

DOWNTOWN

Rochester, Minnesota

Let's Work Together!

Our Clean and Safe Ambassadors will be helping clear snow and ice from:

- Trees and bench areas in Heart of the City
- Around fire hydrants
- Handicap ramps
- Catch basins

Did you know?

Ambassadors also provide complimentary:

- Safety Escorts downtown
- Vandalism removal
- Litter and biohazard removal
- Wayfinding and hospitality

Ambassador contact and hours

 (507) 316-7511

 Daily service
Scan QR for current hours

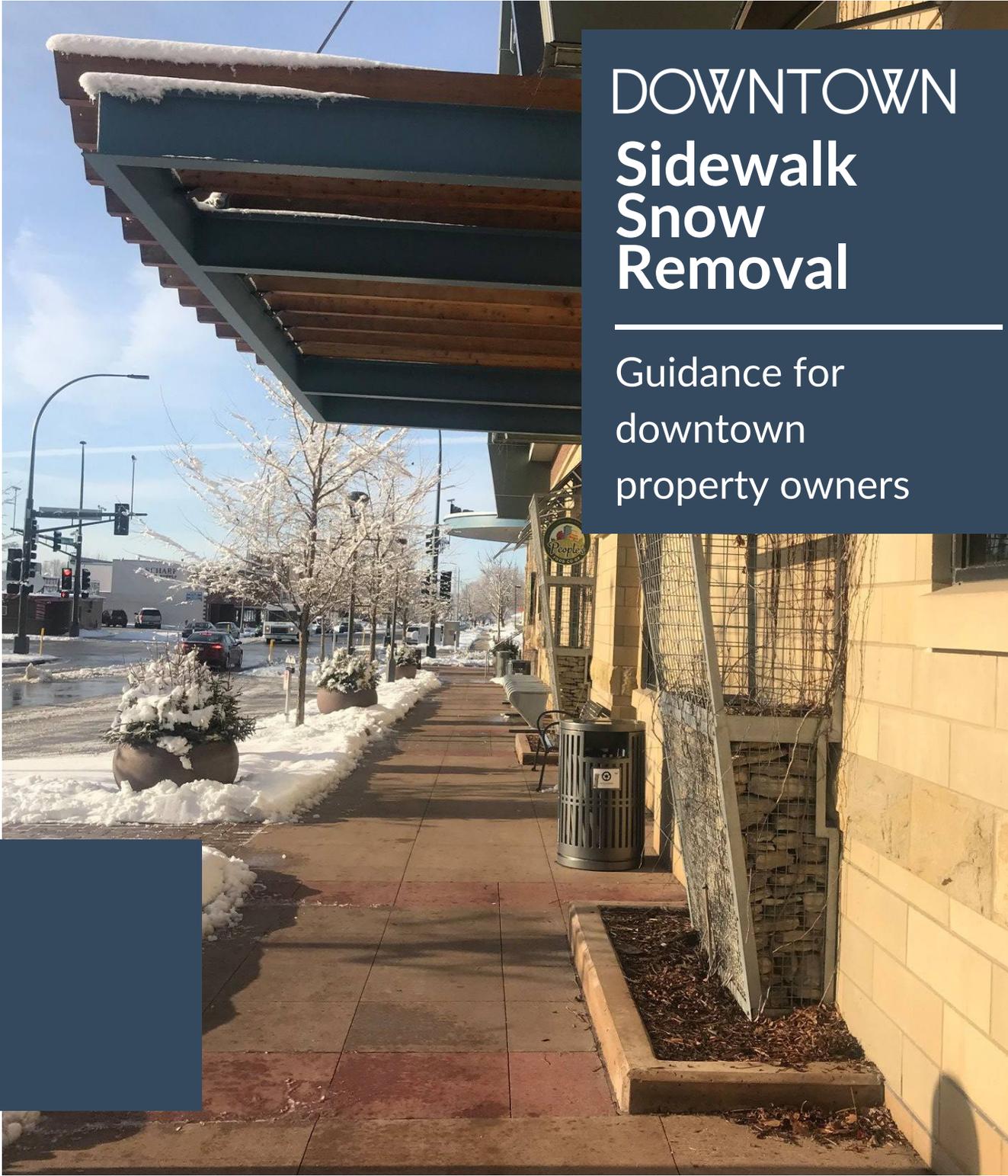


Rochester Downtown Alliance

 (507) 216-9882

 info@downtownrochestermn.com

 downtownrochestermn.com



DOWNTOWN

Sidewalk Snow Removal

Guidance for
downtown
property owners

Heart of the City

Property Owner Responsibilities:

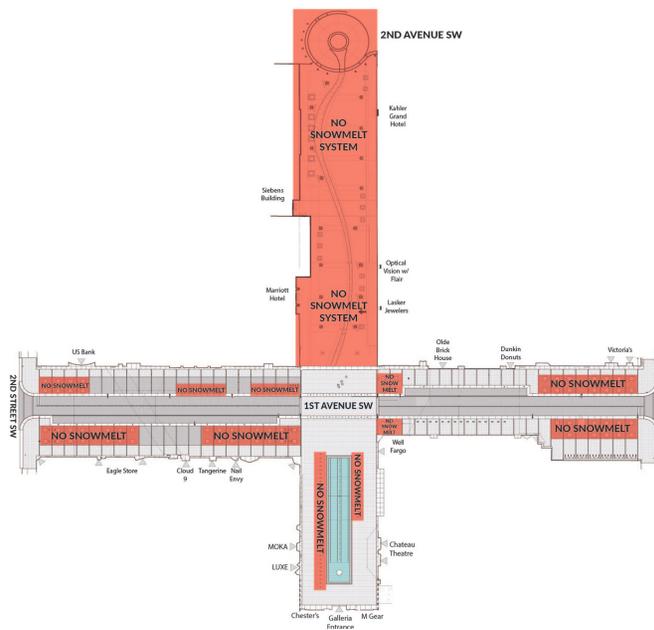
- Some Heart of the City sidewalks feature a new snowmelt system (see map, right).
- Sidewalks outside of the snowmelt system must remove snow and ice from sidewalks abutting your property within 24-hours of snowfall ending.
- All equipment used to move snow must have poly or rubber cutting edges. All shovels must also be made of non-metal materials.
- Remove snow and ice 6' out from building. Pavers may only be treated with Wintergreen Green ice melt, other de-icing products is strictly prohibited.

Questions?

Contact Jeff Haberman, Rochester Park and Rec

(507) 328-2516

jhaberman@rochestermn.gov



Map of Peace Plaza and Heart of the City. Areas in red **do not** have snowmelt system installed.

Scan QR for enlarged map:



FAQs

Who is responsible for clearing the sidewalks of snow and ice?

Everyone! City code states, "the owner and the occupant of any property adjacent to a public sidewalk or pedestrian ramp shall use due diligence to keep such walk safe for pedestrians."

If you don't own your property, check your lease agreement or with your management company to check your sidewalk clearing responsibility.

When I do I have to clear the sidewalks?

You have 24-hours after a snowfall ends to clear snow and ice.

How wide of a path do I need to clear?

Clear snow the width of the sidewalk to ensure access by wheelchairs and strollers.

How can I report locations that do not clear their sidewalks?

Complaints about un-cleared sidewalks can be directed to Public Works at (507) 328-2400.

Penalties for not clearing snow

Citations are issued and will increase per violation if more than one is received in a 365 day period.

- 1st Citation = \$60
- 2nd Citation = \$100
- 3rd or more = \$200

In addition to above citations, if a city contractor is mobilized to clear a property's snow or ice, 100% of the contracted cost to remove snow and ice will be charged back to the property owner.

Greater Downtown

Property Owner Responsibilities:

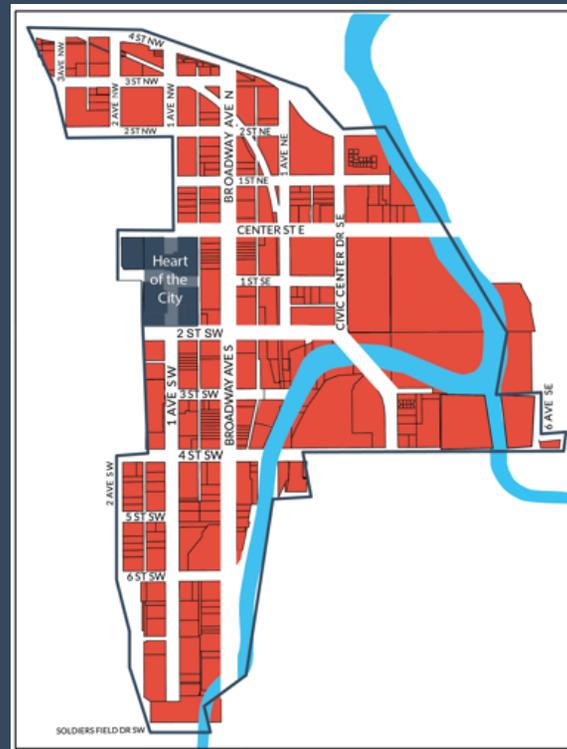
- Remove snow and ice from sidewalks, fire hydrants, handicap ramps, and storm drains on your property within 24-hours of snowfall ending.
- Clear snow the width of the sidewalk.
- Treat sidewalk paths with sand, sawdust, or similar material. Deicers should be used when shovels, brooms, or snow blowers are not sufficient.
- Free sand is available downtown. You can fill up a maximum of a 5 gallon bucket at the YMCA.

Questions?

Contact Brett Jenkinson, Rochester Public Works

(507) 328-2466

bjenkinson@rochestermn.gov



Map of Greater downtown in red, Heart of the City area in blue.