

VIP PACKAGE INFORMATION



VIP #1 “SWEET” VIP MEET & GREET EXPERIENCE

- One GA ticket with early entry
- Intimate meet & greet with 311, including a photo with the full band*
- One autographed, limited-edition VIP exclusive tour poster signed by 311**
- One VIP-Exclusive 311 x YETI drinkware item
- One commemorative VIP laminate & lanyard
- Crowd-free merchandise shopping before general doors***
- On-site perks such as VIP check-in, dedicated host team, priority lane into the venue before general doors for ease of entry, and an on-site customer service mobile text-only number***

*One photo per transaction

**Poster is pre-signed

***Where available

VIP #2 “DON’T STAY HOME” SUPERFAN PACKAGE

- One GA ticket with early entry
- One limited-edition VIP exclusive tour poster
- One VIP-Exclusive 311 x YETI drinkware item
- One commemorative VIP laminate & lanyard
- On-site perks such as VIP check-in, dedicated host team, priority lane into the venue before general doors for ease of entry, and an on-site customer service mobile text-only number*

*Where available

Terms and Conditions

Open to all ages. Guests under 18 must be accompanied by an adult. Package purchasers will be contacted 3-5 days prior to the event date with the event schedule, check-in location, time, and instructions on where to pick up package inclusions. Such information will be sent by SUPER to the email address or telephone number provided at the time of purchase. If you have not received this 3 days before the show, please contact us at <https://bit.ly/supervipcs>. All merchandise must be collected onsite on the day of the show and will not be mailed if you do not check in. You must bring a valid photo ID matching the purchaser’s name on this order to the event. Guests who cannot present a photo ID matching the purchaser’s name on the order will be turned away. By purchasing a package, you consent to have your photograph taken at the event. These images may appear in a collective album that will be visible to other event attendees. Certain images may be shared by SUPER, the photographer, and/or the artist for promotional purposes. Events, dates, venue location, inclusions, merchandise, package programs, and amenities may vary market-by-market and are subject to change and cancellation at any time. All sales are final. No refunds, exchanges, resales, or transfers will be permitted. All package elements will be rendered invalid if resold or transferred. Please note this offer is not valid if this ticket was purchased via Fan to Fan Resale. Partial attendance at a single-day event or multiple-day event is not eligible for a refund. The artist, tour promoter, ticketing company, venue, and any other affiliated parties reserve the right to sell additional items not currently listed at their sole discretion. The artist, tour, promoter, ticketing company, venue, or any other affiliated parties are not responsible for outdated or inaccurate information provided by the guest at the time of purchase. For full terms and conditions of VIP purchases visit <https://superfan.live/311>