



WHO TO CALL

FOR DOWNTOWN CLEAN AND SAFETY CONCERNS

downtown.
LONGMONT

◀ **creative** ▶
DISTRICT



SERVICE WORKS! is the online customer service portal for all things managed by the City of Longmont Public Works & Natural Resources. This includes streets, traffic, trash, parks, trails, open space, wildlife, water, sewer and stormwater.

Use ServiceWorks to submit your requests or questions for non-urgent matters. You can tag a specific location with your request as well as upload an image, if needed.

If an issue is presenting an immediate safety hazard call 303-651-8416, Monday - Friday, 8am - 5pm.

After hours or during the weekend: contact police non-emergency at 303-651-8501 or 911 if an emergency.

Visit www.longmontcolorado.gov and search for ServiceWorks!

IT WORKS!

Who to Call for People Experiencing Homelessness.

- ▶ Call HOPE at 720-453-6096 or police non-emergency at 303-651-8501 if you identify someone experiencing homelessness.
- ▶ Call 911 if you perceive an individual or situation is dangerous and/or requires emergency police, fire, or medical attention.
- ▶ Coordinated Entry (CE) is required to receive services from Homeless Solutions for Boulder County (HSBC). CE is available by phone or in person. Call 720-453-6096 Mon-Fri, noon-5 pm, or walk in: Mon, Tue, Thu, Fri, noon-5 pm at HOPE, 804 S. Lincoln St. Wed, noon-5 pm at 1335 Francis St.
- ▶ HOPE provides daytime and evening outreach hours. You can find details at www.hopeforlongmont.org. Veterans Community Project works with Veterans and offers food, hygiene kits, housing referrals, case management, and more.
- ▶ Veterans can contact the VCP at 720-340-2916 to learn current walk-in hours or make an appointment at 1228 Main Street.
- ▶ Find a full list of resources at www.longmontcolorado.gov and search for Homeless Services.

Downtown Maintenance Who To Call

Damaged banner or
Tivoli lights out
LDDA (303) 651-8484

Hazardous sidewalk, trash or weeds
Longmont Public Works *
(303) 651-8416

Pedestrian kiosk
damaged or light out
LDDA (303) 651-8484

Damaged or unsightly
publication box
LDDA (303) 651-8484

Pedestrian pole light out or damaged
Longmont Public Works *
(303) 651-8416

Damaged regulation sign,
street sign or traffic signal
Longmont Public Works *
(303) 651-8416

Hazardous sign
City Code Enforcement
(303) 651-8695

Graffiti removal
Longmont Public Works *
(303) 651-8416

Damaged or loose bike rack
Longmont Public Works *
(303) 651-8416

Damaged or overgrown tree limb
Longmont Public Works *
(303) 651-8416

Street light out or damaged
Longmont Power
(303) 651-8386

Damaged electric outlet
LDDA (303) 651-8484

Damaged or leaking fire hydrant
Longmont Non-Emergency
(303) 651-8501

Potholes, damaged curbs & streets
Longmont Public Works *
(303) 651-8416

Overflowing public trash can
Longmont Public Works *
(303) 651-8416

Damaged or leaking flower
pot or tree well
LDDA (303) 651-8484

Damaged bench
Longmont Public Works *
(303) 651-8416

Dangerous manhole
Longmont Public Works *
(303) 651-8416

Overflowing private
trash or recycle
dumpster
LDDA (303) 651-8484

Damaged tree grate
Longmont Public Works *
(303) 651-8416

Other items not listed above and damages or lighting out in public plazas, parking lots, breezeways and shared alley trash enclosures. LDDA (303) 651-8484

If in doubt, call the LDDA. (303) 651-8484

If something needs immediate attention on a weekend, call police non-emergency. (303) 651-8501

*** ServiceWorks! - new online reporting system for Public Works. Visit www.longmontcolorado.gov and search for ServiceWorks!**

downtown.
LONGMONT CREATIVE DISTRICT