Downtown Business Best Practices for Public-Facing Homelessness and Safety Issues

What are the laws?

- It is not illegal to
  - be homeless
  - be intoxicated in public or on private property
  - panhandle or loiter on public property
- It is illegal to
  - trespass on private property
  - trespass when previously warned
  - urinate, defecate, or expose oneself in public
  - drink an open container of alcohol in public
  - harass (unwanted touching, obscene behavior, or stalking)

Important Phone Numbers

- Police Non-Emergency: (303) 651-8501
- Police Non-Emergency Incident Report Taking Office: (303) 651-8555
- Longmont Fire Main #: (303) 651-8437
- Longmont Downtown Development Authority (LDDA): (303) 651-8484

Who to Call?

Call Emergency 911 when

- When you perceive an individual or situation is dangerous and/or requires emergency police, fire, or medical attention.

Call Police Non-Emergency Number (303) 651-8501 when

- A person continues to loiter/trespass/camp on your private property after you have asked them to leave.
  - Police can issue a No Trespassing Notice to the individual.
  - Complete a Trespass Affidavit giving police authority to cite or arrest an individual for trespassing. Ask LDDA for the form.
- You think someone has committed theft at your business. Try to remember description of person(s). If an emergency, call 911.
- A person and/or personal belongings is obstructing a public entrance or passageway (i.e. sidewalk, breezeway).

Call Homeless Systems Coordinated Entry at HOPE (720) 453-6096 when

- You identify someone experiencing homelessness.

What should you do?

Theft or Property Damage at Your Business

- Call the police non-emergency number or 911 if you perceive danger.
- You can report non-emergency situations online by going to www.longmontcolorado.gov, search for *Reporting to Police Online*.
  - It's helpful to the police for you to report any incident so they are aware of the incidents in your area.
- Document incidents (take photos) when you can.
- Report damages to your insurance company.
- Notify LDDA of the incident.

Camping/Possessions Left on Your Property:

- If you suspect someone is camping/staying overnight:
  - You can leave a note asking them to move by "this date".
  - Call non-emergency (303) 651-8501 if the person refuses to leave your property. Call 911 if you perceive danger.
- If you find personal belongings, you can dispose of them or leave a note asking the person(s) to remove from your property. Do not rummage through backpacks.
  - Call police non-emergency to pick up a suspicious backpack.
  - You can call HOPE, (720) 210-7217 and they can pick up also.
- If you see trash, camping, or belongings on public property, contact the LDDA, (303) 651-8484.
- Request a free CPTED (Crime Prevention Through Environmental Design) assessment of your property by the Police. They will recommended changes to help deter crime, camping, vandalism, etc. Call (303) 651-8501 to setup.

Homeless Solution Coordinated Entry

Longmont and Boulder County utilize a Coordinated Entry system to connect individuals experiencing homelessness with housing resources, shelter, and support services. Visit City website for further details.

Location: HOPE, 804 S. Lincoln St.
Phone: (720) 453-6096
Walk in: Monday – Thursday, 12 noon – 4 pm

How Can You Help?

As part of a citywide effort, we encourage businesses to support the Homeless Solutions Coordinated Entry System by not giving individuals food, money or other handouts. Instead, connect those in need with a Coordinated Entry location listed below and/or consider making a donation or volunteering to these organizations.

HOPE, (720) 210-7217, 804 S. Lincoln St. / www.hopeforlongmont.org

- Direct client support
- Street outreach, shelter services
- Food, clothing, hygiene

OUR Center, (303) 772-5529, 220 Collyer St. / www.ourcenter.org

- Meals, grocery items
- Transportation/rent assistance, referrals, case management

Developed by the Longmont Downtown Development Authority, with assistance from the City of Longmont, Longmont Police Department, OUR Center, and HOPE.

Longmont Downtown Development Authority
320 Main St., Longmont, CO 80501
www.downtownlongmont.com - (303) 651-8484