

OUTREACH SERVICES



**BUSINESS
IMPROVEMENT
DISTRICT**

WWW.DUPONTCIRCLEBID.ORG

OUTREACH SERVICES INFORMATION CARD

EMERGENCIES

Metropolitan Police Department (MPD)

WHEN SHOULD I CALL 911? In life-threatening emergencies or suspected drug overdose.

HOTLINES

DC Department of Human Services

202-399-7093

WHEN TO CALL For shelter services or individuals experiencing hypothermia.

DC Department of Behavioral Health Access Helpline

1-888-793-4357

WHEN TO CALL For access to the Department of Behavioral Health and its certified behavioral healthcare providers.

Community Resource and Referral Center (Homeless Veterans)

202-636-7660

WHEN TO CALL When working with an individual who is a Veteran and is at risk of homelessness, or experiencing homelessness.

DC Rape Crisis Center Hotline

202-333-7273

WHEN TO CALL If you are in immediate crisis, please call 911. If you or someone you know has been sexually assaulted, call for support and resources.

DHS Shelter Hotline

202-399-7093

WHEN TO CALL For transportation to shelter or other resources, wellness checks, comfort items, or concerns related to individuals experiencing homelessness.

ENCAMPMENTS

DMHHS Encampment Team

encampment.reports@dc.gov

WHEN TO CALL To report an encampment to the Office of the Deputy Mayor for Health and Human Services (DMHHS) for evaluation and follow up.

MEDICAL

Substance Abuse Prevention Services

202-727-8473

WHEN TO CALL If an individual is facing mental/substance use disorders.

DBH Community Response Team

202-673-6495

WHEN TO CALL If an individual is experiencing a psychiatric crisis and is unable or unwilling to travel to receive mental health services.

Department of Behavioral Health Same-Day Urgent Clinic

202-442-4202

WHEN TO CALL If an individual needs access to a walk-in clinic, and needs to be seen the same day without an appointment.

Comprehensive Psychiatric Emergency Program (CPEP)

202-673-9319

WHEN TO CALL For 24/7 operation that provides emergency psychiatric services, mobile crisis services, and observation beds for those 18 years and older.

SERVICES

St. Margaret's Episcopal Church (Charlie's Place)

Celebrating 29 Years in Dupont Circle!

1830 Connecticut Ave, NW | 202-232-3066

WHAT SERVICES ARE OFFERED?

Breakfast services, clothing, toiletries, case management, writing groups, health care, haircuts, art therapy, movie Fridays, and more!

Downtown Day Services

Managed by the DowntownDC Business Improvement District!

1313 New York Ave, NW | 202-383-8810

WHAT SERVICES ARE OFFERED?

Food & beverages, restroom facilities, showers, laundry, housing services, non-driver identification, employment assistance, case management, legal services, vital records, healthcare, harm reduction services, computer access, and more!