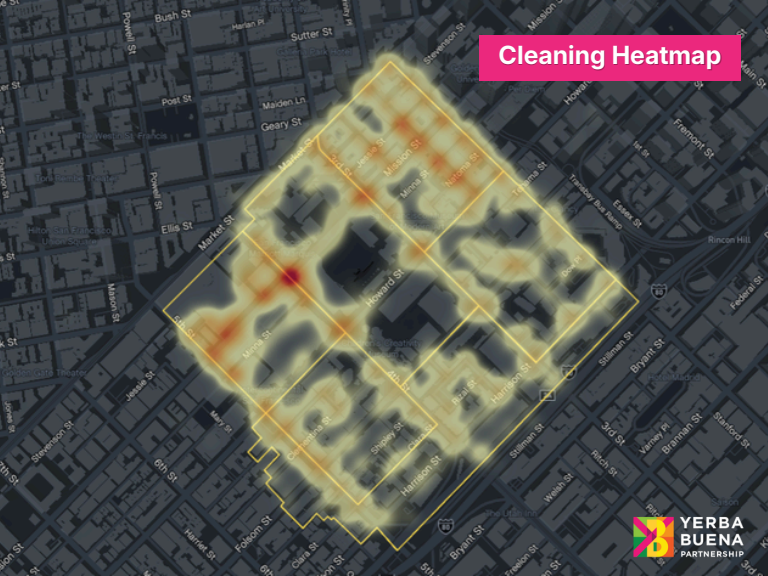


Cleaning: July Key Stats

● Core Program ● Convention Corridor



Cleaning Heatmap



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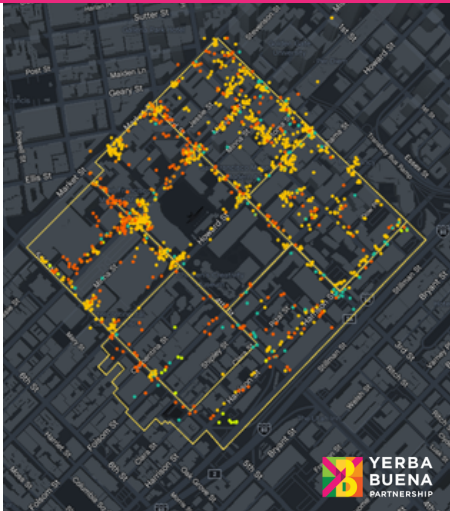
Distribution of Biohazards, Needles, and Broken Glass

- Biohazards
- Needles
- Broken Glass



Other Cleaning Tasks

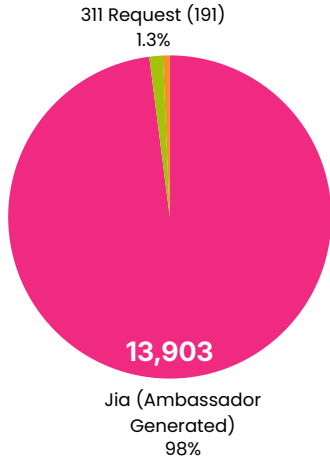
- Graffiti
- Sticker/Poster/
Flyer
- Weeding/
Landscaping
- Fixture/Furniture
Cleaned



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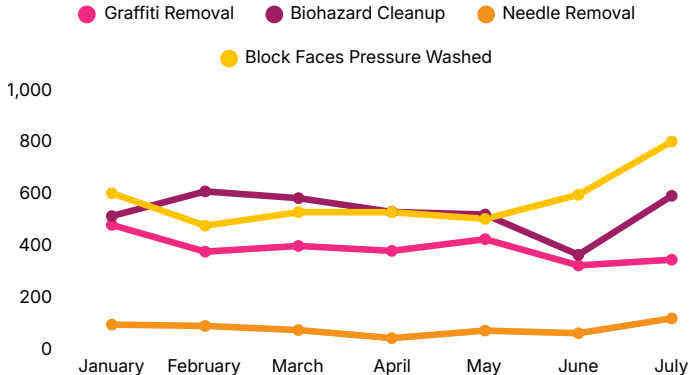
Cleaning Task Sources

- Jia (Ambassador Generated) 98.6% (13,903)
- 311 Request 1.4% (191)
- Public Request to Dispatch Line 0.7% (97)



Total Cleaning Tasks: 15,663					
Cleaning Task	Core Program	Convention Corridor	Safety Ambassadors	Month Total	YTD
Biohazard Cleanup	410	184		594	4,314
Broken Glass Removed	253	57		310	1,861
Trash Cans Emptied	45	5		50	282
Needles Removed	43	79		122	576
Graffiti Removed	227	121		348	2,745
Block Faces Pressure Washed	348	455		803	4,051
Spot Pressure Washings	123	36		159	444
Sticker/Flyer/Poster Removed	115	93	222	430	2,407
Litter Picked Up (Safety Ambassadors only)			1,342	1,342	1,342
Block Faces Swept	6,656	1,409		8,065	62,967
Trash Collected (in pounds)	22,075	1,500		23,575	187,675
Other Tasks	2,899	541		3,440	23,471

Selected Cleaning Tasks - Trends Over Time



Defined Terms: Cleaning



Biohazard Cleanup: Clean-up of feces, urine, or vomit.

Broken Glass Removed: Clean-up of broken glass.

Trash Can Emptied: Removal of the top layer of trash ("topping off") from a Yerba Buena "Big Belly" can or city trash can, because it's overflowing or very close to overflowing.

Needles Removed: Clean-up of needles (each needle counted).

Graffiti Removed: Clean-up of graffiti (large and small). Also includes sidewalk stencils/graffiti.

Block Face Pressure Washed: Regular scheduled block face pressure wash completed.

Spot Pressure Wash: Use of a Hydroshot or any extra or spot pressure washing activity.

Sticker/Flyer/Poster Removed: Removal of a flyer, sticker, or poster.

Litter Picked Up: A Safety Ambassador helps out a colleague by picking up a large piece of litter (e.g. a cup, bottle, or takeout bag) and placing it in a nearby trash can.

Block Faces Swept: Every time a block face is swept from corner to corner, picking up all litter and debris found.

Trash Collected: Bags of trash collected x 25 lbs (average weight of each bag).

Before and After - Cleaning Results

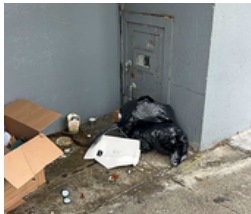
Graffiti Removal



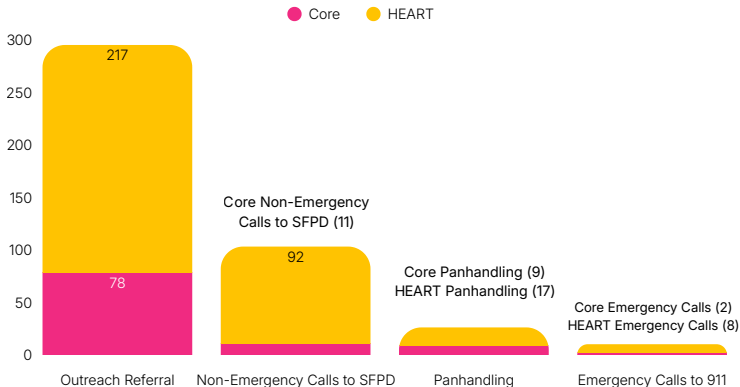
Pressure Washing



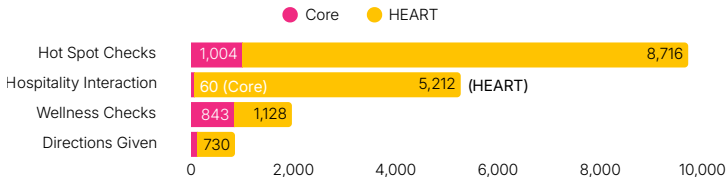
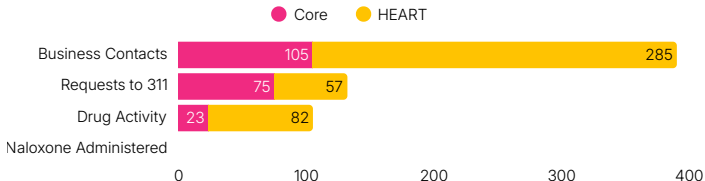
Sweeping



Safety and Hospitality - July Key Stats



Safety and Hospitality - July Key Stats

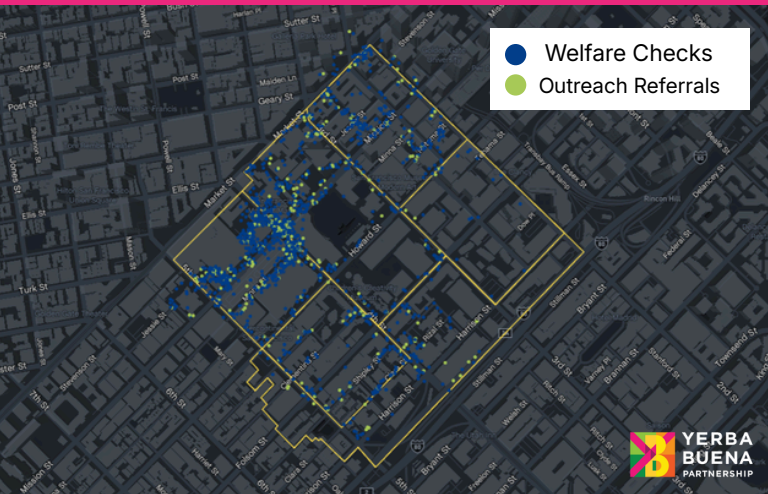


Safety Heatmap



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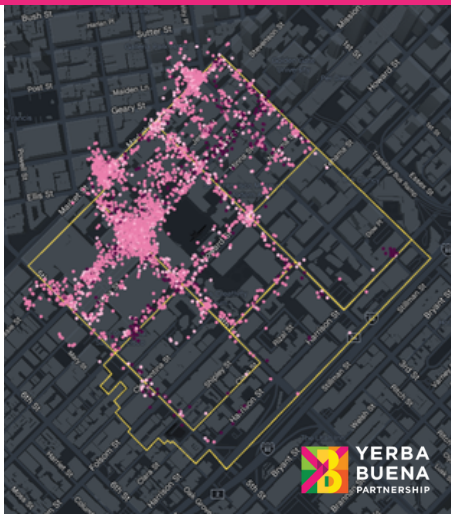
Distribution of Welfare Checks and Outreach Referrals



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Hospitality Tasks

- Hospitality Interactions
- Directions Given
- Business Contacts



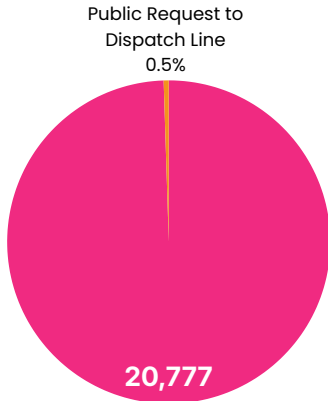
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Safety & Hospitality Task Sources

Jia (Ambassador
Generated) 100.00%
(20,777)

311 Request 0.0%
(1)

Public Request to
Dispatch Line 0.5%
(105)



Jia (Ambassador
Generated)
99.5%

Total Safety & Hospitality Tasks: 18,587

Safety and Hospitality Task	Core Program	HEART Program	Month Total	YTD
Emergency Calls to 911	2	8	10	85
Non-Emergency Calls to SFPD	11	92	103	585
Requests to 311	75	57	132	362
Drug Activity	23	82	105	503
Hotspot Check	1,004	8,716	9,720	65,106
Naloxone Administered	0	0	0	4
Panhandling	9	17	26	245
Business Contacts	105	285	390	1,892
Hospitality Contacts	188	5,942	6,130	54,667
Wellness Checks	843	1,128	1,971	12,419

Defined Terms: Safety & Hospitality



Emergency Calls to 911: Records each time a call is made to 911 (this can include calls to SFFD).

Non-Emergency Calls to SFPD: Records each time a call is made to SFPD non-emergency.

Requests to 311: Each time an issue that is beyond Yerba Buena Partnership's scope is reported to 311 (e.g. broken bus shelter, broken curb/sidewalk).

Drug Activity: Each time a team member witnesses illegal drug activity.

Hotspot Check: Each time a designated "Safety Hot Spot" is patrolled.

Naloxone Administered: Each time Naloxone/Narcan is administered.

Panhandling: Every time a team member witnesses and engages with a person panhandling.

Business Contact: Checking in with businesses, introducing businesses to YBP clean and safe services, and providing dispatch information.

Hospitality Contact: Interactions with the public, directions, recommendations, general assistance, escorts.

Wellness Check: Each time a team member provides a welfare check to an individual.D).

Ambassador of the Month: July

Youssef Badine (HEART Safety Team)

Youssef Badine consistently demonstrates professionalism, compassion, and dedication in his role as a HEART Safety Ambassador. He is punctual, dependable, and approaches each day with a proactive mindset and a genuine willingness to help others. Youssef treats everyone with kindness and respect, building positive relationships with both his teammates and the community. His inquisitive nature and willingness to ask questions reflect his commitment to learning and continuous growth.

Youssef is always willing to lend a helping hand and is known for his caring attitude and strong team-first mentality. He works collaboratively with those around him, readily supports his fellow ambassadors, and consistently represents the HEART Safety Program with professionalism and integrity. His positive attitude, reliability, and dedication to serving others make him a valuable asset to the program.



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Ambassador Impact, Visualized



July Accomplishments & Highlights



July 2026 Event Highlights

Jun 30–Jul 2 | AI Engineer World's Fair

International AI conference supporting strong technology-sector visitation and weekday activity.

Jul 11–Throughout July | Community & Seasonal Events

One City Day, Summer Break in Yerba Buena, and the FIFA World Cup Finals Watch Party increased community engagement, family programming, and district visitation throughout the month.

Jul 22–23 | AMD Advancing AI

Technology conference contributing to increased professional visitation and district activity.

Operational Success:

Ambassador teams supported a diverse mix of conferences, community events, and seasonal programming while maintaining strong hospitality visibility, wayfinding support, and proactive cleanliness coverage throughout the district.

August 2026 Event Highlights

Aug 8–9 | Pistahan Festival – Yerba Buena Gardens

One of the nation's largest Filipino cultural festivals expected to draw large crowds for a weekend of music, food, arts, and cultural programming.

Throughout August | Yerba Buena Gardens Festival

Free outdoor performances, cultural programming, and family-friendly events expected to support consistent daytime and weekend visitation throughout the district.

Aug 28–30 | Pokémon World Championships – Moscone Center

International championship expected to attract competitors and spectators from around the world, generating significant visitor activity across Yerba Buena.

Operational Focus

Ambassador teams will maintain strong hospitality visibility, wayfinding support, and proactive cleanliness coverage during cultural programming and end-of-month convention activity.

Clean & Safe Team - Leadership



**OPERATIONS MANAGER
APRIL OWENS**



**OPERATIONS SUPERVISOR
JOEL RAMIREZ**



**OPERATIONS SUPERVISOR
ZACH WATSON**



**DISPATCHER (LOA)
BRITTANY WILLIAMS**

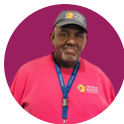


**DISPATCHER
TONY CHAPPELL**



**OPERATIONS SUPERVISOR
EZRA RAYO**

Meet the Clean Team



DARNELL



SAM



OSCAR



FRANCISCO



MICHAEL R.



DeSHAWN



MATTHEW



HOWARD



MICHAEL



CRISTIAN C.

Meet the Safety Team



DYLAN



EMILY



ROBERT



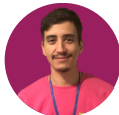
LENISE



RAJA



RASHIQ



YOUSSEF



WILLIAM



NAFIYSAH



SHAHEED



KYNDALL

Meet the Safety Team



GREG



SHALENDRA



THOMAS V.



MARC



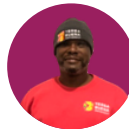
ALASIA



MATTHEW S.



JOHN



ANTWANE



ERICA



THOMAS L.

Clean & Safe Team (Convention Corridor)



CRISTIAN S.
Special Projects



GUILLERMO
Pressure Washer



FREDDIE
Pressure Washer



MIKAEL
Cleaning
Ambassador



DEBBIE
Cleaning
Ambassador



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