



# Safety & Security in 2021 and Beyond within the DuPont Circle BID

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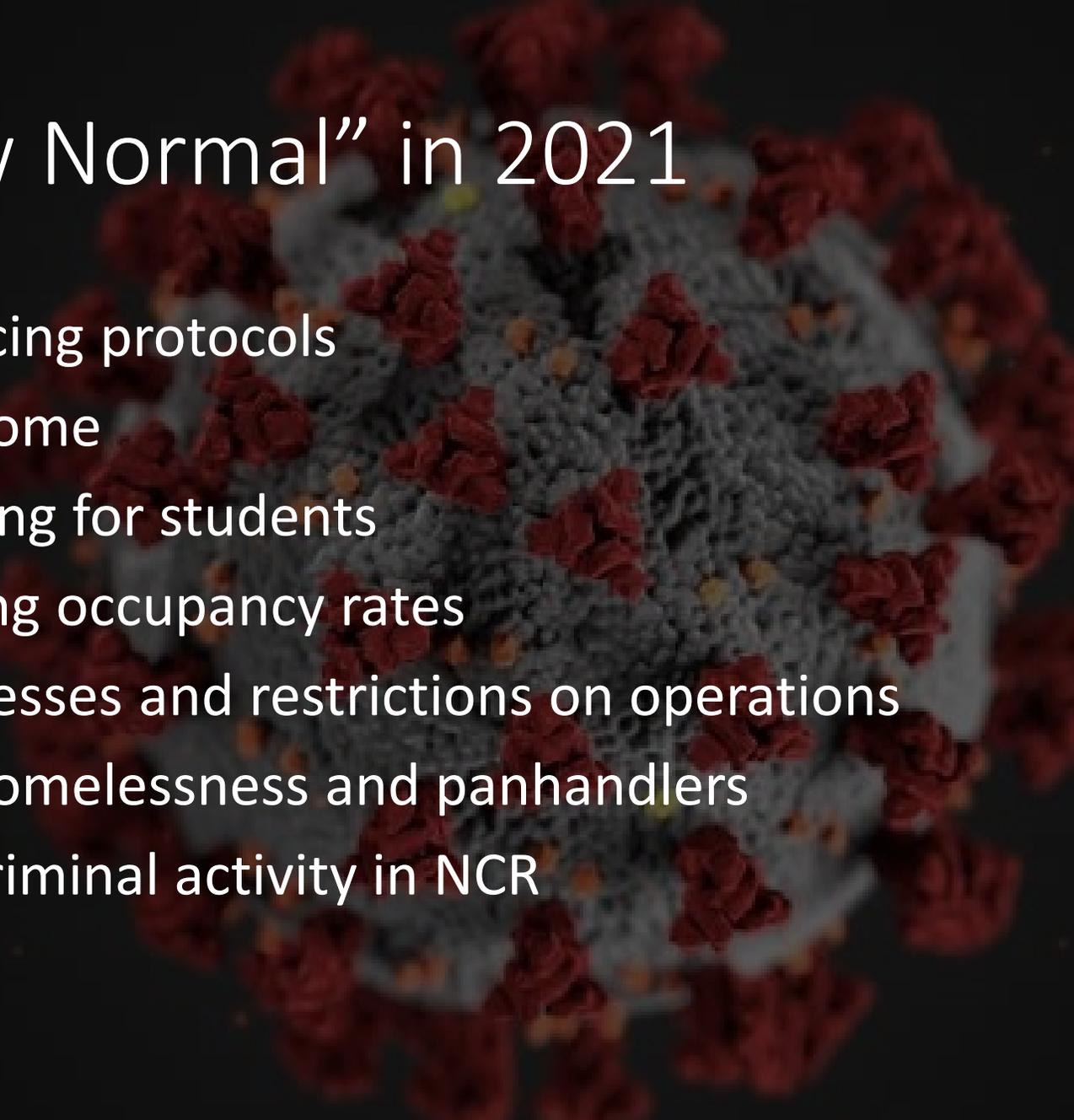
# AGENDA

## Today's Agenda

- The 'New Normal' in 2021
- Crime Trends, Patterns and Safety
- Active Shooter
- Homelessness
- Vehicle, Garage and Parking Lot Safety
- Situational Awareness and Communications
- Training Staff



# The “New Normal” in 2021



- Social distancing protocols
- Work from home
- Virtual learning for students
- Lower building occupancy rates
- Closed businesses and restrictions on operations
- Increase in homelessness and panhandlers
- Increase in criminal activity in NCR
- Civil unrest

# When to Contact the Police

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911

(text service available)

Or

311

????????



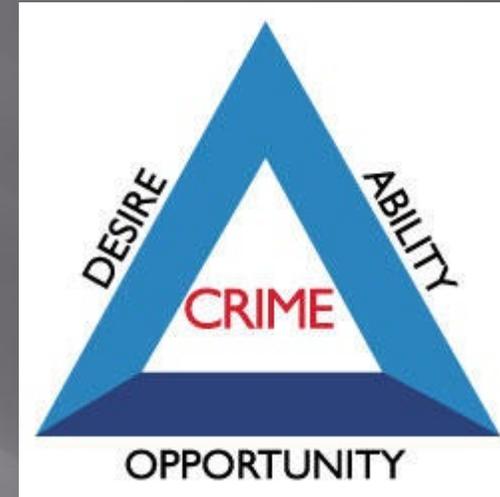
# Emergency Preparedness

- Comply if escape and hiding are not possible
- Electronic and paper lists
- Maintain a list of key contacts for your organization (management, staff, building managers/maintenance)
- Have a designated evacuation meeting place at a nearby location
- Keep physical keys ready
- Prepare a go-bag
- Drills



# Avoid Crimes of Opportunity

- Keep office space secure (even upper levels)
- Security camera's – DC camera rebate program
- Avoid grab-n-go items near doorways or open windows
- Avoid distractions of dual headphones
- Never leave **ANYTHING** in view in your vehicles
- Never leave a vehicle running, not even for a second
- Never double park, preying eyes are watching and makes for an easy carjacking or vehicle theft
- Trust your instincts! Call 911
- If you witness a crime, please be a witness



# Mental Health Consumers

- Assist by being an advocate
  - Call 311 and request a response from DBH. 911 for a person experiencing an emergency
- MPD has several homeless outreach coordinators to assist
- Public space is available to all persons
  - General rule: space for a wheel chair to pass must be available
- Tents on public space are permitted
- Assistance with barring notices



# Active Shooter

**Active Shooter** - An individual actively engaged in killing or attempting to kill people in a confined and populated area.” - *Active Shooter, How to Respond, DHS 2008*

**Mass Shooting** - FBI considers an incident to be a mass shooting if four or more people are shot, wounded, or killed, excluding the gunman.

- March 16, 2021 – April 16, 2021 there were 45 mass shootings in US - *CNN*
- 147 year to date through April 16<sup>th</sup> (73% increase from 2020) - *Forbes*

**Active Shooter “Game Changers” – Lessons Learned**

*Columbine High School - 1999*

*Virginia Tech - 2007*

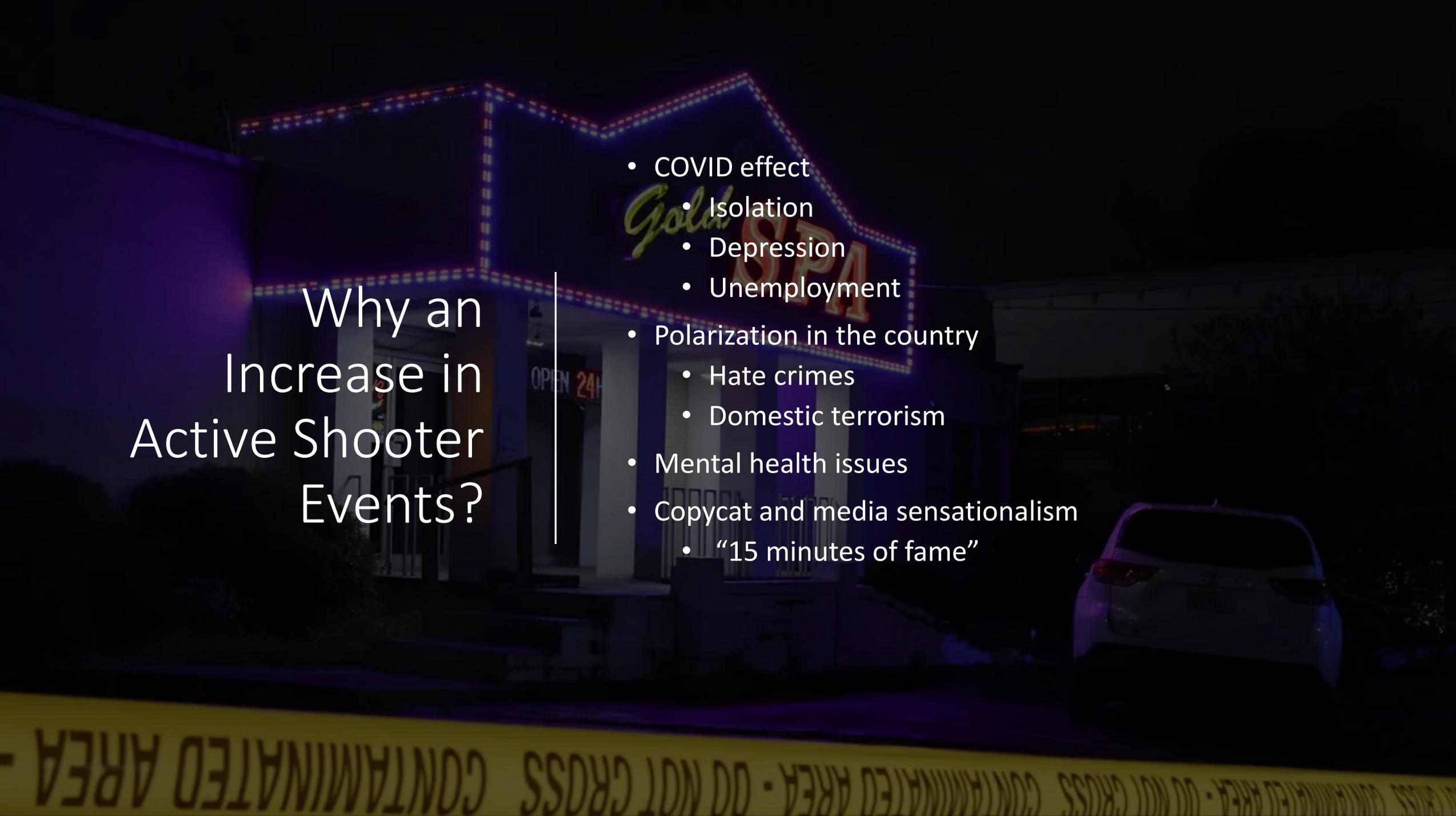
*Navy Yard – 2013*

*Orlando (Pulse Nightclub) – 2016*

*Las Vegas – 2017*

*Dayton - 2019*





# Why an Increase in Active Shooter Events?

- COVID effect
  - Isolation
  - Depression
  - Unemployment
- Polarization in the country
  - Hate crimes
  - Domestic terrorism
- Mental health issues
- Copycat and media sensationalism
  - “15 minutes of fame”

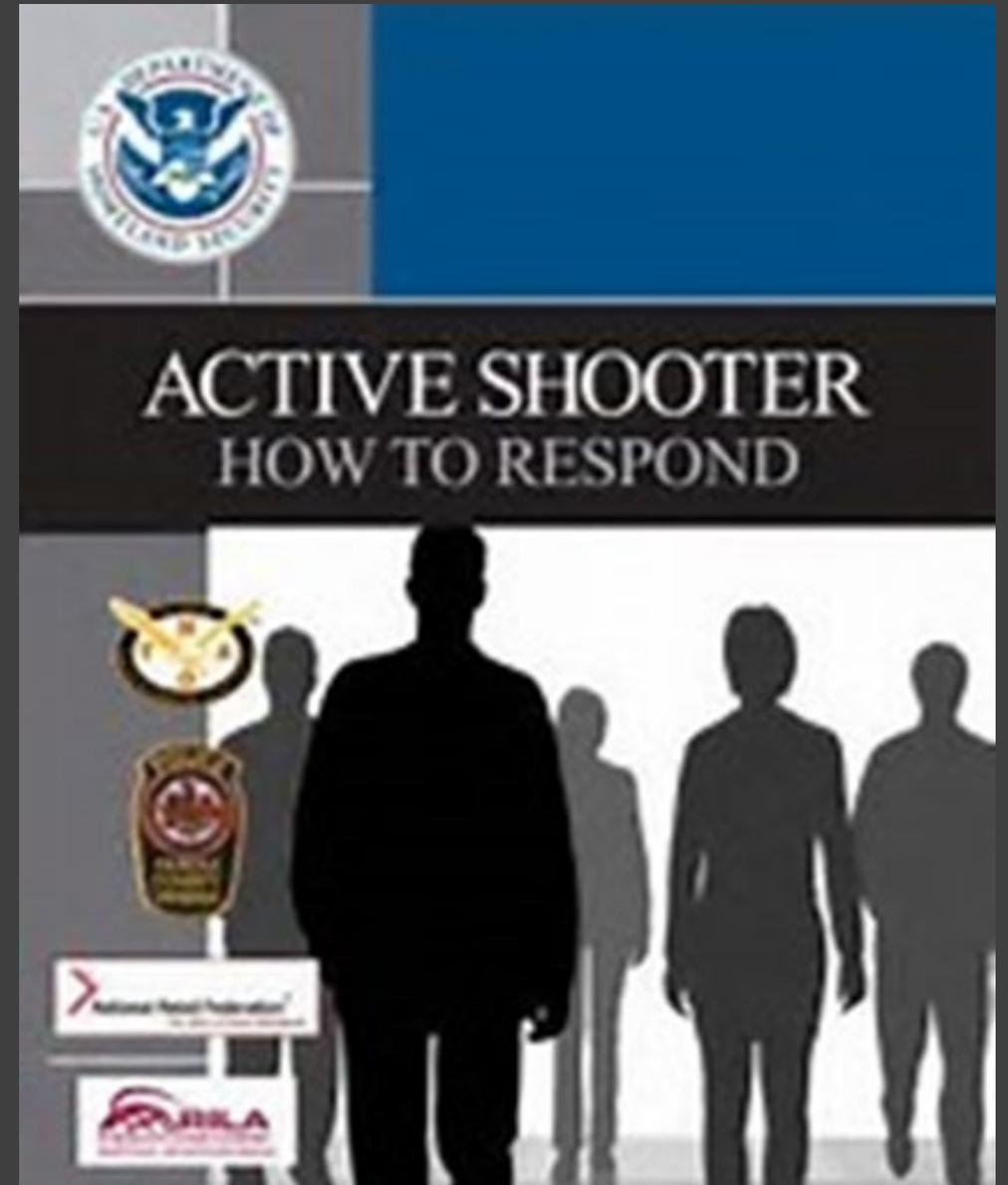
# Preparing and Responding to an Active Shooter Event

## Prepare

- Update contact information
- Obtain situational awareness
- Be familiar with:
  - Potential warning signs of workplace violence
  - “Safe areas” in office
  - Exits

## Respond

- Individual response
  - Run, Hide, Fight
- Call 911
- How do police respond?





# Active Shooter Organizational Preparedness

- Harden Target
  - Vulnerability assessment of office/property
- Plan
  - Workplace Violence Plan
    - Warning signs
    - Reporting procedures
    - Crisis Management Team
- Emergency Response Plan
  - Communications
  - Identify “safe areas” and escape routes for evacuation
  - Lockdown Procedures
- Business Continuity Plan
  - Identify core functions
  - Alternate worksite/telecommute
  - Employee Assistance Program
- Train Staff

# Homelessness



Increase in homelessness:

- COVID effect:
  - Concerns about contracting Covid
  - Economy
  - Limited bed space
    - Supply and demand
    - Social distancing requirements
  - Reduction in convenience areas
    - Bathroom facilities
  - Less cover – more visible, less traffic
- Other
  - Lifestyle
  - Eviction moratorium

# Homelessness

## Plan In Advance:

- Know property lines
- Understand the law
  - Not against the law to be homeless
  - Panhandling
  - Quality of life crimes
- Post signage, if necessary
- Keep supply of barring notices accessible
- Be familiar with resources in DC:
  - **Agencies**
    - Department of Behavioral Health
      - Outreach
      - Mobile Crisis
      - CPEP Emergency Psyc Services
    - Department of Human Services
    - MPD Homeless Outreach Officers
    - Justice system
  - **Non-Governmental Partners**
    - Pathways and other non-profits
    - Service providers
- Train staff on enforcement protocols

# Homelessness

## Enforcement Protocols:

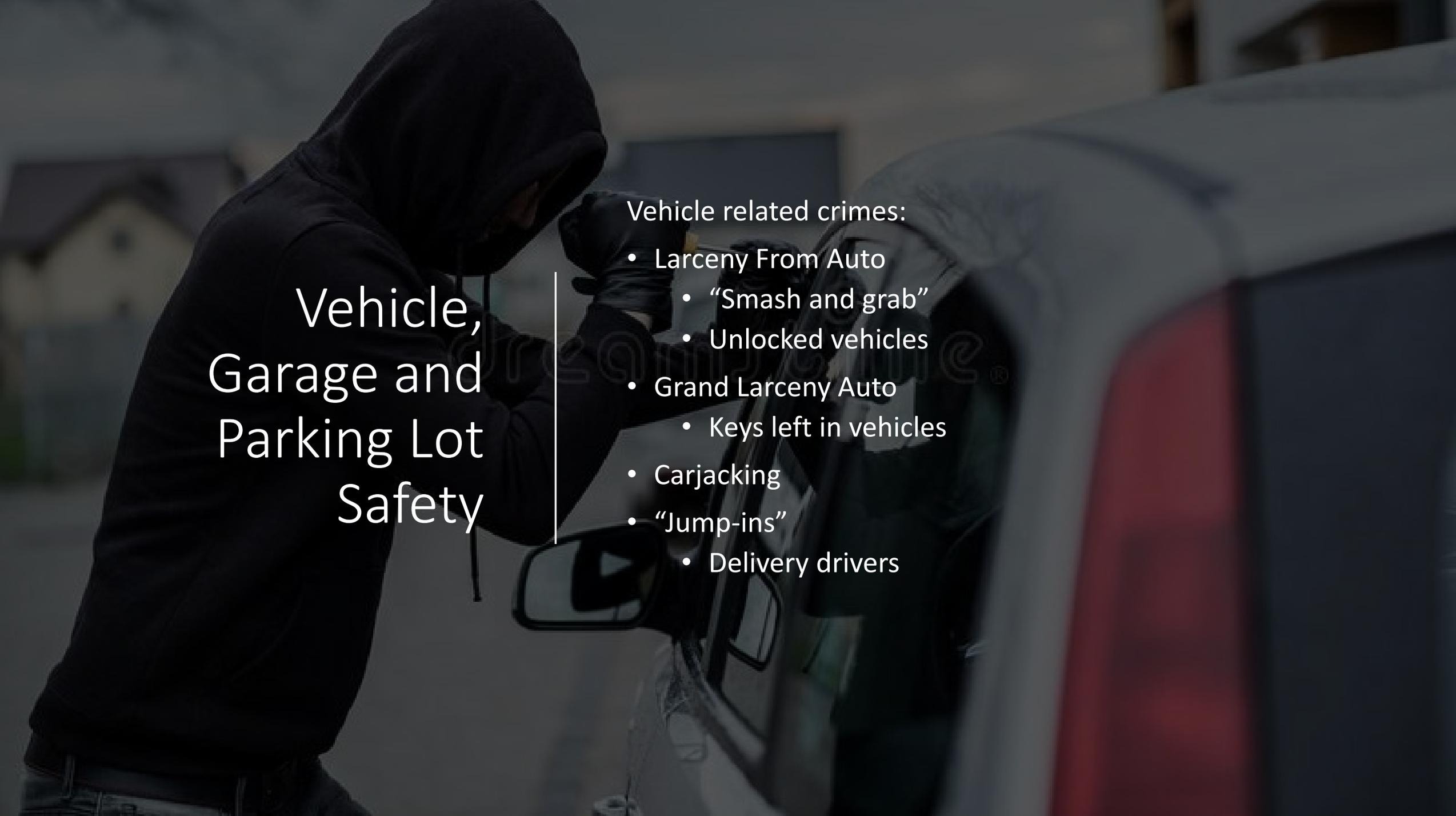
- Be fair and equitable in enforcement – why do you want person off your property?
- Enforce signage – don't be selective
- Ask to leave premises and not return (where, when, why)
- Document
  - Log Activity
- Serve barring notice
  - Staff or Police
  - Provide services information
- Notify other staff – share information
  - Post picture at lobby desk and share with staff
- Be consistent in enforcement



# Homelessness

## Long-term solutions:

- Communicate with other stakeholders (police, shelters/advocacy organizations, BID)
  - Limited Power of Attorney
- Physical security
  - Security officer(s)
  - CCTV
  - Access Control
- Assess areas attracting homeless
  - Outdoor furniture, garages, stairwells
  - CPTED (Crime Prevention Through Environmental Design)
- Displacement

A person wearing a dark hoodie and a black balaclava is shown in profile, working on the door handle of a light-colored car. The person is wearing black gloves and appears to be using a tool. The background is a blurred outdoor setting, possibly a parking lot or street. The overall image has a dark, moody tone with a semi-transparent overlay containing text.

# Vehicle, Garage and Parking Lot Safety

## Vehicle related crimes:

- Larceny From Auto
  - “Smash and grab”
  - Unlocked vehicles
- Grand Larceny Auto
  - Keys left in vehicles
- Carjacking
- “Jump-ins”
- Delivery drivers

# Where do Carjacking's Occur?

- ATMs
- Self-serve gas stations and car washes
- Garages and parking lots of shopping malls, grocery stores and mass transit
- Intersections that are controlled by stop lights or signs
- Highway exit and entry ramps, or anyplace else where drivers slow down or stop
- Residential driveways and streets as people get into and out of vehicles



# What do if Carjacked?

- If threatened with weapon, don't fight.
- Call 911 immediately
- Try to remember identifying information;
  - Race/ethnicity
  - Height/weight
  - Hair/eye color
  - Clothing description
  - Type of weapon
  - Your vehicle information
  - Where occurred and direction of travel



# Reducing your Risk of being a Victim

When you are on the road:

- *ALWAYS* keep your doors locked and windows rolled up, when possible
- Drive in the center lane to make it harder for potential carjackers to approach the car in busy areas.
- *AVOID* driving alone at night, when possible.
- When you are coming to a stop, leave enough room to maneuver around other cars.
- *DON'T* stop to assist a stranger whose car has broken down. You can help instead by driving to the nearest phone (or using your cell phone) to call police for help.





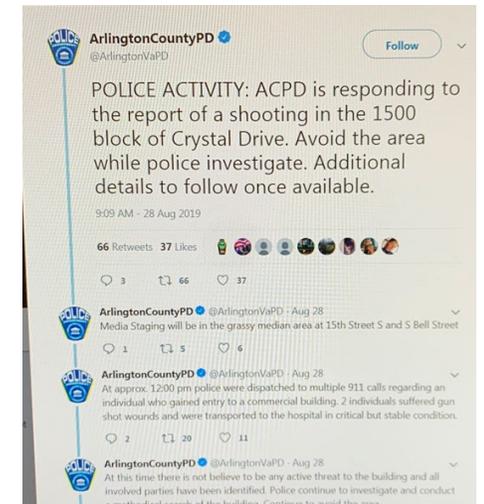
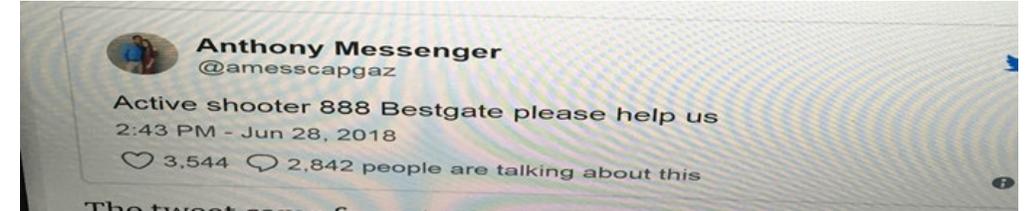
# Getting Out of your Vehicle

- Park in well-lighted areas, near sidewalks or walkways. *AVOID* parking near dumpsters, large vans or trucks, woods, or anything else that limits your visibility.
- *NEVER* leave valuables out in plain view, even if the car is locked. *ALWAYS* put them in the trunk or out of sight.
- Try to park in a garage with an attendant. Leave only the ignition key, with no identification.
- Even if you're rushed, *LOOK AROUND* before you get out and *STAY ALERT* to the surroundings.
- Always trust your instincts. If the situation doesn't "feel right," get away.

Source: <https://mpdc.dc.gov/page/carjacking>

# Communications

- How would you communicate with your staff in an emergency situation?
  - Text
  - Email
  - “Pony Express”
  - PA system
  - Social Media
  - Mass Emergency Notification System
    - Email, text, voice messaging



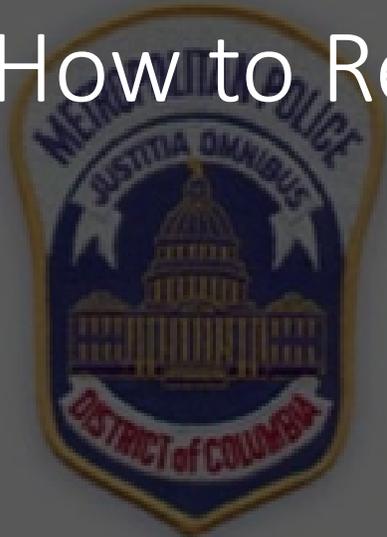
# “See Something Say Something”





## Reporting Suspicious Activity Using iWATCH

# How to Report



## Welcome

Welcome to the MPD's iWATCH website, where you can report suspicious activities or behaviors that may indicate criminal or terrorist activity.

This site is **not** designed to report emergencies. If this is an emergency, call **911**.

Every report will be reviewed by analysts. Providing your contact information is required to ensure that MPD personnel can contact you to follow up with additional questions. If you prefer to make an anonymous report, contact the police at **(202) 727-9099**.

The report should take less than **5 minutes** to complete.

If it is an immediate ongoing event or an emergency, call 911. If not:

- File an iWatch report at [iwatchdc.org](http://iwatchdc.org)
- Send an email tip to [SAR@dc.gov](mailto:SAR@dc.gov)
- Call the NTIC at 202-481-3075
- Text 50411
- Text 911

# Training Staff

## Active Shooter Training

<https://www.ready.gov/public-spaces>

## Fire and Evacuation Drills

- What are DC's requirements?
  - Drills waived requirements through June 1, 2021
- How will you train staff/tenants?
  - Challenges
    - Social distancing
    - Low occupancy rates
    - Not realistic
    - Redundancy
  - Document
  - Options
    - Virtual drill
    - Webinar
    - Discussion



# Key Takeaways

- “See something say something”
- Obtain situational awareness
  - Alert DC
  - MPD Twitter - <https://hsema.dc.gov/page/alertdc>
- Be prepared:
  - Have a plan(s)
    - Identify roles
    - Communications
    - Exits/Evacuation routes
    - Shelter-in-place/Evacuation
    - Persons requiring assistance
    - Identify “safe areas”
- Train Staff
- Update plan – “living document”



# Questions

