



## THE DOWNTOWN NEIGHBORHOOD

Downtown Akron is a clean, safe and vibrant gathering place in the center of the city with unique dining and shopping destinations, an active nightlife, historic buildings, thriving art community, welcoming public spaces and a diverse business environment.

A team of ambassadors work seven days a week to ensure a clean, safe and welcoming environment by providing safety escorts and other services to make downtown enjoyable for everyone. The ambassador program began in 2009 as a way to further Downtown Akron Partnership's mission.

Recent survey results from downtown stakeholders, employees, visitors and residents show:

**SATISFACTION WITH DOWNTOWN SAFETY**  
**96.4%** are either very satisfied or satisfied

**SATISFACTION WITH DOWNTOWN APPEARANCE**  
**88.8%** are either very satisfied or satisfied

## SAFETY COMMUNICATIONS

To receive safety, traffic and emergency alerts from Downtown Akron Partnership email [safe@downtownakron.com](mailto:safe@downtownakron.com).

## AMBASSADOR HOURS OF OPERATION

**Ambassador Hours:**  
(now 7 days a week\*)

Mon. – Fri. 7 a.m. – 11 p.m.

Sat. 11 a.m. – 11 p.m.

Sun. 8 a.m. – 8 p.m.

For Ambassador services or to report a problem, call the on-duty supervisor during hours of operation at **330-706-7383**

Akron Police Non-Emergency: **330-375-2181**

Akron Police Emergency: **911**

\*Made possible with support from Akron Civic Commons

Downtown Akron Clean & Safe Ambassador program is possible with support from Akron METRO Regional Transit Authority.



## DOWNTOWN AKRON PARTNERSHIP

Greystone Hall, 103 S. High St., 4th floor  
Akron, Ohio 44308  
330-374-7676  
[downtownakron.com](http://downtownakron.com)

Promoting and building a vibrant and valuable downtown

[safe@downtownakron.com](mailto:safe@downtownakron.com)  
[clean@downtownakron.com](mailto:clean@downtownakron.com)

# KEEPING DOWNTOWN AKRON CLEAN, SAFE AND VIBRANT



## SAFETY AMBASSADORS

- Provide escorts to and from businesses and parking locations
- Report on potential and actual emergencies
- Work with street level businesses to address security/safety concerns
- Work to connect panhandlers to available service agencies



## VEHICLE AND PARKING TIPS

- Lock your car and secure all windows
- Park in high-traffic, well-lit areas if possible
- Do not leave valuables in plain view
- Do not leave your car running unattended
- Do not leave any keys in the car, locked garage or hide-a-key box
- Remember where you park

## PERSONAL SAFETY TIPS

- Report any thefts, break-ins or suspicious activity to an ambassador, police officer or parking personnel immediately
- Leave only the ignition key with an attendant, mechanic or valet
- Have your keys in hand before walking to your car
- Do not leave personal identification documents, ownership title or credit cards in your vehicle
- Keep vehicle information numbers (VIN) and insurance information with you

For non-emergency concerns about a parking deck or parking lot, call ABM Parking Services at 330-375-2594.

## HELP KEEP DOWNTOWN ONE OF THE SAFEST NEIGHBORHOODS IN AKRON

- Use your security system and do not “buzz in” individuals without knowing who they are
- Question individuals walking through your office by asking if they need assistance
- Be especially cautious when employees are gathering for a meeting, party or luncheon
- Make sure all windows and doors are locked and secure
- Keep current inventory records of all equipment with their serial numbers
- Keep valuables out of sight and lock your office if you step away from your desk
- Keep the exterior of the building clear, open and clutter-free
- Keep cash registers/computers out of view after hours



## CLEANING AMBASSADORS

- Provide cleaning services to downtown sidewalks
- Remove litter and graffiti
- Identify and complete special projects
- Maintain downtown planters and hanging baskets

## ALL AMBASSADORS

- Provide information and directions to visitors
- Jump car batteries and unlock car doors for stranded motorists
- Are certified in CPR and First Aid

## BE PREPARED

- Always be alert and aware of the people around you
- Be aware of locations and situations which would make you vulnerable to crime, such as alleys and dark parking lots
- Get to know your business neighbors
- Don't be afraid to report anything suspicious